
Minutes of the meeting of the Gas and Electricity Markets Authority

From: Lisa Charlesworth (Secretary to the Authority)

Date: 7 and 8 October 2025

Location: London/hybrid

GEMA Minutes for 7 October

1. Welcome

Mark McAllister welcomed the Board to the October Briefing meeting. No conflicts of interest were noted.

2. Consumer Voice – Heat Networks

The Board welcomed Alex Belsham-Harris and a frontline adviser from Citizens Advice and Rachael Mills of The Heat Network, and noted the insights provided on consumer experiences of heat networks, including related to pricing, debt, customer service, and billing.

3. Heat Networks Strategy

The Board noted the progress toward implementing the heat networks regulatory regime, including the respective roles of government and Ofgem, and challenges associated with implementing the new regulatory framework.

4. Growth Strategy

The Board noted Ofgem's approach to enabling economic growth and discussed how this was being embedded.

GEMA Minutes for 8 October

1. Welcome

Mark McAllister welcomed the Board to the October meeting. Jonathan Kini and Nick Winsor declared that they would be attending the Energy Network Innovation Taskforce Steering Group. Mark determined that this did not give rise to a conflict of interest requiring recusal from the meeting. The Board approved the minutes of the previous meeting.

2. CEO Report

The Board noted the CEO's report, including an update on Renewables Obligation costs.

3. Markets Regulatory Vision & Strategy

The Board noted that the strategy aimed to provide long-term clarity on Ofgem's approach to retail regulation, and discussed sector innovation, investability, consumer standards and the overarching regulatory vision.

4. GEMA Forward Look

The Board noted and discussed the draft forward agenda plan for subsequent meetings.

Apologies for absence

Melinda Johnson

Those present

Alena Kozakova
Barry Panayi
Graham Mather
Jonathan Brearley
Jonathan Kini
Mark McAllister
Nick Winser
Tony Curzon-Price
Warren Buckley

Those attending

Akshay Kaul
Neil Kenward
Neil Lawrence
Priya Brahmbhatt-Patel
Sinead Murray
Tim Jarvis

Others present

Lisa Charlesworth (Head of Governance and Secretariat)