
Summary of proposed changes

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The following changes to the content of the application guidance in the new draft application guidance are being proposed.

Section 1: Licensable activities

We have added details on when exemptions might apply and how an applicant is to understand when such exemptions apply. We have also provided some further detail on the Innovation Hub where applicants might choose to go if they require further advice on an applying for a licence for innovative or novel products or service, they wish to bring to market.

Section 2: Licence applications

We have updated the requirements on how to complete and submit an application to match our current expectations and updated our bank details along with the related payment instructions as these have changed. We have also reinforced the importance of telling us when information submitted in an application changes, updated the information on when to apply and added text concerning the withdrawal of an application.

Section 3: Processing time periods and tacit authorisation

We have added specific text concerning the cancellation of an application and a sub-section on the applicability of the National Security and Investment Act. We have also clarified why and when we might “stop the clock” and what this means for applicants.

Section 4: Our application process

We have added new details on our “duly made” assessment process and how our tiered assessment procedure works. We have also added further detail on representations for applications and how and when they are considered as part of the process.

Section 5: Licence grants and refusals

We have created this new section, gathering relevant material from elsewhere in the previous version and clarifying requirements for reapplication following refusal.

Sections 6 and 7: Tier 1 and Tier 2 assessment

These have been created as standalone sections setting out the requirements for applications at each of the tiers. The guidance on these has been improved.

Section 8: Gas and electricity supply applications

We have added further guidance on capital adequacy requirements for supply applicants. This is following Ofgem decisions to strengthen financial resilience of suppliers.

We have also added some detail on different potential types of restricted licences or individually modified licences and the information required from applicants. This follows our consultation on options to support [innovation in the energy retail market](#). Following stakeholder feedback, we are considering additional next steps for this workstream and plan to publish a full response once finalised.

Section 10: Gas Shipper applications

Where previously there was no additional guidance on gas shipper applications we have now created a standalone section to assist applicants in submitting an application for this type of licence.

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