



Making a positive difference
for energy consumers

Fintan Slye – by email

Cc: DESNZ

13 July 2026

Subject: Reviews of system conditions and operation at the end of June

Dear Fintan,

I am writing following our discussions over the last few days, and your letter to Tim Jarvis of 13 July. Thank you for confirming that NESO will commission an independent external investigation into the allegations reportedly raised by whistleblowers on actions taken and recorded in the control room during periods of system stress linked to extreme heat at the end of June.

It is critical that the investigation fully examines the two main allegations; of poor record-keeping (extending into whether system risk data was hidden) and improper influence on decision making. I welcome the Terms of Reference you have shared, which also confirm the reviewers will be independent, will interview control room engineers alone so they have a safe space in which to air their views, and will give all control room staff the opportunity to voice any concerns on condition of full anonymity.

Ofgem's role is to ensure the NESO meet their obligations to operate the system safely and securely at all times and in compliance with regulations, and I am therefore keen to be kept sighted on the progress of this review and welcome NESO's commitment to share the full final report with us without delay.

I agree that it is also of the first importance to review the operation of market and system during this period, including compliance with all relevant standards. As discussed, we will be commissioning a formal post event review, and our three organisations will work at pace to finalise the terms and scope of that review.

Eleanor Warburton

Director – Energy Systems Design and Development

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