

From: Kirby, Graham (Retail) [Graham.Kirby@powergen.co.uk]
Sent: 05 May 2004 07:59
To: Iain Osborne
Subject: FW: 28 Day Rule trial: response to Ofgem decision document

Iain,

Thank you for the revised proposals for the ESCO/28 Day Rule trial. We appreciate the flexibility introduced in a number of areas, notably finance to customers, price protection for consumers and the reduced threshold of 9%. We will support the proposed Licence and MRA amendments.

Please be aware that we are still concerned that some of the arrangements, notably the expectation of home visits, will add to cost and complexity, and will have relatively greater effect on the simpler measures which is where we believe there to be the greatest potential from the trial. Depending on the evidence, it may be appropriate to consider some relaxation of arrangements for the second year of the trial.

Regards

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