

Iain Osborne
Director of Supply
Ofgem
9 Millbank
London
SW1P 3GE

29th April 2004

Re: Testing domestic consumer take-up of energy services: trial suspension of 28 day rule

Dear Iain,

uSwitch.com, as a consumer focused comparison website, are responding to the above decision document.

The single key concern surrounds the anti-competitive nature of the proposal. Tying customers into a long term contract will only serve to inhibit competition, and apply a significant barrier to entry to the market.

There has been no evidence brought forward to demonstrate that this is either what the consumer wants or what the market requires to boost the uptake of energy efficiency services.

We would appreciate the opportunity to discuss the issues surrounding this decision document further with you.

Yours sincerely

Tim Wolfenden
Product Manager