

To: Smart DCC Limited

Gas Act 1986 - Section 23(2) Electricity Act 1989 - Section 11A (2)

Notice of statutory consultation on a proposal to introduce interim modifications to the smart meter communication licence

- 1. The Gas and Electricity Markets Authority ('the Authority')¹ proposes to modify the conditions of the smart meter communication licence granted or treated as granted under section 7AB (2) and (4) of the Gas Act 1986 and section 6(1A) and (1C) of the Electricity Act 1989 ('the DCC Licence') by amending the following:
 - Licensee Address
 - Cover, page 2
 - o Part 1: Terms in respect of Grant
 - Condition 1. Definitions for the Conditions of this Licence
 - o Condition 3. Addresses for the purposes of this Licence
 - Schedule 2, Novation of External Service Provider Contracts
 - Condition 1. Definitions for the Conditions of this Licence
 - Condition 7. General controls for the Authorised Business
 - Condition 30. Requirements for the Regulatory Accounts
 - Condition 32. Reporting of Price Control Information
 - Condition 34. Annual Service Report to the Authority
 - Condition 34A. (Successor Licensee Business Plan Report)
 - Condition 34B. (Successor Licensee Price Control Information)
 - Condition 36. Determination of the Licensee's Allowed Revenue
 - Condition 37. Assessment of Mandatory Business costs
 - Condition 39. Determination of External Contract Gain Share

The proposed modifications are set out in Schedule 1 to this Notice.

- 2. DCC operates under the Smart Meter Communication Licence (the "Licence") which is due to expire in September 2027. We are running a programme of work (DCC review) to put in place a new regulatory regime under a Successor Licence and to appoint a holder of that Licence. We are proposing to modify the Licence in four areas.
- 3. First, we are proposing modifications to give effect to our conclusions on the process for determination of the Successor Licensee's Allowed Revenue in particular to place obligations on DCC to prepare and submit a costed Business Plan to Ofgem to cover the first Price Control Period of the Successor Licensee.
- 4. Secondly, we are proposing to modify the Licence dates of Price Control and other regulatory reporting in the final Regulatory Year (commencing on 1st April 2026) to account for the fact that Transfer Date² is unlikely to occur on the same date as a Regulatory Year ordinarily finishes (31st March).

² Transfer Date has the meaning given to that term in LC 43.7

¹ The terms "the Authority", "we" and "us" are used interchangeably in this document.

- 5. Thirdly, we are proposing modifications to the Baseline Margin Adjustment and External Contract Gain Share mechanisms to account for the Licence Term coming to an end.
- 6. Fourthly, we are proposing a small number of housekeeping changes.
- 7. Further details on the reasons for, and the effect of, each of these modifications can be found in the consultation accompanying this Notice.
- 8. A copy of the proposed modifications and other documents referred to in this Notice have been published on our website (www.ofgem.gov.uk). Alternatively, they are available from foi@ofgem.gov.uk.
- 9. Any representations with respect to the proposed licence modifications must be made on or before **06 June 2025** by email to: DCCrequlation@ofgem.gov.uk
- 10. We are not issuing hard copies of the modification documents, nor do we expect consultation responses by post. If, however, you do wish to receive the documents and respond by post, we are able to organise this for you. Please contact us at the email address above to request hard copies of the relevant documents and postal address for responses.
- 11. We normally publish all responses on our website. However, if you do not wish your response to be made public then please clearly mark it as not for publication. We prefer to receive responses in an electronic form so they can be placed easily on our website.
- 12. If we decide to make the proposed modification(s) it will take effect not less than 56 days after the decision is published.

Melissa Giordano

Melissa Giordano Deputy Director, Retail Systems and Processes 09 May 2025

Schedule 1 to Notice – Draft of proposed modifications to the conditions of the smart meter communication licence

We have included the sections of the conditions of the Smart Meter Communication Licence, which we are proposing to remove or amend, below. Deletions are shown in strike through, and new text is double underlined. We have only shown those licence conditions where modifications are proposed.

Cover, page 2 (Address)

The Company Secretary
Smart DCC Ltd
First Floor, 2 Kingdom Street
Paddington
65 Gresham Street
London
W2 6BD
EC2V 7NQ

PART 1: TERMS IN RESPECT OF GRANT

Section B: Name and address of the Licensee

5. The Licensee (being the person who holds this Licence) is Smart DCC Ltd, a company that is registered in England and Wales under number 08641679, and whose registered office is at 65 Gresham Street First Floor, 2 Kingdom Street, Paddington, London W2 6BD-EC2V 7NQ.

Condition 1. Definitions for the Conditions of this Licence

Part A: Definitions arranged in alphabetical order

Handover Period has the meaning that is given to that term in Condition 43.

Regulatory Year Means:

(a) a period of twelve months beginning on 1 April in any calendar year and ending on 31 March of the next calendar year (and the Licensee's first Regulatory Year is deemed to have begun on 1 April 2013), or

(b) where a Handover Period is in force on 1 April, the period beginning with that 1 April and ending with the Transfer Date.

Licensee means Smart DCC Ltd, a company registered in England and

Wales under number 08641679, whose registered

office is at 65 Gresham Street First Floor, 2 Kingdom Street, Paddington, London W2 6BD EC2V 7NQ, and who is the

person that holds this Licence.

<u>Transfer Date</u> has the meaning that is given to that term in paragraph 7 of

Condition 43.

Condition 3. Addresses for the purposes of this Licence

Part A: Details with respect to the Licensee

3.2 Party: The Licensee

Smart DCC Ltd 65 Gresham Street

First Floor, 2 Kingdom Street

Paddington London EC2V 7NQ

<u>W26BD</u>

licence@smartdcc.co.uk

Condition 7. General controls for the Authorised Business

Part A: Requirement for corporate governance arrangements

- 7.4 The Licensee must, by no later than 31 July in each Regulatory Year beginning on and after 1 April 2014, provide to the Authority a Corporate Governance Statement that sets out how the Licensee has complied during the previous Regulatory Year with the main principles of the Code.
- <u>7.4A</u> The Corporate Governance Statement must be provided to the Authority, where it relates to:
 - (a) the Regulatory Year beginning with 1 April 2026, within the period of three months beginning with the Transfer Date, and
 - (b) any other Regulatory Year, on or before 31 July in the following Regulatory Year.

Condition 16. Procurement of Relevant Service Capability

Part J: Interpretation

16.40 For the purposes of this condition:

Fundamental Service Capability:

(b) is deemed to have been procured by the Licensee under this Condition 16, and not by any other person acting by or under any other means, despite anything to the contrary in Schedule 1 to to this Licence.

Condition 23. Change control for the Smart Energy Code

Part C: Interpretation

Citizens Advice means means (in Condition 22 as well as in this condition) the National Association of Citizens Advice Bureaux.

Condition 30. Requirements for the Regulatory Accounts

Part D: Audit and delivery of the Regulatory Accounts

- 30.10 Except where the Authority otherwise consents, the Licensee must:
 - (a) procure an audit by an Appropriate Auditor of such parts of its Regulatory Accounts and the Directors' Report and Business Review as would be specified in the Companies Act 2006 as being required to be so audited if the Licensee were a Quoted Company and those accounts were the statutory accounts of the Licensee drawn up to 31 March and prepared under Part 15 of the Companies Act 2006;
 - (b) procure a report by that auditor, addressed to the Authority, that states whether in the auditor's opinion those accounts fairly present the financial position, financial performance, and cash flows of, or that are reasonably attributable to, each of the Authorised Business Activities in accordance with the requirements of Part A above; and
 - (c) deliver those accounts and the auditor's report required under sub-paragraph (b) to the Authority as soon as is reasonably practicable, and in any event before their publication under Part G below and where the Regulatory Accounts relate to no later than:

- (i) the Regulatory Year beginning with 1 April 2026, within the period of three months beginning with the Transfer Date;
- (ii) any other Regulatory Year, on or before 31 July after the end of the that Regulatory Year to which the Regulatory Accounts relate.

Part F: Agreed Upon Procedures for the Appropriate Auditor

- 30.13 The contract of appointment must require that the Agreed Upon Procedures are to be conducted in relation to each Regulatory Year and that the Licensee will arrange for the Appropriate Auditor to address a report to the Authority by 31 July after the end of each such year that:
 - (a) states that he has, in a manner consistent with the relevant auditing standards, completed the Agreed Upon Procedures issued by the Authority in respect of the Regulatory Year under report; and
 - (b) sets out his findings for the Authority's attention.

30.13A The report in paragraph 13 must be delivered to the Authority, where it relates to:

- (a) <u>the Regulatory Year beginning with 1 April 2026, within the period of three months beginning with the Transfer Date;</u>
- (b) <u>any other Regulatory Year, on or before 31 July after the end of that Regulatory Year.</u>

Part G: Publication and provision of the Regulatory Accounts

- 30.14 Except where the Authority after consulting with the Licensee otherwise directs, the Licensee must publish its Regulatory Accounts (excluding any information agreed by the Authority to be confidential):
 - (a) as a stand-alone document in accordance with this condition;
 - (b) <u>for accounts that relate to:</u>
 - (i) the Regulatory Year beginning with 1 April 2026, within the period of three months beginning with the Transfer Date, or
 - (ii) <u>any other Regulatory Year,</u> by 31 July after the end of theat Regulatory Year to which the accounts relate;
 - (c) on the Licensee's Website; and
 - (d) in any other manner which, in the opinion of the Licensee, is necessary to secure adequate publicity for the accounts.

Condition 32. Reporting of Price Control Information

Part A: Licensee's obligations in respect of reporting

- 32.4 In particular, the Licensee must, for those purposes, have in place and maintain (and must ensure that any Affiliate or Related Undertaking of the Licensee, and any External Service Provider from whom Relevant Service Capability is procured pursuant to Condition 16, has in place and maintains) appropriate accounting records, systems, processes, and procedures to enable the Licensee:
 - (a) to measure, record, and collect such Price Control Information as is specified from time to time in the RIGs; and
 - (b) to report Price Control Information to the Authority in respect of the period comprising each separate Regulatory Year of this Licence by:
 - (i) for the Regulatory Year beginning with 1 April 2026, within the period of three months beginning with the Transfer Date, and
 - (ii) <u>for any other Regulatory Year, on or before</u> not later than 31 July in the next following Regulatory Year.

Condition 34. Annual Service Report to the Authority

Part A: Requirement to prepare an Annual Service Report

- 34.3 The Licensee must by no later than 31 July in each Regulatory Year beginning on and after 1 April 2014, prepare and submit to the Authority a report ("the Annual Service Report") about Overall Service Performance during the previous Regulatory Year ("the Performance Year").
- 34.3A The Annual Service Report must be submitted to the Authority, where it relates to:
 - (a) the Regulatory Year beginning with 1 April 2026, within the period of three months beginning with the Transfer Date;
 - (b) <u>any other Regulatory Year, on or before 31 July in the following Regulatory Year.</u>

Condition 34A. Successor Licensee Business Plan Report

Introduction

34A.1 This condition requires the Licensee to prepare and submit a Business Plan Report to the Authority in relation to the anticipated Authorised Business of the Successor Licensee for the 1st SL Price Control Period.

- 34A.2 The Business Plan Report will form part of the information used by the Authority to determine the Successor Licensee's Required Revenue.
- <u>This condition must be read in conjunction with Condition 34B (Successor Licensee Price Control Information).</u>

Part A: Successor Licensee's Required Revenue

For the purposes of this condition and Condition 34B, the Successor Licensee's Required Revenue is equal to the costs likely to be incurred during the 1st SL Price Control Period to economically and efficiently carry on the Authorised Business of the Successor Licensee.

Part B: Requirement to prepare and submit a Business Plan Report

- <u>On or before 31 December 2025, the Licensee must submit a Business Plan Report to the Authority.</u>
- <u>The Business Plan Report must be prepared in accordance with guidance ("Business Plan Guidance") provided by the Authority in accordance with Part C.</u>
- 34A.7 Irrespective of the requirements of the Business Plan Guidance, the Business Plan Report must contain any information that is or could reasonably be required by the Authority to determine the Successor Licensee's Required Revenue.
- 34A.8 The duty in paragraph 7 does not require the provision of any information already provided, or to be provided, in accordance with Condition 34B (Successor Licensee Price Control Information).

Part C: Business Plan Guidance

- 34A.9 On or before 29 August 2025, the Authority must provide:
 - (a) the Licensee with Business Plan Guidance for the purposes of preparing the Business Plan Report, and
 - (b) a copy of the Business Plan Guidance to the SEC Panel.

34A.10 The Business Plan Guidance must contain:

- (a) a description of the business the Authority expects to be carried on by any
 Successor Licensee under a Successor Licence ("Authorised Business of the
 Successor Licensee"),
- (b) the Authority's best estimate of the Transfer Date, and
- (c) a complete statement of the information relating to the Authorised Business of the Successor Licensee that the Authority reasonably requires from the Licensee to determine the Successor Licensee's Required Revenue ("Mandatory Content").

34A.11 The Business Plan Guidance may also contain a description of:

- (a) the format in which the Business Plan Report must be presented;
- (b) the processes and procedures the Authority expects to follow to determine the Successor Licensee's Required Revenue;
- (c) the principles the Authority expects to apply to determine whether the costs to carry on the Authorised Business of the Successor Licensee are economic and efficient;
- (d) the processes and procedures the Authority expects to follow to adjust its determination of the Successor Licensee's Required Revenue;
- (e) any other information that may help the Licensee prepare the Business Plan Report.

Part D: Procedure for preparing the Business Plan Report

- 34A.12 Before the Licensee submits the Business Plan Report to the Authority, the Licensee must:
 - (a) on our before 29 August 2025, issue the Business Plan Report in draft to the SEC Panel,
 - (b) provide the SEC Panel with sufficient and accurate information to allow it to understand the contents of the draft Business Plan Report,
 - (c) consult in good faith with the SEC Panel about the proposed content of the Business Plan Report, and
 - (d) have due regard to the response to the consultation in determining whether, and if so how, to amend the draft Business Plan Report.

Part E: Requirements for new or more detailed information

- 34A.13 The Authority may request from the Licensee any further information it reasonably requires to determine the Successor Licensee's Required Revenue.
- 34A.14 The Licensee must comply with a request given under paragraph 12 within the period of 14 days beginning with the day on which the request was made.

Part F: Interpretation

34A.15 In this Condition:

<u>Authorised Business of the Successor Licensee</u> has the meaning given to that term in paragraph 34A.9(a).

Business Plan Report means the document prepared and submitted in accordance with this Condition.

Business Plan Guidance has the meaning given to that term in paragraph 34A.6.

Mandatory Content has the meaning given to that term in paragraph 34A.9(c).

<u>Successor Licensee's Required Revenue</u> has the meaning given to that term in paragraph 34A.4.

The 1st SL Price Control Period means the period beginning with the Transfer Date and ending with 31 March 2028.

Condition 34B. (Successor Licensee Price Control Information)

Introduction

- This condition requires the Licensee to provide the Authority with information to enable it to calculate the Successor Licensee's Required Revenue. It also indicates the contents of the instructions and guidance that the Authority must provide to enable the Licensee to fulfil this duty.
- 34B.2 This condition must be read in conjunction with Condition 34A (Successor Licensee Business Plan Report).

Part A: Duty to provide SL Price Control Information

- On or before 30 December 2025, the Licensee must provide the Authority with the information it requires to calculate the Successor Licensee's Required Revenue ("SL Price Control Information").
- The information must be provided in accordance with the instructions and guidance ("SL RIGs") issued by the Authority under Part B.
- <u>The duty in paragraph 3 does not require the provision of any information already</u> provided, or to be provided, in accordance with Condition 34A (Business Plan Report).

Part B: SL RIGs

- <u>On or before 29 August 2025, the Authority must issue SL RIGs to the Licensee in relation to the duty to provide SL Price Control Information.</u>
- <u>The matters that may be included, or for which provision may be made, in the SL RIGs are:</u>
 - (a) <u>a complete statement of the information that is to comprise the SL Price Control Information:</u>

- (b) <u>instructions and guidance on the Authority's requirements with respect to the collection, recording, and provision of the SL Price Control Information;</u>
- (c) <u>instructions and guidance on the standards of accuracy and reliability that are applicable to the recording of the SL Price Control Information (including different classes of SL Price Control Information);</u>
- (d) <u>a timetable for the development of such systems, processes, and procedures as are required to achieve such standards for the SL Price Control Information;</u>
- (e) <u>provision with respect to the meaning of words and phrases used in defining the SL</u> Price Control Information:
- (f) requirements as to the form and manner in which, or the frequency with which, the SL Price Control Information must be recorded;
- (g) requirements as to the form and manner in which, or the frequency with which, the SL Price Control Information must be provided to the Authority;
- (h) <u>provision about how the Authority may monitor and assess the Licensee's compliance with the SL RIGs.</u>

<u>Interpretation</u>

34B.8 In this Condition:

SL Price Control Information has the meaning given to that term in 34B.3

SL RIGs has the meaning given to that term in 34B.4

<u>Successor Licensee's Required Revenue</u> has the meaning given to that term in 34A.4.

Condition 36. Determination of the Licensee's Allowed Revenue

Part G: Calculation of the correction factor (K)

- 36.20A The written explanation referred to in paragraph 20(a) must be delivered to the Authority, where the Regulatory Tear t–1 begins with:
 - (a) <u>1 April 2026, within the period of three months beginning with the Transfer Date; or</u>
 - (b) any other date, on or before 31 July of the Regulatory Year t.

Appendix 2: Adjustment mechanism for the BM term

Part A: Requirements for the proposal of Relevant Adjustments

- A6. Notice given under paragraph A2 of a proposed Relevant Adjustment:
 - (a) <u>provided that it complies in all respects with the provisions of this Part A,</u> may be served (the "Application Window") where the Notice relates to:
 - (i) the Regulatory Year 2026/27, within the period of three months beginning with the Transfer Date;
 - (ii) <u>any other Regulatory Year (excluding the Regulatory Year 2013/14), at any time during the month of July ("the Application Window") in any a preceding Regulatory Year (excluding the Regulatory Year 2013/14) provided that it complies in all respects with the provisions of this Part A;</u>
 - (b) must be served within the first Application Window after the date on which the grounds for proposing the Relevant Adjustment first arose; and
 - (c) must contain an Adjustment Date (being the date on which it is proposed that the Relevant Adjustment should take effect), which (other than for Regulatory Year 2026/27) may not be earlier than 1 April of the Regulatory Year immediately following the Regulatory Year in which the Notice has been served.

Part F: Interpretation

Determination Period means, the period running from the close of the Application Window at the end of July until the end of the first month of November after that closure, or such later date as may be directed by the Authority in a Counter Notice served under paragraph A8. in relation to a Notice served under paragraph A2:

- (a) <u>in the Regulatory Year 2025/26, the period beginning with 1 August 2024 and ending with 28 February 2026 or such later date as may be directed by the Authority in a Counter-Notice;</u>
- (b) <u>in the Regulatory Year 2026/27, the period beginning with 1 August 2025 and ending with 30 September 2027.</u>

Condition 37. Assessment of Mandatory Business costs

Part A: Submission of annual report on cost performance

The Licensee, in submitting Price Control Information to the Authority for the period of any Regulatory Year of this Licence ("the Relevant Regulatory Year") by 31 July in the next Regulatory Year, as required by in accordance with paragraph 4 of Condition 32 (Reporting of Price Control Information), must at the same time submit to the Authority a

report drawing upon the Price Control Information that includes the following two comparisons.

Condition 39. Determination of External Contract Gain Share

Part B: Determination of the amount of the ECGS term

The amount of the ECGS term for any one or more of the Regulatory Years from 2015/16 to 20246/257 may be varied in such manner and to such extent as may be directed by the Authority in accordance with and subject to the provisions of Appendix 1 (Adjustment mechanism for the ECGS term), which has effect as part of this condition.

Appendix 1: Adjustment mechanism for the ECGS term

Part A: Requirements for the proposal of Relevant Adjustments

- A2. Subject to the following provisions of this Part A, the Licensee may, by Notice given to the Authority, propose a Relevant Adjustment to the value of the ECGS term for any one or more of the Regulatory Years from 2015/16 to 20256/257.
- A5. Notice given under paragraph A2 of a proposed Relevant Adjustment:
 - (a) may be served at any time in the month of July ("the Application Window") in any Regulatory Year (excluding Regulatory Years 2013/14 and 2014/15) provided that it complies in all respects with the provisions of this Part A may be served (the "Application Window") where the Notice relates to:
 - (ii) where the notice relates to the Regulatory Year 2026/27, within the period of three months beginning with the Transfer Date;
 - (iii) where the notice relates to any other Regulatory Year (excluding Regulatory Years 2013/14 and 2014/15), at any time during the month of July in a preceding Regulatory Year;

Schedule 2. Novation of External Service Provider Contracts DEED OF NOVATION FOR EXTERNAL SERVICE PROVIDER CONTRACTS

THIS DEED is dated [xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx] and is made between:

(1) **Smart DCC Ltd**, a company incorporated in England and Wales under the number 08641679, whose registered office is at 65 Gresham Street, First Floor, 2 Kingdom Street, Paddington, London W2 6BD EC2V 7NQ (referred to below as Party A);