

DN Sales Agent workgroup

Agenda

Meeting 1

20 January 2004

3:00 pm – 5:00 pm

Ofgem, 9 Millbank, London

1. Welcome & introductions
2. Role of group
 - ◆ agree terms of reference
3. Composition of group
4. Process for ensuring terms of reference are met
5. NGT presentations
 - ◆ role of agent and description of agent service lines
 - ◆ arrangements to support agent - funding, governance and ownership
 - ◆ development of agent and services
 - ◆ next steps
6. AOB
7. Date of next and subsequent meetings