

Ref: SMcL/mlh

6 February 2003

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**24 hour gas escape
number 0800 111 999 ***

* Calls will be recorded
and may be monitored

0121 713 5046

Dear Ian

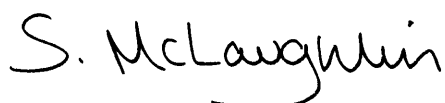
**RE: TRANSFER OBJECTIONS: STRONGER RIGHTS FOR INDUSTRIAL
AND COMMERCIAL CUSTOMERS**

Transco welcomes the opportunity to respond to the above document which identifies suggested changes to the Gas Suppliers Licence. Transco reiterates its general support for measures which improve the customer transfer process.

Transco does not at this stage believe that the changes currently specified would be likely to impact on the Network Code or Transco's supporting systems and processes.

I trust you will find the comments above useful and I look forward to hearing your views.

Yours sincerely



SHARON MCLAUGHLIN
Customer Services Manager