

Consultation

Net Zero North Sea Storage Limited: BOC & H2T Discontinuation Draft Determination

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We are consulting on our¹ Draft Determination (DD) following our assessment of a re-opener application submitted by Net Zero North Sea Storage Ltd (“**NEP**”) on 16 June 2026 under the Change in Scope (CiS) re-opener mechanism.

We particularly welcome responses from those with an interest in Carbon Capture and Storage (CCS). We also welcome responses from other stakeholders and the public.

This document outlines the scope and purpose of the consultation, our draft determinations in relation to the CiS application, the consultation questions, and explains how to respond. Once the consultation is closed, we will consider all responses. We want to be transparent in our consultations. We will publish the non-confidential responses we receive alongside our decision on our website at [Carbon capture and storage consultations | Ofgem](#). If you want your response – in whole or in part – to be considered confidential, please tell us in your response and explain why. Please clearly mark the parts of your response that you consider to be confidential and, if possible, put the confidential material in separate appendices to your response.

Unless otherwise defined in this consultation, capitalised terms shall have the meaning given to them in the Licence.

¹ The terms “we”, “our”, “Ofgem”, “the Regulator”, and “us” are used interchangeably in this document

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1. Introduction

- 1.1 At licence award, the Department for Energy Security and Net Zero ('**DESNZ**') selected three East Coast Cluster projects - Net Zero Teesside Power ('**NZT**'), H2Teesside ('**H2T**') and Teesside Hydrogen CO2 Capture ('**BOC**') as planned initial users of NEP's Approved Transport & Storage ('**T&S**') Network.
- 1.2 This consultation follows the [Licensee's Change in Scope](#) ('**CiS**') Submission to us on 16 June 2026, made pursuant to Special Condition J2 (Supervening Event Re-openers, Insured Risk Events and Relief Events) of the Licence. The CiS Submission is in response to the following announcements:
- In September 2025, NEP received formal notification from DESNZ that the initial planned user BOC would no longer form part of the East Coast Cluster project.
 - In December 2025, BP announced that it had withdrawn its Development Consent Order ('**DCO**') application for the H2T project. Thus, it was also discontinued.
- 1.3 Accordingly, the Licensee made a single CiS Submission to us on the basis that these events constituted a Change in Scope, as defined in Special Condition E1 of the Licence (specifically, limb (c) of that definition).
- 1.4 Unless otherwise stated, all costs referenced in this consultation are quoted in Base Year, as defined in the Financial Settlement Document ('**FSD**') as the period from 1 April 2021 to 31 March 2022 inclusive (2021/22).
- 1.5 The proposed Licence modifications arise from the need to ensure that the continued development of the Approved Transport and Storage ('**T&S**') Network proceeds efficiently, economically, and is able to respond to future changes in network configuration, consistent with our statutory duties.

Purpose of this consultation

- 1.6 This is a statutory consultation in accordance with the Energy Act 2023 to receive feedback on our minded to position on NEP's proposed modifications to the Licence and associated documents as a result of the CiS.
- 1.7 Following notifications on the discontinuation of the BOC & H2T projects, the Licensee suspended works associated with developing the spur pipelines to connect these users to the network, and undertook analysis to understand the impact of removing these planned initial users on the existing system design to ensure it is still fit for purpose.

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- 1.8 Accordingly, it is necessary to review and consider the Licence provisions that previously governed the connection of BOC & H2T and amend, where necessary, to approve the revised configuration whilst ensuring the overall efficacy of the T&S network.
- 1.9 In parallel DESNZ began a [Teesside selection process](#) in March 2026, to identify new users to join the network. However, the timeline of this process is still unknown at the point of this determination.
- 1.10 For the avoidance of doubt, this consultation does not represent an Ofgem position on the BOC & H2T users, nor on the selection of future users of the network. The intended effect is to ensure the Licence reflects the current situation and is able to respond to further changes in the network configuration.
- 1.11 As part of this consultation, we are seeking responses on the following questions:
- Do you agree that grounds for a CiS under limb (c) of Special Condition E1 have occurred based on the evidence provided by the Licensee under their CiS submission?
 - Do you agree with our minded to position to approve a CiS?
 - Do you agree with our proposed amendments to the allowances for SRAV Capex & Opex as a result of the CiS?
 - Do you agree with our minded to position on the proposed modifications to the Approved Project Development Plan ('APDP'), Technical Details Document ('TDD'), Financial Settlement Document ('FSD'), and Schedule 10 of the Licence, as detailed in the Appendices?
 - Do you have any other representations regarding the proposed Licence and Project Specific Document modifications and directions set out in this consultation?

Context and related publications

- 1.12 The Licence includes a range of mechanisms that allow the scope of an approved T&S project to be updated where circumstances change after Licence Award. In particular, the Licence provides for a CiS (as defined in Special Condition E1). Limb (c) of the definition of CiS defines it as follows:
- a proposed cancellation or decommissioning of part of, or of a change to the scope of, the Approved T&S Network, including the cancellation of Ongoing Devex in respect of a change to the scope of the Approved T&S Network.

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1.13 Under Special Condition J2.3, the Licensee must submit a CiS to the Regulator as soon as reasonably practicable after the Licensee becomes aware of a potential CiS providing details that includes:

- the circumstance(s) to which the CiS Submission relates including the relevant grounds under the CiS definition;
- the reasons the Licensee considers the circumstances constitute grounds for a CiS; and
- analysis of the likely impact on the Approved T&S Network.

1.14 Under Special Condition J2.9, as the Regulator, following receipt of a CiS Submission and all Supporting Information required under Special Condition J2.6, we will review such CiS Submission and will either:

- determine that grounds for a CiS has occurred and/or approve the implementation of a CiS; OR
- determine that grounds for a CiS has not occurred and/or not approve the implementation of a change in scope.

1.15 In the event that we determine that a CiS has occurred, we will then determine the impact, or expected impact (if any) on the project of the relevant CiS; and determine any adjustments to be provided to the Licensee to reflect such impact or expected impact (which may include new ex ante allowances). Any associated amendments to update Project-Specific Documents will be implemented by way of a modification of the conditions of this Licence in accordance with section 13 of the Energy Act 2023.

1.16 Further details on the specific change in scope and licence conditions can be found on our [electronic public register](#).

Consultation stages

Stage 1 Consultation open: 27 August 2026

Stage 2 Deadline for responses: 27 September 2026

Stage 3 Responses reviewed and published: October 2026

Stage 4 Consultation outcome (decision or policy statement): October 2026

How to respond

We want to hear from anyone interested in this consultation. Please send your response to the person or team named on the front page of this document.

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We have asked for your feedback in each of the questions throughout. Please respond to each one as fully as you can. We will publish non-confidential responses on our website.

Your response, data, and confidentiality

You can ask us to keep your response, or parts of your response, confidential. We will respect this, subject to obligations to disclose information. For example, under the Freedom of Information Act 2000, the Environmental Information Regulations 2004, statutory directions, court orders, government regulations, or where you give us explicit permission to disclose. If you do want us to keep your response confidential, please clearly mark this on your response and explain why.

If you wish us to keep part of your response confidential, please clearly mark those parts of your response that you do wish to be kept confidential and those that you do not wish to be kept confidential. Please put the confidential material in a separate appendix to your response. If necessary, we will contact you to discuss which parts of the information in your response should be kept confidential and which can be published. We might ask for reasons why.

If the information you give in your response contains personal data under the General Data Protection Regulation (Regulation (EU) 2016/679) as retained in domestic law following the United Kingdom's withdrawal from the European Union ("UK GDPR"), the Gas and Electricity Markets Authority will be the data controller for the purposes of GDPR. Ofgem uses the information in responses in performing its statutory functions and in accordance with section 105 of the Utilities Act 2000. Please refer to our Privacy Notice on consultations, see Appendix 4.

If you wish to respond confidentially, we will keep your response confidential, but we will publish the number, but not the names, of confidential responses we receive. We will not link responses to respondents if we publish a summary of responses, and we will evaluate each response on its own merits without undermining your right to confidentiality.

How to track the progress of a consultation

1. Find the web page for the call for input you would like to receive updates on.
2. Click 'Get emails about this page', enter your email address and click 'Submit'.
3. You will receive an email to notify you when it has changed status.

A consultation has three stages: 'Open', 'Closed (awaiting decision)', and 'Closed (with decision)'.

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2. Grounds for a Change in Scope

- 2.1 As summarised above, Special Condition E1 (together with the associated Licence conditions as primarily set out at Special Condition J2) permits us to approve a Change in Scope where a part of the Approved T&S Network ceases to be justified or aligned with its configuration.
- 2.2 Our minded to position is to determine that the notification from DESNZ and BP on the discontinuation of the planned initial users, effectively constitutes a change to the scope of the Approved T&S network at licence award, and thus meets the conditions for a CiS.
- 2.3 Thus we are minded to approve the implementation of a CiS.

Questions

- Q1. Do you agree that grounds for a CiS under limb (c) of Special Condition E1 have occurred based on the evidence provided by the Licensee under their CiS submission?
- Q2. Do you agree with our approval of a CiS?

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3. NEP proposed modifications to licence and supporting documents

- 3.1 The Licensee has proposed the following modifications to the licence and associated documents as a result of the discontinuation on BOC & H2T.

Approved Project Development Plan (APDP) Update

- 3.2 The Licensee proposes that the BOC spur line and H2T pipeline be removed from the definition of the “Approved T&S Network”, as well as BOC and H2T be removed from the definition of “Planned Initial Users”.

- Justification - These connections will no longer be utilised at start-up with no immediate user in the area to benefit from continuing construction of the connection pipelines. This licence amendment will remove the Licensee’s obligation to construct the connections to BOC & H2T. No expenditure relating to the BOC & H2T spurline shall be recoverable under the Licence other than the costs expressly approved through the Change in Scope.

- 3.3 The Licensee proposes to retain the handover works and commissioning associated with the onshore CO₂ Gathering Pipeline, despite the removal of BOC, which was the only Planned Initial User on the North Bank of the River Tees. This means the onshore CO₂ Gathering Pipeline will not be used following onshore commissioning activities until future expansion users are added to the network.

- Justification – In February 2026, DESNZ launched the [CCUS East Coast Cluster Teesside Selection Process](#) (**‘Teesside Selection’**), to identify new users to connect to the Approved T&S Network by 2032. The onshore CO₂ Gathering Pipeline will be fundamental to connecting selected future users from the North Bank of the Tees to the network. Without construction of the CO₂ Gathering pipeline according to the planned schedule, it will likely not be possible to connect users north of the River Tees by the 2032.

- 3.4 Similarly, significant investment has already been committed to the onshore CO₂ gathering network. This includes £36.1 million (2024 Real terms) of sunk costs associated with the detailed design, procurement and construction of the onshore gathering pipeline, representing approximately 31% of the total allowance granted for the onshore pipeline at licence award. A dedicated onshore pipeline project team is in place, detailed engineering near completion, and construction works are scheduled to commence in the first half of 2026. If the onshore pipeline were cancelled and subsequently reinstated once users north of the Tees have been selected, this would give rise to significant additional costs. These would include termination fees, the need to revalidate or repeat previously

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completed engineering work for the pipeline and associated Above Ground Installations ('AGIs'), as well as duplicate procurement activities and renewed land access negotiations.

- 3.5 The Licensee also currently benefits from access to an existing tunnel crossing across the River Tees. If this access were relinquished, it may not be possible to secure it again, creating additional risk and potential cost exposure for future users.
- 3.6 The Licensee proposes adjusting the Obligated Network Capacity Maximum Flow Rate from 4.21MTPAi to 2.55MTPAi, as well as adjusting the system injection capacity from 4.00MTPAi (126.84 kg/s) to 2.55 MTPAi (81 kg/s).
- Justification – The single remaining planned initial user, NZT, can provide a maximum instantaneous rate of 2.55 MTPA, and thus the acceptance criteria should reflect the change in circumstances.
- 3.7 The Licensee proposes amending the System Acceptance Testing criteria for proving sufficient injection capacity is available for Phase 1 Users. They propose changing from a “three online and one offline well configuration” to a “two online and one offline well configuration” to prove their proposed new maximum flow rate of 2.55MTPAi.
- Justification - The NZT maximum instantaneous rate of 2.55MTPAi could be injected with 2 wells (noting the 1.5MTPAi limit per well according to the Store Permit Operational Requirements). A “two offline and one offline” configuration will result in two wells being preserved for future users, up from a single well preserved in the current APDP. The two preserved wells will benefit from no exposure to CO₂ during the acceptance testing, reducing the risk of injectivity decline due to halite precipitation and improving the redundancy of the network.
 - The Licensee’s argument against testing four wells to demonstrate the 4.00MTPA system injection capacity is the increased risk of halite precipitation and thus injection decline across all wells. Whilst this risk is also present in a three well configuration, the impacted number of wells would be reduced. This approach would also result in increased opex from the need to perform additional water washes on four active wells to mitigate against the impact of low and intermittent flow instead of three.

Financial Settlement Document (FSD) Update

- 3.8 The Licensee has proposed amending the SRAV Capex & Opex allowances to reflect the removal of work associated with BOC & H2T pipeline connections, as

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well as the re-validation work required to fully understand the technical impacts of a low and intermittent flow.

3.9 As of January 2026, the SRAV Capex and Opex Construction Period Allowance was £2,212.8 million in Base Year prices.

3.10 The Licensee has proposed to amend this to £2,208.8 million in Base Year prices, as a result of the cancellation of the BOC & H2T projects.

3.11 This is a reduction of £4.05 million. The breakdown of cost reduction is outlined below in Table 1 & 2 below.

Table 1: Breakdown of NEP's proposed reduction in allowances as a result of the BOC & H2T Cancellation

£m	BOC Spurline & Associated Equipment	H2T Spurline & Associated Equipment
Total Reduction (24/25 Real)	-1.50	-5.30
Total Reduction (Base Year)	-1.27	-4.47

Table 2: Additional Engineering Work

	Additional Engineering to re-validate the T&S System
£m (24/25 Real)	+2.0
£m (Base Year)	+1.69

3.12 At licence award, a single work package contract had been awarded for the construction and installation of the Onshore pipeline network including the CO2 Gathering pipeline, H2T spurline & BOC spurline. The cost and subsequent allowance granted for this work package contract was developed from bottom-up estimates on labour for detailed engineering, management and construction activities, as well as market pricing on the FEED design, materials, and equipment procured.

3.13 The reduction in allowance as a result of the BOC & H2T announcement was calculated by NEP by isolating the engineering deliverables, as well as the material and equipment line items associated with the BOC & H2T spurlines. Their

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associated construction and installation costs were used to estimate the full cost of removing the BOC & H2T spurlines from the network.

3.14 However, some activities such as detailed engineering and procurement of linepipe for the BOC & H2T spurlines, had already been completed prior to the cancellation announcement. The cost incurred² for these completed activities were excluded from the total reduction in Table 1.

3.15 Similarly, the removal of the BOC & H2T spurlines and reduction in assumed CO2 flowrate, represents a material change to the whole Approved T&S network design. Therefore, the Licensee requested further allowances for:

- the Licensee's engineering team to oversee the management of change, determine the required amendments to the scopes of work, new risk assessments, and manage contractors' execution of the agreed scope change;
- the relevant contractors to recalculate the number of well open/close cycles expected under this dispatchable regime and compare this against the fatigue design limits for both the wells and the pipeline system to ensure they remain within qualification envelopes.
- the relevant contractors to update flow assurance and halite formation modelling with NZT as the only user for a longer period than assumed at licence award
- the relevant contractors to update their detailed technical documentation based upon the output of these additional studies.

3.16 The cost of these additional engineering activities are outline in Table 2.

² The CAPEX costs incurred to date for the BOC & H2T spurlines are £2.8 million in Base years.

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4. Ofgem proposed adjustments to the licence and supporting documents

- 4.1 Following our review of the supporting evidence provided, and engagements with the Licensee, we have reached a minded to position on the following modifications to the licence and associated documents as a result of the discontinuation of BOC & H2T.

Approved Project Development Plan (APDP) Update

Removal of BOC & H2T from planned initial users

- 4.2 We are minded to approve the removal of BOC & H2T from the planned initial users, and remove the construction and commissioning activities associated with the BOC & H2T spurlines.
- 4.3 The impact of the removal is that NZT Power becomes the only remaining user out of the planned initial users. Full details of the amendment can be found in Appendix 1.

Retain all works for the CO2 Gathering Pipeline

- 4.4 We challenged NEP's position to retain the full handover works and commissioning activities associated with the onshore CO2 Gathering Pipeline, despite the removal of BOC, which was the only Planned Initial User on the North Bank of the River Tees. This means the CO2 Gathering Pipeline will not be used following onshore commissioning activities until future expansion users are added to the network.
- 4.5 Under Part 1 of the Energy Act 2023, Ofgem's principal objectives are to:
- protect the interests of current and future licensed transport and storage network users;
 - protect the interests of any consumers whose interests the Secretary of State or the economic regulator (as the case may be) considers may be impacted by the exercise of their respective functions under this Part; and
 - promote the efficient and economic development and operation of transport and storage networks, having regard to the need for licence holders to be able to finance their licensable activities.
- 4.6 In the interest of future users of the network, through the Teesside selection process, we are minded to approve the retention of work to build a pipeline across the river Tees as anticipatory spend.

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4.7 However we challenged the Licensee to understand the cost benefit analysis of the following two scenarios:

- Halting construction of the CO2 gathering pipeline and then recommencing at a later date once future users are confirmed; and
- Continuing to construct the CO2 gathering pipeline until AGI-1.

4.8 Further engagement with the Licensee in response to these challenges outlined that NEP are utilising the final slot in the Tees River Tunnel, which is also owned and operated by Sembcorp. This tunnel is assessed to be the most cost effective way of reaching the north bank of the Tees. In terms of progress, NEP has secured occupier consent to allow for the CO2 Pipeline to be in the tunnel and are midway through the design process for the tunnel section and are in the process of completing the design consent process with Sembcorp. If construction of the CO2 gathering pipeline does not commence, there is reportedly significant interest from other entities in the Teeside area to take up the allocation NEP currently has and it is expected that SembCorp will look to get the most commercial value for their asset. NEP needs to achieve design consent by 2032. If this is not met, Sembcorp can terminate the agreement.

4.9 In the event that this occurs, there will be a significant impact on costs to developing an alternative route to cross the Tees, as well as storage costs for the existing procured pipework and AGI.

4.10 Similarly, we queried the option of reducing the length of the CO2 gathering pipeline to AGI-1 until further clarity on future users is known. NEP outlined that while this could reduce the amount of construction required, a significant level of engineering work would be required for the re-design creating further cost and schedule impacts. Similarly it would mean new land rights agreements would need to be secured and signed as the scope previously agreed would substantially change.

4.11 Based on these responses, our minded to position is to continue to construct the full onshore CO2 gathering pipeline as originally agreed.

Adjusting the Obligated Network Capacity Maximum flow rate ('ONCi') and System Injection Capacity ('SIC')

4.12 In review of the Licensee's justification for this change, our minded to position is as follows:

- We do not consider that the Licensee has provided sufficient evidence to justify reducing either the existing SIC or ONCi.

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- While initial network utilisation may be lower than the licensed capability, the ONCi and SIC represent the capacity that the Licensee is obligated to make available over the 25-year operational period. It is therefore distinct from the day-one flowrate requirements of individual users.
- Similarly these flow rate capacities were agreed at licence award with full awareness of a potential NZT-only operating scenario and its associated injectivity risks.
- The Licensee has not sufficiently demonstrated that circumstances have materially changed to justify reducing the systems mandatory injection capability over the projects operational period of the project.

4.13 Thus, our minded to position is to reject NEP's proposed amendments to the ONCi and SIC, and maintain the current arrangements.

Amending the System Acceptance Testing criteria for proving sufficient injection capacity is available for Phase1 User

4.14 The Licensee's proposal would limit CO₂ exposure to fewer storage wells which would reduce the risk of halite-related injectivity decline. However, we do not consider that the evidence provided to date by the Licensee sufficiently demonstrated that the existing System Acceptance Criteria was no longer appropriate or that the proposed alternative would provide an equivalent level of assurance.

4.15 The System Acceptance Testing Criteria were designed to demonstrate the subsurface injection capability required to support the agreed ONCi. They are intended to provide assurance that the licensed transportation and storage capability can be delivered, rather than being tied solely to the immediate flow requirements of connected users.

4.16 The Licensee's proposal would reduce the amount of injection capability proven before Commercial Operations Date, increasing reliance on future well activation and operational interventions.

4.17 Similarly, the existing System Acceptance Criteria were agreed with awareness of the potential for NZT-only operations, associated injectivity risks, and the use of water washing as a mitigation. NEP has not demonstrated that circumstances have materially changed since that agreement.

4.18 Therefore, our minded to position is to reject the proposed amendments to the System acceptance testing criteria.

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Technical Details Document

4.19 Whilst the Licensee did not specifically request an amendment to the Technical Details Document, in reflecting our minded to position to remove BOC & H2T from the planned initial users, as well as remove activities associate with the BOC & H2T spurlines, we determined that an amendment was also needed to the Technical Details Document.

4.20 We are minded to remove all technical dates associated with Phase 2 Tranche B (H2T Spurline). This includes removal of:

- Date of appointment of Independent Certifier for Phase 2 Tranche B
- Reporting Commencement Date for Phase 2 Tranche B
- Scheduled Phase 2 Tranche B Handover Date
- Scheduled Phase 2 Tranche B Acceptance Date

4.21 Full details of the amendment can be found in Appendix 1.

Section A of the T&S Licence

4.22 Whilst the Licensee did not specifically request an amendment to their T&S Licence, in reflecting our minded to position to remove references to users BOC & H2T, as well as remove activities associated with the BOC & H2T spurlines, we identified that an amendment was also needed to Annex A to Section A of the T&S Licence to remove references there.

4.23 Full details of the proposed amendment can be found in Appendix 2

Financial Settlement Document

4.24 The Licensee's proposed cost modifications went through a rigorous assessment process in alignment with our published [cost assessment guidance](#). The additional engineering work proposed by the Licensee, to evaluate and execute the changes to scope resulting from the removal of BOC & H2T, was assessed by a third party technical adviser to benchmark the activities. We assessed the methodology behind how the Licensee identified the costs associated with the BOC & H2T spurlines and AGIs. Through reviewing the Licensee's mandatory regulatory reporting, we gained confidence in the costs reported incurred to date associated with the BOC & H2T spurlines.

4.25 However as part of our review, we identified additional cost areas that did not appear to be properly accounted for in the Licensee's calculation on the cost impact of removing the H2T & BOC spurlines. These areas are outlined below.

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Indexation Calculation

- 4.26 In reviewing the Licensee's cost figures we identified some minor rounding errors in NEP's indexation calculation, which impacted the final figure in Base Year values. We have included an adjustment to correct this error.
- 4.27 Thus we propose to increase the Licensee's proposed allowance by £0.084m (Base Year).

Project Management Team

- 4.28 We identified that, separate from the work package contract allocated for the construction and installation of the Onshore pipeline network, there were also separate project management team costs, allocated at licence award for managing the onshore pipeline contract.
- 4.29 Due to the removal of the BOC & H2T spurlines from the onshore pipeline network, the number of hours the project management team will require for managing the delivery of the onshore pipeline segment will decrease. We have deducted £0.926m (Base Year) for the reduction in project management hours as a result of the removal of the BOC & H2T Spurlines.
- 4.30 Thus, our Draft Determination is to approve an amended SRAV Capex & Opex Construction period allowance of £2,207.9 million (Base Years).
- 4.31 This allowance is £0.84m (Base Year) less than the Licensee requested in its Change in Scope Submission.
- 4.32 Full details of the proposed amendment can be found in Appendix 4.

Questions

- Q3. Do you agree with our proposed amendments to the allowances for SRAV Capex & Opex as a result of the CiS?
- Q4. Do you agree with our minded to position on the proposed modifications to the Approved Project Development Plan ('APDP'), Technical Details Document ('TDD'), Financial Settlement Document ('FSD'), and Schedule 10 of the Licence, as detailed in the Appendices?
- Q5. Do you have any other representations regarding the proposed Licence and Project Specific Document modifications and directions set out in this consultation?

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Send us your feedback

We believe that consultation is at the heart of good policy development. We are keen to receive your comments about this consultation. We would also like to get your answers to these questions:

- Do you have any comments about the quality of this document?
- Do you have any comments about its tone and content?
- Was it easy to read and understand? Or could it have been better written?
- Are its conclusions balanced?
- Did it make reasoned recommendations?
- Do you have any further comments?

Please send your feedback to stakeholders@ofgem.gov.uk.

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Appendices

Appendix 1. Updated Approved Project Development Plan (published separately)

Appendix 2. Updated Licence (Annex A to Section A) (published separately)

Appendix 3. Updated Technical Details Document (published separately)

Appendix 4. Updated Financial Settlement Document (published separately)

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Privacy policy

Personal data

The following explains your rights and gives you the information you are entitled to under the General Data Protection Regulation (GDPR).

Note that this section only refers to your personal data (your name address and anything that could be used to identify you personally) not the content of your response to the consultation.

1. The identity of the controller and contact details of our Data Protection Officer

The Gas and Electricity Markets Authority is the controller, (for ease of reference, “Ofgem”). The Data Protection Officer can be contacted at dpo@ofgem.gov.uk

2. Why we are collecting your personal data

Your personal data is being collected as an essential part of the consultation process, so that we can contact you regarding your response and for statistical purposes. We may also use it to contact you about related matters.

3. Our legal basis for processing your personal data

As a public authority, the GDPR makes provision for Ofgem to process personal data as necessary for the effective performance of a task carried out in the public interest. i.e. a consultation.

4. With whom we will be sharing your personal data

We will not share your personal data with any other person or organisation.

5. For how long we will keep your personal data, or criteria used to determine the retention period.

Your personal data will be held for six months after the project is closed.

6. Your rights

The data we are collecting is your personal data, and you have considerable say over what happens to it. You have the right to:

- know how we use your personal data
- access your personal data
- have personal data corrected if it is inaccurate or incomplete
- ask us to delete personal data when we no longer need it
- ask us to restrict how we process your data
- get your data from us and re-use it across other services
- object to certain ways we use your data

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- be safeguarded against risks where decisions based on your data are taken entirely automatically
- tell us if we can share your information with 3rd parties
- tell us your preferred frequency, content and format of our communications with you
 - to lodge a complaint with the independent Information Commissioner (ICO) if you think we are not handling your data fairly or in accordance with the law. You can contact the ICO at <https://ico.org.uk/> or telephone 0303 123 1113.

7. Your personal data will not be sent overseas

8. Your personal data will not be used for any automated decision making.

9. Your personal data will be stored in a secure government IT system.

10. More information For more information on how Ofgem processes your data, view our [Ofgem privacy policy](#).