

DCCregulation@ofgem.gov.uk

20/02/2024

Dear Sir/Madam

**Revised OPR Guidance January 2024**

I am writing on behalf of National Grid Electricity Distribution (South Wales) plc, National Grid Electricity Distribution (South West) plc, National Grid Electricity Distribution (East Midlands) plc and National Grid Electricity Distribution (West Midlands) plc in response to the above consultation.

This response is not confidential.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Rachael Prosser', written on a light blue background.

Rachael Prosser  
National Change Manager

## Consultation Response

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**Question 1: What are your views on the proposed weighting changes?**

We are in agreement that the new weightings are appropriate and in line with the evolution of the DCC Provision. The increase in weighting to Contract Management allows for enhanced scrutiny across third party providers, and their consequential impacts to consumers

**Question 2: What are your views on adjusting the weighting of the SRV8.11 performance measure for the remainder of the interim OPR?**

Where it is felt that there is sufficient evidencing of the SRV8.11 not being a valued metric for the OPR, it is appropriate to apply a zero-weighting.

**Question 3: What are your views on the proposed changes to the contract management Terms of Reference? Do you agree with our proposals?**

We agree that the amendments to the TOR allow for an auditor to act within an expanded scope. This will remove the need for an auditor to seek approval or clarification from Ofgem, and allows DCC the understanding that they must act upon the auditor's recommendation.

**Question 4: Do you consider any further changes are required to expand the Terms of Reference?**

We feel that the scope has been increased sufficiently that no further change need be included.

**Question 5: Do you agree with the proposed changes for customer engagement?**

The new assessments criteria is reflective of an evolved DCC.

**Question 6: Do you think any additional considerations need to be made for customer engagement?**

N/A