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*Our ref*  
462 – 02/06/03

*Your ref*

*Date*  
16 June 2003


Dear Mr Nash

**Customer Transfer Process – Discussion Document**

I am writing further to the above discussion document published on 2 June 2003. I am responding on behalf of both Western Power Distribution (South West) plc and Western Power Distribution (South Wales) plc.

Western Power Distribution welcomes the opportunity to comment on the paper. We broadly accept the general principles within the paper and are happy to assist in the next phase of the project to investigate the causes of the problems. It is critically important, that a thorough analysis is undertaken of any proposed solutions and any costs incurred by DNOs resulting from system changes agreed are recoverable through the DPCR.

Yours sincerely



R G WESTLAKE  
Regulatory & Government Affairs Manager

