

# Presentation to the DISG

## 18/01/05

**Gas Connections – Standards of Service**

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# Draft Licence Condition

- Standard special LC D10 – Provision of connections information
- Applies to new connections and alterations
- Contains overall standards – 90% targets proposed
- Exclusions from standards to be agreed with Authority
- Accuracy challenge scheme
- Accuracy audit requirement

# Industry Responses

- Generally supportive of need for condition but concerns about:
- Audit / information requirements being too onerous
- Combination of land enquiry with design approval
- Application to DNs and not just Transco
- 7bar limit too high
- Post acceptance more important than quotations

# Draft Guaranteed Standards

- Draft S.I. published on 10 January with responses due by 7 February
- Comments on draft GSOP in December LC consultation similar to those for draft LC, PLUS:
  - Payment levels too high or too low
  - Payment levels discourage competition
  - Customer information
  - Some targets easier than under the Order

## Next Steps

- Gas connections workshop to be held at Ofgem on 26 January – you must attend!
- Target date for revocation of the Order and introduction of new S.I. is 1 April 05
- New LC to come in to force with other standard specials for DN sales

A large version of the ofgem logo, featuring the word "ofgem" in white lowercase letters on an orange rounded rectangular background. The background of the slide is a faded image of electrical components, including a three-pin plug and a circuit board.

Promoting choice and value for all  
gas and electricity customers