

Internal Only

Good Afternoon Team,

Hope you're well.

LOVE support and agree with the changes and implementation timescales proposed by Ofgem in their Non-Domestic Market Statutory Consultation.

In relation to Ofgem's specific questions regarding each individual proposal, we don't have any detailed feedback to provide on these points as the proposals suggested are fair and appropriate for the non-domestic market.

We look forward to Ofgem's decision on this consultation, as the changes to improve transparency and customer service/outcomes should increase trust in the market - which we feel is key to driving engagement and competition.

Kind Regards
Leanne Dunn

Legal and Compliance Manager

Email: [REDACTED]

Tel: [REDACTED]

Address: Unit 2, Springfield Court, Lancashire, BL3 2NT

Website: www.loveenergysavings.com

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