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Hi there,

Many thanks for your session last Wednesday on the SOLR levy. We are in principle in favour of the proposals, and are happy to be recorded as in favour as an improvement on the current process.

We note existing problems with the role of administrators in the process, but also acknowledge that this lies outside of the scope of this consultation. Equally - a process that first requires consumers to cover the costs before this is recouped is not ideal, although we agree that there is not a better option available.

Please feel free to get in touch if you have any further questions on this.

Best wishes,

Tom

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