

Corus has two observations to make on your thorough consultation document of June 2004. 1. No mention is made of safeguards for EHV users to prevent the perpetuation of overcharging which has occurred as a result of falling outside previous price controls. As we said in our response of 5th May 2004 to your March policy document, it is absolutely vital that the right to refer disputed EHV charges to Ofgem is retained. 2. In para4.21 Ofgem is proposing to retain the existing arrangements for compensating HV customers. One concern we have with this is that as LV users far outnumber HV ones - and the total amounts payable therefore greater - DNOs could have a perverse incentive to focus on restoring supplies to LV customers first. Similarly, restoration of supply to EHV users could be put to the end of the queue. It is also worth noting that the ability of EHV users to negotiate any satisfactory level of compensation for loss of supply is hampered by the same factors that make negotiation of site specific use-of-system charges so difficult eg. the supplier holds the use-of-system agreement with the DNO, not the customer. I hope you find our comments helpful. Please contact me if you wish to discuss further. Please acknowledge receipt of this message. Regards, Steve.