

Sorry to be so blunt but having being the customer of two very "customer service oriented" energy suppliers, both forced into closure, and transferred by Ofgem to two totally shambolic, disorganised and uncompetitive alternatives, I feel that customers should be able to decide who they give their business to! There is no system that dictates who I buy petrol, groceries, clothing and other consumable items from (YET!). I know of no other industry that passes costs for business failures onto the customers. Further to the ongoing Post Office/Fujitsu fiasco The question posed recently was "how long before the Smart Meter/ Ofgem system, the Heat pump controversy and so many present day scams are stopped?"

All very good questions. No response is expected but I hope someone shows leadership and gets this crazy world under control!!