

## Matthew Chambers

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**From:** Laura Ratcliffe [REDACTED]  
**Sent:** 09 December 2024 17:22  
**To:** Vulnerability and Carbon Monoxide Allowance  
**Cc:** ebrown; David McCrone  
**Subject:** NGN Consultation response - Proposed changes to eligibility criteria for VCMA projects

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Hi David,

Thank you for taking the GDN's collective views into account with regards to the eligibility criteria for VCMA. Please see NGN's response below.

- Q. Do you agree with the proposed amendments to the VCMA eligibility criteria to allow an expanded scope for essential gas appliance servicing, repair and replacement eligibility?

Having met with Ofgem in advance of the consultation to discuss the risks associated with the current eligibility criteria for vulnerable households, NGN's position remains the same and we are in agreement with Ofgem's proposed changes to the VCMA eligibility criteria. We feel that this will be a positive step to ensure adequate support for some of the most vulnerable households across our network. Our view echoes that of our stakeholders, as indicated during the VCMA Annual Showcase event in July 2024. We look forward to hearing the decision on this.

Regards,  
Laura

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