



Making a positive difference
for energy consumers

Email: smartmetering@ofgem.gov.uk

Date: 21 September 2026

Direction made by the Gas and Electricity Market Authority (the “Authority”) under Standard Licence Condition 38 of the Gas Supply Licence and Standard Licence Condition 44 of the Electricity Supply Licence requiring submission of Revised Smart Metering Deployment Plans for Relevant Period 2 onwards.

1. The Authority issues this direction to all holders of a gas supply licence granted or treated as granted under section 7A(1) of the Gas Act 1986 who are authorised to supply Domestic Premises, and to all holders of an electricity supply licence granted or treated as granted under section 6(1)(d) of the Electricity Act 1989 who are authorised to supply Domestic Premises; each a licensee and together the licensees.
2. This direction takes effect on 21 September 2026. It replaces and revokes the previous ‘Direction to Submit Smart Metering Deployment Plans’ made on 2 June 2026. This direction remains in effect until this direction is revoked or amended in writing by the Authority.
3. All capitalised terms used in this direction that appear in the licence have the same meaning given to them in the licence.

Background

4. Where standard licence condition (“SLC”) 38 of the gas supply licence and SLC 44 of the electricity supply licence (the “relevant licence conditions”) applies to a licensee, the licensee must prepare and submit a Deployment Plan to the Authority under **paragraph 5** of the relevant licence conditions.
5. The licensee must submit a revised Deployment plan to the Authority on (or within seven days following) each anniversary of the first submission date, required under **paragraph 9** of the relevant licence conditions.

Directions

6. **Paragraphs 19(a), (c) and (e)** of the relevant licence conditions provide for the Authority to issue a direction for the purposes of this condition specifying the format

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and form and manner which information must be included in the Deployment Plan, and requirements in relation to the submission of the Deployment Plan.

7. The **Authority directs** that the licensee:
 - a. Complete the revised Deployment Plan templates, **both** the MS Excel spreadsheet template titled 'Template A - Post 2025 DP_Excel Template_Relevant Period_2' **and** MS Word document template titled 'Template B - Post 2025_DP_Word Template_Relevant Period_2' and
 - b. Upload both completed templates to the secure Huddle workspace as outlined in the additional communications sent to licensees.
8. **Paragraph 9(a)** of the relevant licence conditions provides for the Authority to specify such other date that a revised Deployment Plan must be submitted to the Authority. **Paragraph 19(b)** also provides for the Authority to revise dates specified in any condition.
9. **The Authority directs** that for the purposes of paragraph 9, the submission date for the revised Deployment Plan for Relevant Period 2 will be **30 October 2026**.
10. **Paragraph 8(e)** of the relevant licence conditions provides that Deployment Plans must contain such other Information as may be specified in a direction issued by the Authority.
11. **The Authority directs** that 'Template A' of the Deployment Plan must contain:
 - a. Details of the licensee's meter portfolio as of 30 September 2026 by meter type, fuel, payment type and for the reported SMETS1 and SMETS2 meters, the number of meters operating in Smart Mode.
 - b. The number of Traditional, SMETS1 and SMETS2 meters registered on the Priority Services Register (PSR) as of 30 September 2026, with a breakdown by fuel and payment type.
 - c. Details of the number of first-time Smart Metering Systems installed, the number of SMETS1 meters replaced, the number of Communication Hubs replaced and the number of meters operating in Traditional Mode restored to Smart Mode from 1 July 2026 to 30 September 2026;
 - d. A breakdown of each Annual Milestone by the number of credit, prepayment and Priority Service Register ("PSR") customers, for each Relevant Period;
 - e. For the Annual SMETS1 Milestone:

- i. A breakdown of the total number of SMETS1 meters and the relevant Annual Milestones by Initial Operating Capability (“IOC”)/Middle Operating Capability (“MOC”)/Final Operating Capability (“FOC”) cohorts, reflecting the planned DCC end-dates;
- ii. The number of meters operating in each of the above cohorts operating in Traditional Mode as of 30 September 2026;
- f. For the Annual Communications Hub Milestones, the total number of SMETS2 meters in scope of the Milestone and the number of which are operating in Traditional Mode;
- g. For the Annual Operational Milestone, the number of SMETS1 and SMETS2 meters operating in Traditional Mode as of 30 September 2026, broken down by meter type, fuel and duration of non-operation; and
- h. For each Annual Milestone, the forecast Milestone for each relevant period previously reported in the preceding Deployment Plan.

12. The Authority directs that ‘Template B’ of the Deployment Plan must contain:

- a. A summary of the overall delivery position, material changes with reasons from previous Deployment Plan submission and the principal matter affecting confidence in the binding Annual Milestone forecasts;
- b. Details of any material changes to the licensee’s forecast Annual Milestones and/or delivery profile since the submission of the previous Deployment Plan, and the effect on the achievability of the Annual Milestones;
- c. An outline of the licensee's accountability, governance and assurance arrangements, including how often delivery will be reviewed and what will trigger escalation;
- d. Detail of cross-cutting dependencies, risks and mitigations for both whole-plan delivery and delivery of each individual Annual Milestone;
- e. An explanation as to whether any customer cohorts will receive different action for the three binding Milestones; and
- f. A register of the material evidence supporting the licensee’s Deployment Plan.

13. Paragraph 19(f) of the relevant licence conditions provides that a direction issued by the Authority may, in particular, specify, the manner and method by which any specified Information from the Deployment Plan and any Progress Report must be published by the licensee.

14. The **Authority directs** that the licensee must:

- a. If the licensee has not yet published the Annual Milestones for the initial Non-Binding Deployment Plan on their website, then the licensee must publish prominently on its website the Annual Milestones set out in the Non-Binding Deployment Plan no later than two weeks after the Authority communicates that the Non-Binding Deployment Plan is not rejected to the licensee. In addition, or otherwise, paragraphs 18 of the relevant licence conditions apply;
- b. If the revised Deployment Plan for Relevant Period 2 onwards is rejected and a revised Deployment Plan is requested by the Authority, and the Authority has not communicated the outcome of revised submission to the licensee by 1 January 2027, the licensee must publish prominently on its website the Annual Milestones set out in the Deployment Plan no later than two weeks after the Authority communicates that the Deployment Plan is not rejected to the licensee; and
- c. When the licensee publishes prominently on its website the Annual Milestones set out in its Deployment Plan, the licensee must notify the Authority in writing via email confirming that it has done so.

Confidentiality and Disclosure

15. Any information provided to the Authority in response to under this direction which relates to the affairs of an individual or a particular business is subject to section 105 of the Utilities Act 2000, including relevant exemptions.
16. A failure to comply fully with this direction may result in the Authority taking enforcement action for a breach of an obligation contained in the supply licence.

Yours sincerely,



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