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| 12 February 2025 | |  | |

Email: [Regulatoryaffairs@utilita.co.uk](mailto:Regulatoryaffairs@utilita.co.uk)

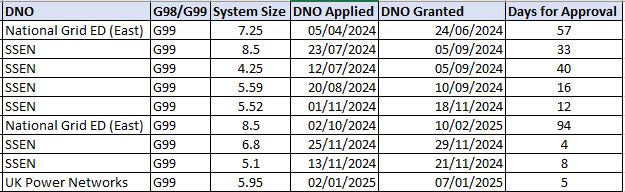
By email only

Dear Alasdair

**Connections end to end review – consultation**

**Please see Utilita comments below relating to Questions 6 (a-c).**

**Question 6a** – Do you agree with the issues we have identified? Are there any other issues under this theme that we should consider? Please provide data and evidence to support your views if possible.

Agree:· Delays & timelines vary across DNOs. Utilita has evidence of G99 application responses ranging from 5 days to 94 days. However, the 94 days appears to be an anomaly. Excluding the 94 days this makes an average of 22 days:

This window could be reduced significantly in turn assisting with scaling installation of renewable technology, increased productivity and improved customer experience.

Potential Solutions:

· Increasing the G98 threshold from 3.68kW (16 amp) would reduce the number of G99 applications and thereby reduce the length of time awaiting DNO response.

· All DNO’s UK wide could adhere to standardised timelines.

o Timelines based on LCT (low carbon technology)

o Timelines based on system size (i.e. kwp)

A systemised web based auto approval portal would significantly improve installer operations and transparency with clients.

**Question 6b** – What are your views on our proposals designed to address these issues? Are there other proposals you consider would achieve the intended outcomes?

· “Automatic approvals” up to an agreed connection level would speed up the pre installation process - Utilita support this.

· Utilizing the generating equipment’s export limitation allowing for export limitation via manufacturers devices.

· Reducing / streamlining G99 process both pre and post installation commissioning docs.

**Question 6c** – Do you have views on how poor performance could be addressed under these proposals to ensure the smallest scale customers are protected and LCT roll out is supported

· Monitoring and gathering end to end G99 application data across all UK DNO’s

· Scoring and comparing DNO’s and work towards standardising performance.

Should you have any questions relating to our response, please do not hesitate to contact us.  
  
  
Yours sincerely   
  
Robert Cameron-Higgs   
Director of Regulation & External Affairs