
FINAL REPAYMENT DIRECTION

THIS FINAL REPAYMENT DIRECTION is made under clause 7 of the Deed of Undertaking made on 28 January 2022, between the GAS AND ELECTRICITY MARKETS AUTHORITY (the Authority) acting by THE OFFICE OF GAS AND ELECTRICITY MARKETS (Ofgem) and EDF Energy Customers Limited (the True-up Agreement).

1. In accordance with its obligations under clause 5 of the True-up Agreement **EDF Energy Customers Limited (Company Number: 02228297)** has submitted to the Authority a True-up in relation to acting as Supplier of Last Resort (SoLR) to customers of the former **Zog Energy Limited (Company Number: 08222325)**.
2. The Authority has reviewed the True-up in accordance with clause 5 of the True-up Agreement and has determined that the Valid True-up Amount is an Excess. The reasons for the Authority's decision can be found in its decision document published on 18 **September 2026**.
3. The Authority provided a draft of this Repayment Direction to EDF Energy Customers Limited in accordance with clause 7.1 of the True-up Agreement and has considered representations and responses in accordance with clause 7.2.
4. In accordance with clause 7 of the True-up Agreement the Authority directs that the Excess, plus Interest accrued, shall be repaid as follows:
 - a. Amount: Excess of **£1,087,341.27** is to be paid at the time and by the method below.
 - b. Interest: Interest of **£88,006.38** accrued in respect of the Excess and is to be paid at the same time and by the same method as the Excess.
 - c. Time: Payments to commence from April 2027.
 - d. Method: 12 monthly payments of combined Excess and Interest is to be made to each relevant network operator as set out in clause 6 of this Direction **UNLESS** earlier payment or payments (but no earlier than April 2027)] are agreed between EDF Energy Customers Limited and relevant gas transporters and electricity distribution licensees.
5. The total amount of Excess and Interest to be paid by EDF Energy Customers Limited is **£1,175,347.65**.
6. Repayment is to be made to the relevant gas transporter licensees, as set out in Schedule 1

Dated: 18/09/2026

Elaine Hutcheson
Deputy Director, Financial Resilience and Controls
Duly authorised on behalf of the Authority

Schedule 1 – Allocation to Gas Networks

GDN	Customers	
	#	Proportion
Cadent - East	4,045,910	18.3%
Cadent - London	2,270,065	10.3%
Cadent - North West	2,700,549	12.2%
Cadent - West Midlands	1,973,387	8.9%
NGN	2,560,229	11.6%
SGN - Scotland	1,852,538	8.4%
SGN - Southern	4,145,784	18.7%
WWU	2,573,706	11.6%
Total	22,122,168	100%