

REMA – Conclusion

- It's here
- Ofgem facilitated, industry designed
- Not just about cost...also service and choice
- Must not
 - Tie-in customers
 - Encourage "perverse" incentives
- Ofgem will continue to be proactive and vigilant
- Thanks to the REMA steering group and associated expert groups



Contacts

- www.ofgem.gov.uk/ofgem/work/index.jsp?section = meteri ngrema
 - High-level plans & progress reports
 Historical material & "work in progress"
 Ofgem & Industry-specific
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 For general comment & questions