

To: All holders of a gas supply licence

**Gas Act 1986
Section 23(1)(b)**

Modification of the standard conditions of all gas supply licences

1. Each of the licensees to whom this document is addressed has a gas supply licence which has been granted or treated as granted under section 7A(1) of the Gas Act 1986 ('the Act').
2. Under section 23(2) of the Act the Gas and Electricity Markets Authority ('the Authority')¹ gave notice on 30 May 2024 ('the Notice') that we propose to make the following modifications to Standard Licence Conditions (SLCs):
 - Changes to definitions in SLC 1.2
 - Consequential modification of SLC 20.6A

The SLC changes are set out in Schedule 1.

We stated that any representations to the modification proposal must be made on or before 27 June 2024.

3. A copy of the Notice was sent to the Secretary of State in accordance with section 23(4)(b) of the Act, and we have not received a direction that the change should not be made.
4. We received 6 responses to the Notice, which we carefully considered. We have placed all non-confidential responses on our website. Our response to these comments is set out in the accompanying decision document.
5. We are making these licence modifications as they are consequential changes needed to implement and achieve the policy intent of [our new and updated rules for non-domestic energy suppliers](#). We are implementing technical Standard Licence Condition changes, including the narrowing of defined terms 'Third Party' and 'Third Party Costs' which are both held with SLC 1.2, and due to these changes we will modify the wording of SLC 20.6A.
6. The effect of these modifications will be limited, as they are small technical changes needed to achieve the policy intent of our non-domestic market review decisions. The updating of definitions and consequential SLC change are necessary but small changes which will have limited effect.
7. Where an application for permission to appeal our decision is made to the Competition and Markets Authority (CMA) under section 23B of the Act, Rule 5.6 of

¹ The terms "the Authority", "we" and "us" are used interchangeably in this document.

the Energy Licence Modification Appeals: Competition and Markets Authority Rules² requires that the appellant must send to any relevant licence holders who are not parties to the appeal a non-sensitive notice setting out the matters required in Rule 5.2. The attached Schedule 2 provides a list of the relevant licence holders in relation to this modification. Section 23(10) of the Act sets out the meaning of 'relevant licence holder'.

Under the powers contained in section 23(1)(b) of the Act, we hereby modify the standard licence conditions for all gas supply licences in the manner specified in attached Schedule 1. This decision will take effect from 1st October 2024.

This document is notice of the reasons for the decision to modify the gas supply licences as required by section 38A of the Act.



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Jemma Baker
Deputy Director – Future Retail Markets
Duly authorised on behalf of the
Gas and Electricity Markets Authority
11 July 2024

² CMA70 https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/655601/energy-licence-modification-appeals-rules.pdf

Schedule 1 – Modifications to the standard conditions of all gas supply licences

Deletions are shown in strikethrough and new text is double underlined. We have only shown the licence conditions where modifications or deletions are made.

Condition 1.2 Definitions in alphabetical order

Third Party means a third party organisation or individual that, either on its own or through arrangements with other organisations or individuals, provides information and/or advice to a ~~Micro-Business Consumer~~ Non-Domestic Customer about the licensee's Charges and/or other terms and conditions and whose payment or other consideration for doing so is made or processed by the licensee.

Third Party Costs means any fees, commission or other consideration including a benefit of any kind, processed by the licensee and paid or made or due to be paid or made to the Third Party in respect of a ~~Micro-Business Consumer~~ Non-Domestic Customer Contract, that are passed on to the ~~Micro-Business Consumer~~ Non-Domestic Customer.

Condition 20. Enquiry service, Supply Number, advice information and dispute settlement – for Non-Domestic Customers

Working with Third Party Intermediaries

Dispute settlement

20.6A The licensee must ensure that in respect of a Micro Business Consumer Contract or a Small Business Consumer Contract, the ~~any~~ Third Party is a member of a Qualifying Dispute Settlement Scheme.