



SOMSA_s

Issues for further consideration

SOMSA – 5 issues for consideration

1. Should Ofgem regulate the prices charged under the SOMSA and any associated liability clauses?
2. Should the SOMSA be published to enhance transparency?
3. Should changes to SOMSA be consulted upon?
4. Should Ofgem have a veto over proposals to change SOMSAs?
5. Should service standards be introduced with respect to SOMSAs?

A large, central version of the ofgem logo is positioned in the middle of the slide. It features the word "ofgem" in white lowercase letters on a red rounded rectangle. The background of the slide is a collage of blue-toned images, including a power plug, a person at a computer, and a gas meter, all slightly faded and overlaid with a grid pattern.

Promoting choice and value for all
gas and electricity customers