

Response ID ANON-NWYC-1QTA-R

Submitted to Standing charges: domestic retail options
Submitted on 2024-09-04 11:11:54

Case for change

1 Do you have any views on our case for change?

Please use this text box to tell us about any views you have on our case for change.:

The discussion paper failed to acknowledge that those living in flats often pay the standing charge of up to 150% where there is a separate meter in a communal area. eg in a block of 4 flats each flat will have to pay the standing charge for their own meter and 25% of the standing charge on the communal meter. These are also likely to be low income households.

Considerations for moving operating costs from standing charges to unit rates

2 What are your views on the range (£20 to £100) of operating costs we are considering shifting from standing charges to unit rates? Should it be higher? Within this range, is there a value you would favour and why?

Please use this text box to tell us your views.:

Environmental reasons should be enough to incentivise customers to use less energy by shifting charges to unit rates should apply to the majority. Alternate tariffs could be offered to the minority of high users that are unable to make reductions.

3 What are your views on the trade-offs and impacts we have identified for consumers and suppliers? Should any of these take more or less significance in our assessment, and are there any important impacts we have not considered?

Please use this text box to tell us your views on the trade-offs and impacts we have identified for consumers and suppliers:

4 What are the changes required, if any, to the price cap to facilitate a reduction in the level of the operating costs charged through the standing charge?

Please use this text box to tell us what changes are required, if any.:

Increasing consumer choice through tariff diversification

5 Could mandating suppliers to have at least one low or no standing charge tariff available to customers help promote competition in this area of the market?

Yes

Please use this text box to give us more details about your answer.:

This would be particularly helpful for flat residents who are currently paying up to 150% standing charges when including a meter that is just for lighting a communal stairway.

It also allows those customers who are generating their own power to be rewarded more effectively.

6 How could we create flexibility in how costs are recovered between the unit rate and standing charge without reducing the protection provided by the cap?

Please use this text box to suggest ways we could create flexibility in cost recovery without reducing protection provided by the cap.:

7 In exploring alternative approaches to price cap compliance, what, if any, safeguards would be needed to protect vulnerable consumers?

Please use this text box to give us your views on the safeguards needed to protect vulnerable customers.:

8 What are the key considerations we should take into account in developing options for smoothing spend for prepayment meter customers?

Please use this text box to suggest key considerations we should take into account in developing options for smoothing spend for prepayment meter customers.:

About you

11 What is your name?

Name:
Paul Knights

12 What is your email address?

Email:
pergrin@hotmail.com

13 Are you responding as an individual or an organisation?

Organisation

14 If you're responding on behalf of an organisation, please tell us the name of the organisation.

Organisation:
Leopold Lodge Properties Limited & Essendene Management Company Limited

15 If responding on behalf of an organisation, please tell us what type of organisation you represent. If you are responding as an individual you can leave this blank.

Other (please specify)

If you answered 'other', please use this text box to tell us which organisation you represent. :

Residents organisation

16 Tell us which sector you work in.

Other (please specify)

If you answered 'other', please use this text box to tell us which sector you work in. :

Block management

17 Do any of your responses contain confidential information?

No

If any of your responses contain confidential information, please use this text box to clearly explain which parts of your response you wish to be kept confidential. We will publish your name as part of the response unless you tell us not to. :

Feedback

18 How easy was the information to understand?

Not Answered

Please use this text box to tell about any other comments you may have.:

19 How easy was it using this platform (Citizen Space)?

Easy

Please use this text box to tell about any other comments you may have.: