

Ofgem  
Via email: [digitalisation@ofgem.gov.uk](mailto:digitalisation@ofgem.gov.uk)

26 January 2024

**Ofgem Call for Input – Data Sharing in a Digital Future: Consumer Consent**

Dear Sir / Madam

I am pleased on behalf of the SEC Panel to respond to the topics raised in the Call for Input concerning Consumer Consent. Privacy of the data from Smart Metering Systems has been and remains an issue of paramount importance throughout the rollout of smart meters. It is right that this issue is reviewed, and processes updated as the market continues to evolve and the uses for smart meter data grow.


The SEC Panel recognise that the principle of enabling and empowering Consumers to consent with whom they share their smart metering data, needs to be straightforward so that Consumer engagement is encouraged and maintained. We also recognise the need for safeguards that are not overly burdensome for Consumers and industry parties alike, whilst mainlining that ease of use and ongoing engagement.

The SEC Panel have recognised the need for a better understanding and management of smart data privacy issues within the SEC. As a result, the SEC Panel are in the process of establishing a new SEC Panel Privacy Sub Committee to manage all aspects and issues relating to smart meter data privacy. Calls for nominations have been issued and we expect the Privacy Sub Committee to commence its work in February 2024.

The new Privacy Sub Committee will be a useful means to challenge ideas and concepts of how Consumer choices of data consent is managed, maintained, operated, and ultimately controlled by the Consumer. The Privacy Sub Committee would welcome working with Ofgem and wider stakeholders in the next stage of development of the proposals and the detailed consultations to come.

If you would like to discuss any of the issues in this response further, please do not hesitate to contact me at [secas@gemserv.com](mailto:secas@gemserv.com).

Yours faithfully,



Angela Love

Angela Love  
SEC Panel Chair