

## **DN Sales Agent Workgroup Meeting 10**

**28 June 2004**

### **Summary of Actions**

1. NGT to respond to Ofgem legal about agency acts, omissions and defaults (action to be taken forward by DISG – update to be given to SPAWG).
2. Ofgem to circulate NGT presentation on arrangements for managing loss of gas supply.
3. Ofgem to amend SPAWG terms of reference and circulate to workgroup.
4. Ofgem to update SPAWG on status of short form codes and UNC governance arrangements.
5. NGT to consider circulating to SPAWG service definitions set out in DN/Agency contract.
6. Ofgem to configure matrix in accordance with SPAWG discussions (inclusion of asterisk's to denote service line status) and circulate to SPAWG.
7. Workgroup to consider status of service lines and mark out uncontentious service lines.
8. NGT to devise flowchart setting out escalation routes between shippers, DN's and agency.