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4<sup>th</sup> May 2004

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Dear Iain

**Testing domestic consumer take-up of energy services: trial suspension of 28 day rule**

ScottishPower welcomes the publication of Ofgem's decision document on the trial suspension of the 28 day rule for customers that choose to enter into an energy services contract.

We believe that Ofgem's decision document helps to clarify the initial trial parameters and in conjunction with the recently published research from the Energy Services Working Group (ESWG), will help suppliers formulate their thinking with respect to trial participation. However, we would also welcome the opportunity to discuss with Ofgem how the findings of the ESWG research can be best employed by suppliers in the future development of energy service products and trust that Ofgem will be willing to debate such matters with suppliers as the trial develops.

Yours sincerely

Stephanie Tobyn  
Regulation, Legal and Commercial Manager