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nationalgrid

DCCregulation@Ofgem.gov.uk

3rd June 2025

Dear Jakub,

Re:

Consultation on draft Terms of Reference (TOR) for Customer Challenge Group and Business Plan Guidance including the revised price control processes and procedures

I am writing on behalf of National Grid Electricity Distribution (South Wales) plc, National Grid Electricity Distribution (South West) plc, National Grid Electricity Distribution (East Midlands) plc and National Grid Electricity Distribution (West Midlands) plc, collectively known as “NGED”.

Thank you for giving NGED the opportunity to respond to the Consultation. We are happy to see the continuation of the work surrounding the Customer Challenge Group. We do agree that this is a fundamental requirement and will allow for vital perspective against objective.

We welcome proportional representation which aligns with SEC groups, and other Industry Panels.

The list of potential questions also give confidence that this CCG will aid definitive objectives for the DCC.

Yours sincerely

Rachael Prosser
National Systems Manager
National Grid Electricity Distribution