

National Grid Electricity System Operator Limited (NGESO)
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Date: 11 December 2023

Email: Marzia.Zafar@ofgem.gov.uk

Dear National Grid ESO,

<u>Strategic Innovation Fund – Approval of the Material Change request</u> <u>forNGESO/CrowdFlex/SIFWholeSystem/Rd1_Beta</u>

The Strategic Innovation Fund (SIF) supports network innovation that contributes to the achievement of Net Zero, while delivering net benefits to energy consumers. It facilitates collaboration with other public funders of innovation so that activities appropriately funded by network consumers are coordinated with activities funded by Government, and funding gaps are avoided. The SIF Governance Document sets out the governance and administration of the SIF.¹

On 18 July 2023, National Grid ESO was awarded SIF Funding for Crowdflex: Beta (the Project). The purpose of the Project is to establish domestic flexibility as a novel, reliable flexibility resource of national significance, competing alongside BAU alternatives and accelerating decarbonisation. Further to this decision, on 18 July 2023 Ofgem ³ issued a SIF Project Direction. 4

¹ https://www.ofgem.gov.uk/publications/updated-sif-governance-document

² https://www.ofgem.gov.uk/publications/strategic-innovation-fund-round-1-beta-projects-approved-funding

³ The terms the "Authority", "Ofgem", "we" and "us" are used interchangeably in this document. The Authority refers to the Gas and Electricity Markets Authority. Ofgem is the Office of the Gas and Electricity Markets Authority.

⁴ https://www.ofgem.gov.uk/sites/default/files/2023-07/Beta%20Round%201%20Project%20Directions.zip



On 13 November 2023 National Grid ESO submitted a Material Change request for the Project to the Authority. The Material Change request was submitted due to:

- A delayed Project start date as a result of contract negotiations.
- A shorter project duration.
- A revised trial plan reducing the winter trials from two to one and extending summer trials.
- A reallocation of budget to support the new trial plan.

The Material Change request proposed the following changes to the schedule of the SIF Project Direction issued on 18 July 2023:

- Amend Project start date under Paragraph 1 from 01 July 2023 to 11 December 2023
- Amend Project end date under Paragraph 1 from 17 October 2025 to 30 January 2026
- Amend total SIF Approved Amount for SIF Funding under Paragraph 1 from £18,610,355.00 to £18,552,299
- Amend total SIF Approved Amount under Paragraph 5 from £18,610,355.00 to £18,552,299
- Adjust deadline for Overall Objectives and key tasks in Table 3
- Include additional key tasks to Milestone 1, 2, 3 and 4 in Table 3
- Eliminate of a subcomponent within Milestone 10 in Table 3
- Amend SIF Funding Request allocations in Table 3
- Amend the amounts in the SIF Project Direction Costs table in Annex 1

Monitoring officers review

As per paragraph 6.21, Ofgem engages with project monitoring officers to support the assessment of Material Change requests.

The monitoring officer with the support of an independent Expert Assessor, reviewed the Material Change request and recommended:

- That the requested change to the Project Direction should be approved as the requested change does not violate any of the Eligibility Criteria outlined in Chapter 2 of the SIF Governance Document.
- That the requested change to the Project Direction should be approved as the requested change also does not violate the eligibility outlined in the Innovation Challenge Documentation⁵.

⁵ https://apply-for-innovation-funding.service.gov.uk/competition/1165/overview

ofgem

Making a positive difference for energy consumers

• The requested change is expected to accelerate the integration and application of insights gained from Crowdflex. This will enhance coordination with other demand flexibility services, ultimately leading to greater value for money for customers.

As such, the monitoring officer recommended approval of the Material Change request to Ofgem.

Decision

Having considered recommendations from the monitoring officer, Ofgem approves the Material Change request. This is because Ofgem agrees with the monitoring officer's assessment and recommendation that amended Project continues to satisfy the Eligibility Criteria in chapter 2 of the SIF Governance Document.

In accordance with Section 17 of the Project Direction issued on 18 July, 2023, and paragraph 6.24 of the SIF Governance Document, the amended SIF Project Direction for National Grid ESO / Crowdflex is published in the Schedule 1 of this letter. The amended SIF Project Direction is effective from the date of this letter and supersedes the SIF Project Direction issued on 18 July 2023. This letter constitutes notice pursuant to section 49A (Reasons for decisions) of the Electricity Act 1989 and 38A (Reasons for decisions) of the Gas Act 1986.

If you would like to discuss any of the issues, you can contact Ofgem via networks.innovation@ofgem.gov.uk. Alternatively, you can contact UKRI via SIF Ofgem@innovateuk.ukri.org.

Yours faithfully,

Marzia Zafar

Deputy Director, Decentralisation & Digitalisation

For and on behalf of the Authority

Schedule: Amended SIF Project Direction



1. PROJECT DETAILS

SIF Project Direction reference: NGESO/CrowdFlex/SIFWholeSystem/Rd1_Beta

Application number: 10070764

Project title: Crowdflex

Innovation Challenge/Project Phase: Whole system integration / Beta Phase round 1

Project start date: 01 July 202311 December 2023
Project end date: 17 October 202530 January 2026

SIF Approved Amount for SIF Funding: £18,610,355.00552,299

2. PREAMBLE

This SIF Project Direction is issued by the Gas and Electricity Markets Authority (the "Authority") to National Grid ESO (the "Funding Party") pursuant to the SIF Governance Document issued pursuant to Special Condition 3.4 of the Electricity Transmission Licence (the "Licence"). It sets out the conditions to be complied with in relation to Crowdflex (the "Project") as a condition of it being funded under the SIF Funding Mechanism.⁶

Unless otherwise specified, defined terms in this SIF Project Direction have the meaning given to them in the Licence or Appendix 1 of the SIF Governance Document.

References to specific sections of the Funding Party's Application in this SIF Project Direction are, for ease of reference, made by referring to the section number in the Funding Party's Application.

3. PROJECT SPECIFIC CONDITIONS

In accepting funding for the Project, the Funding Party is subject to the following Project-specific condition(s):

Condition 1

The Funding Party must not spend any SIF Funding until contracts are signed with the Project Partners named in Table 1 for the purpose of completing the Project.

⁶ The SIF Funding Return Mechanism is defined in the SIF Governance Document.



Table 1. Project Partners

ELEMENT ENERGY LIMITED

NATIONAL GRID ELECTRICITY DISTRIBUTION PLC

OCTOPUS ENERGY LIMITED

OVO ENERGY LTD

SOUTHERN ELECTRIC POWER DISTRIBUTION PLC

CENTRE FOR NET ZERO LIMITED

OHME OPERATIONS UK LIMITED

AMAZON WEB SERVICES

Condition 2 - Financial contribution

The Funding Party must report on the financial contributions made to the Project as set out in its Application. Any financial contributions made over and above that stated in its Application should also be reported and included within the Project costs template.

Condition 3 - Meeting arrangements

The Funding Party must participate in all meetings related to the Project that they are invited to by Ofgem, UKRI and DESNZ during and after the Beta Phase.

Condition 4 - Stage gate scoping

The Funding Party must, with support from Innovate UK/UKRI and, where applicable Ofgem, scope the requirements and success criteria for each stage gate within a Project at the quarterly reporting meetings ahead of any stage gate. These will be used to determine what criteria a Project must meet in order to pass a stage gate, and whether any additional information, such as a report, must be produced as part of the stage gate.

Condition 5 – Dissemination of annual progress report(s)

Each of the annual progress reports that the Funding Party publishes in the Beta Phase must, at a minimum, be uploaded to the ENA's Smarter Networks Portal. We also strongly encourage wider dissemination of the annual progress report(s) and support from all Project Partners in ensuring it reaches a wide audience.

Condition 6 – Impact monitoring

As part of the end of Project Phase report, the Funding Party must produce a Project Impact Monitoring and Evaluation Plan. This plan must outline how the Project plans to monitor and evaluate the delivery of benefits outlined in the Beta Phase Application following the end of the Beta Phase. The plan must also include the methodology that



will be utilised for quantifying and qualifying benefits realisation and how the Funding Party plans to report this to Ofgem 1, 3, 5 & 10 years post-Beta Phase completion. Further details on how to approach the development of this plan may be provided by Ofgem or IUK.

Condition 7 – SIF Community Forums

The Funding Party and all Project Partners must make reasonable attempts to attend, participate and/or contribute at SIF Community Forum events occurring during the Project delivery. We anticipate there being approximately one event per year.

Condition 8 - Policy, regulatory and standards barriers

The Funding Party must provide verbal updates at each quarterly meeting on any regulatory, policy and standards barriers and any change requirements which may impact delivery of the Beta Phase activities. The Funding Party must also include as an attachment to each of its annual progress report an update on any regulatory, policy and standards barriers which may require derogations and articulation of any proposed regulatory, policy and standards changes which would be necessary in deployment. The Funding Party must also provide an as an attachment to its end of Project Phase report a summary of the Project's findings on regulatory, policy and standards barriers, including any considerations for future work, and where applicable, where specific regulatory, policy and standards changes would be required for deployment.

Condition 9 - Updated 60-second videos

The Funding Party must provide within the first three months of the Project beginning (i.e. by 1 October 2023) an updated 60-second video. If the Project is greater than two years (longer than 24 months) in length, an updated video must also be provided at the Project's mid-point meeting. All Projects must also provide an updated 60-second video as part of their end of Project phase report. Innovate UK can share its guidance for 60-second videos with the Funding Party, if necessary.

Condition 10 - Consumer engagement

The Funding Party must provide an update as part of each stage gate scoping monitoring meeting on consumer engagement plans. This must include an update on any activities which involve engagement and interaction with energy consumers, and any impact the Project may have on existing or future energy consumers and their premises.

Condition 11 - Post-Beta Phase roadmap

The Funding Party must provide to the monitoring officer by the third quarterly monitoring meeting (i.e. in Q3) a roadmap for activities post-Beta Phase. This can build on the Project's Application question (question 11) and must focus on how and when the proposed solution will become business as usual within your network and across the other GB gas or electricity networks.

As part of this, the Funding Party must include consideration for:

I. any steps the Project will take to ensure its innovation has suitable business as usual adoption;

- II. the Funding Party's strategy for adoption of the innovation or proposed solution, giving consideration to potential investment, ongoing costs and third-party involvement and;
- III. any early indication of interest from other networks in adopting the innovation.

The Funding Party must provide an update on all the above at every two quarterly monitoring meetings (i.e. every six months) and must include a final update of this roadmap as attachment to its end of Project Phase report.

Condition 12 - Commercialisation strategy

The Funding Party must provide to the monitoring officer by the third quarterly monitoring meeting (i.e. in Q3) a roadmap for activities post-Beta Phase. This can build on the Project's Application question (question 12) and must focus on what considerations have the Project consortium made for the commercialisation of the proposed solution or innovation, and how the Project provides support for non-network partners to move towards commercialisation. As part of this, the Funding Party may wish to include consideration for:

- I. who the primary customer segment is beyond the Funding Party; the customer value proposition;
- II. if identified, the outline of the route to market and potential new partnerships;
- III. any additional Project Partner capital requirements in order to commercialize the innovation and;
- IV. how this product, process or service could be scaled across the GB network and taken to new markets.

The Funding Party must also include a final update of its strategy as an attachment to its end of Project Phase report. Ofgem and/or Innovate UK may issue a template for the final update as part of the end of Project Phase report.

Condition 13

As part of each of its Beta Phase annual progress report, the Funding Party must provide an attachment which summarises the insights developed by the Project and the flexibility service providers on consumer demographics to date or since its last annual progress report.

Condition 14

The Funding Party must provide an outline report to its monitoring officer ahead of initial trial commencement outlining how the raw participant data gathered by the Project will be made publicly available. We understand that publishing this data in a raw format would not be GDPR compliant without gathering consent from all participants. Where consent is obtained, we expect the raw data to be published. Where consent is not obtained, to ensure GDPR compliance, we expect the Funding Party to aggregate the data to remove personally identifiable information. A good example of this aggregation process can be observed in DNOs Data Privacy Plans (DPPs). The Funding Party may wish to aggregate to a slightly higher level than the DPPs as this information will be openly available and the risk to consumer privacy is higher. The Funding Party should aggregate the raw data in such a way that manages the trade-off between consumer privacy and facilitating the development of other innovative products or services, and also does not distort or restrict access to future Crowdflex services by other flexibility



service providers entering the market. As part of this report, the Funding Party must outline how its approach complies with Ofgem's Data Best Practice and remains GDPR compliant. These arrangements will require sign-off from Ofgem policy and subject matter leads ahead of kick-off.

Condition 15

The Funding Party must provide as part of stage gate 1 (set out as Stage Gate 01 in the Gantt chart) and ahead of progressing to any trials a presentation clearly illustrating how the Crowdflex market will interact or complement and/or impact existing markets and the balancing mechanism. This presentation must illustrate these examples for both during trial delivery and for scenarios which may emerge upon Project completion. As part of this, the presentation must explain the potential impacts from Crowdflex on the Funding Party's business operations and why/how the Funding Party will look to integrate Crowdflex's approaches and markets into their business operations. Additionally, this presentation must also cover:

- how the Crowdflex incentives will impact other markets, including how it will be integrated alongside demand flexibility services and constraint management zones
- II. any potential market distortion effects and
- III. an explanation of the expected bidding structure for assets under this trial and how this complies with relevant market rules and if this has limitations in the long term (i.e. beyond the trial and beyond the Beta Phase).

We expect to see in this presentation representation from senior ESO representatives, ESO markets, and ESO's control rooms.

Condition 16

As part of stage gate 1 (set out as Stage Gate 01 in the Gantt chart) and ahead of progressing to any trials, the Funding Party must provide an explanation summarizing how the Project and the data generated by the Project will align with the Funding Party's licence conditions for sharing data and will align with Ofgem's Data Best Practice Guidance.

4. COMPLIANCE

The Funding Party must comply with Special Condition 3.4 of the Electricity Transmission Licence (the "Licence"), the SIF Governance Document and with this SIF Project Direction.

5. SIF APPROVED AMOUNT

The SIF Approved amount of ££18,552,299 18,610,355.00 (as detailed under Section 1: Project details of this Project Direction) will be recovered by National Grid Electricity System Operator from GB customers and transferred to the Funding Party. The Funding Party is responsible for notifying National Grid Electricity System Operator of the bank



account details to which transfers must be made, in addition to completing Annex 2 of this SIF Project Direction. If a Funding Party is required to return funding to National Grid Electricity System Operator, the reverse applies. The Funding Party must provide bank account details to National Grid Electricity System Operator within two weeks of accepting this SIF Project Direction.

6. PROJECT BUDGET

The Project Budget is set out in Annex 1 of this SIF Project Direction.

The Funding Party must report on expenditure against each line under the category total in the Project Budget and explain any projected variance against each line as part of its detailed report which will be provided, in accordance with Chapter 7 of the SIF Governance Document. The Funding Party must report variations in the Project budget as outlined in Chapter 6 of the SIF Governance Document.

7. PROJECT IMPLEMENTATION

The Funding Party must undertake the Project in accordance with the commitments it has made in the Application and with the conditions of this SIF Project Direction. These include (but are not limited to) the following:

- (i) undertake the Project in accordance with its Application,
- (ii) complete the Project on or before the Project completion date as detailed under section 1 of the schedule of this SIF Project Direction, and
- (iii) disseminate the learning from the Project at least to the level described in chapter 3 of the SIF Governance Document. Dissemination of learning must be carried out whether the Project was concluded successfully or otherwise.

8. REPORTING

Ofgem and UKRI may issue guidance (and amend it from time to time) about the structure and content of the Project reporting required by Chapter 6 of the SIF Governance Document. The Funding Party must follow this guidance in preparing the reports.

The Funding Party must submit an end of Project Phase report to UKRI monitoring officers for the Beta Phase. Within this report, the Funding Party must submit information related to questions on Project delivery as detailed in chapter 6, table 6 of the SIF Governance Document.



9. MONITORING

The Funding Party must comply with any reasonable request for information by its monitoring officer at UKRI and related deadlines. Ofgem, with the support of UKRI, will together monitor Project delivery, impacts and benefits. Throughout the term of the Project, progress is monitored by UKRI through a monitoring officer. The monitoring officer is the first point of contact for official notifications, queries and correspondence with UKRI and the Authority, unless otherwise required by this SIF Project Direction.

As detailed in Chapter 6 of the SIF Governance Document, meetings with the monitoring officer will take place at regular intervals, as advised by Ofgem or the monitoring officer during the delivery of the Project, and at the end of each Project Phase.

10. EVALUATION

The Funding Party has acknowledged when it submitted its Application for this Project, that reporting information and data gathered during the Project's timescales (as detailed in Section 1 of this SIF Project Direction) will be used to evaluate Project performance. In addition, the Funding Party may be required to provide requested information outside of the Project timescales and, in particular, for the period from the Project end date to the end of the SIF Programme. Further data and reporting information may be requested (frequency and method based on requirement) outside of standard monitoring and reporting requirements as deemed necessary. Further data and information requirements must be complied with by the Funding Party and Project Partners.

11. DATA SHARING

As set out in Chapter 3 of the SIF Governance Document, the Funding Party must follow Data Best Practice Guidance with regards to all data gathered or created in the course of a Project. We expect the Funding Party to document any reasons, such as commercial sensitivities, for desensitising data. As defined by, and in accordance with, Data Best Practice Guidance, Funding Parties must have a data triage process. Where multiple Project Partners are collaborating on a Project, the consortium must adopt a consistent Open Triage Process for the data related to the Project. Ofgem may require that Project information and data is also shared with other specified parties, such as parties working on complementary innovation funding programmes (subject to redaction of sensitive data).



12. CYBER SECURITY

It is the responsibility of the Funding Party and all Project Partners to implement and maintain appropriate security measures to protect personal data in accordance with The GDPR (General Data Protection Regulation)⁷ and <u>DPA (Data Protection Act) 2018</u>⁸. Protection of computer systems from unauthorised access or being otherwise damaged or made inaccessible must be in place alongside effective working practices. These must be maintained in line with the Funding Party's IT Management Strategies and policies.

13. PROJECT MILESTONES

The Funding Party must submit its end of Project Phase report to its monitoring officer that verifies the Project milestones have been achieved or explains why they have not.

Project milestones are outlined below in Table 3, based upon details contained within Question 7 and Appendix Question 9 in the Funding Party's.

⁷ https://ec.europa.eu/info/law/law-topic/data-protection/data-protection-eu_en_

⁸ https://www.legislation.gov.uk/ukpga/2018/12/contents/enacted



Table 3. Project milestone⁹

Reference	Project milestone	Deadline	Overall objectives and key tasks	Summary of Milestones and Success Criteria	SIF Funding Request (100%)
Milestone 1	WP0: Project management	October, 202530 January, 2026	Overall work package objectives: To ensure the successful completion of the project on-time and within budget. To engage with all stakeholders, the public and all interested parties and ensure results are disseminated. To ensure that all data is managed and protected	M0-4: Completion of availability payment trial 1: Availability trial 1 complete. (£260,134.8197,356.46)	£2, 785,150.2 4 <u>801,849.23</u> (15%)

⁹ As outlined in in the Application or Project Plan appendix.



in accordance with	M0-5: Completion of availability	
agreed policies and	payment trial 2: Availability trial 2	
approaches.	complete. (£ 476,474.88 438,011.51)	
Key tasks:	M0-6: Completion of mini-trial 3:	
1. Governance: General	Mini-trial 3 complete.	
Management;	(£ 96,477.15 438,011.51)	
Contracting & legal;	M07: Project Complete: Mini-trial 3	
Finances; Management	complete. (£ 506,835.89 <u>625,079.17</u>)	
meetings; and		
Consortium Internal		
Knowledge Sharing,		
Undertake Project		
Change Requests (as		
needed) <u>, Develop</u>		
market interaction		
presentation for stage		
gate		
gate.		



2. Engagement:
Stakeholder
identification &
mapping; Engagement
Planning; Monitoring
Innovation
Developments;
Dissemination &
Engagement.
Engagement.
3. Data and Information
Management and
Security: Establish Data
Management process;
Establish security and
privacy protocols;
Establish communication
routes and approach;
Ongoing monitoring of
data management.



	I	
	4. Workstream A	
	(Requirements and	
	transition to BAU)	
	Management: Steering	
	Committee Meetings;	
	Market-related	
	consultation; Regulatory	
	horizon monitoring;	
	BEIS/DESNZ & Ofgem	
	Engagement; Plan for	
	putting derogations into-	
	code (optional; post-	
	project).) , <u>Develop</u>	
	Project Impact	
	Monitoring and	
	Evaluation Plan.	
	5. Workstream B	
	(Modelling)	
	Management:	
	Engagement with	
	Industry Panel(s) to	



			gather input on API Specification and disseminate results; ESO Virtual ES Advisory Group Engagement. 6. Workstream C (Trialling) Management: Management of any Derogation applications.		
Milestone 2	WP1: User scoping and ongoing requirements capture	30 January, 2026 17 October, 2025	Overall work package objectives: To identify the ESO demand flexibility model owner/user and gather their requirements throughout the project. To develop a common baselining approach and an agreed framework for assessing the	·	£1, 219,461.49 291,114.38 (7%)



performance of the	Demand Flexibility Model.	
models.	(£ <u>641,310.08</u> 796,612.93)	
To develop and agree		
both model and API		
specifications.		
To monitor model		
performance, identify		
data gaps and feed		
these into the model		
development and trial		
plan along with the		
evolving requirements to		
recommend trialling		
updates.		
Key tasks:		
1. Confirm CrowdFlex		
focus: Hold a series of		
workshops to review and		



		agree the detailed model
		requirements and trial
		scoping for
		CrowdFlex:Beta
		partners, given the time
		since the Alpha and Beta
		application.
		2. Identify ESO model
•		user/owner: Key ESO
		model owner who will
		provide requirements.
		2 3. Identify current
l		approach: Work with the
		model owner to
		understand the current
		(BAU) approaches to
		forecasting.



	34. Initial requirements
	capture: Gather and
	workshop the initial
	requirements for the
	ESO Domestic Flexibility
	model, utilising the
	Alpha outputs as the
	starting point.
	4 <u>5</u> . Identify all model
	inputs and outputs:
	Confirm the key outputs
	and inputs for both the
	ESO Domestic Flexibility
	and FSP Domestic
	Demand models.
	5 <u>6</u> . Agree common
	baselining approach:
	Review baselining
	techniques and discuss
	and agree a common



baselining approach for
the models (or
understand the impacts
of deviations from this
standard where
needed).
67. Agree forecasting
performance metrics:
Establish a common set
of forecasting
performance metrics so
that improvements (or
declines) in the
prediction performance
of the models can be
assessed.
78. Create initial model
specification: Update the
specifications developed
in Alpha for the ESO



Domestic Flexibility
model and the FSP
Domestic Demand
models. To be
maintained/updated as
living documents.
89. Create initial API
Specification: Develop
the full specification for
the API(s), based on the
work in Alpha. To be
maintained/updated as a
living document.
9 <u>10</u> . Monitor model
performance, conduct
review, and feedback
requirements changes:
Ongoing process aligned
with agile development
tasks to utilise



	dashboards and
	reporting systems for
	periodic review and
	feedback/update. Will
	include assessing
	baselining and model
	performance.
	1011. Identification of
	data gaps: ESO model
	owner reviews the
	trialling in the context of
	the model performance
	to identify where there
	are gaps and the options
	for filling these.
	1112. Recommend
	changes to the trialling:
	Based on ongoing ESO
	requirements and
	identified data gaps,



recommendations will be	
made for changes to the	
trail focus / design. This	
will include, but is not	
limited to, what the	
trialling has already	
proven and what new	
data is required for the	
evolving model(s) to	
give more accurate	
predictions.	
Recommendations will	
be made for the	
Steering Committee to	
review and confirm.	
1213. Acceptance: ESO	
model owner confirms	
acceptance of the final	
ESO Domestic Flexibility	
Model.	
inouei.	



	Milestone 3	WP2: System impact and ongoing cost benefit analysis	October, 202530 January, 2026	Overall work package objectives: To assess the impacts of the models and flexibility services at the system (physical), economic, and environmental levels for both ESOs and DNOs. To undertake a detailed cost-benefit analysis of these impacts and the transition into BAU. Key tasks: 1. Develop Key Performance Indicators (KPIs) for system impacts: Agree	M2-1: KPIs agreed: KPIs agreed by ESO and DNOs. (£35,888.0362,118.71) M2-2: Mid-Point update: Impact Assessment Data Gathered for MiniTrials 1 & 2 and Availability Trial 1. (£129,024.51)118,362.29)58,730.88) M2-3: Completion of Impact & CBA report: Impact & CBA report complete. (£177,708.82158,730.88)	£342,621.37339,212.07 (2%)
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		performance indicators	
		and baselines to assess	
		impacts of the models	
		and trials.	
		2. <u>Develop Project</u>	
		Impact Monitoring and	
		<u>Evaluation Plan -</u>	
		Develop plan outlining	
		how the delivery of the	
		benefits outlined in the	
		Beta Phase Application	
		will be monitored and	
		evaluated following the	
		end of the Beta Phase.	
		The plan must also	
		include the methodology	
		that will be utilised for	
		quantifying and	
		<u>qualifying benefits</u>	
		realisation and how the	
		Funding Party plans to	



ı		report this to Ofgore 1
		report this to Ofgem 1,
		3, 5 & 10 years post-
		Beta Phase completion.
		3. Undertake ESO
Į		impact assessment:
		Cross-ESO assessment
		of potential impact of
		flexibility as delivered by
		the modelling / Virtual
		Energy System based
		flexibility
		implementation.
		34. Assessment of
ļ		control room impact of
		trial events: Investigate
		Control Room and grid
		data from trial events
		and non-event periods
		with similar external



fa	ctors (period of
tiı	me/grid conditions) to
de	emonstrate any
in	npacts.
4 <u>1</u>	5. Evaluate system
in	npact of trial events
(r	physical): Impact on
sy	ystem from kW/kWh
pe	erspective (i.e., kWh of
cı	urtailment
av	voided/imbalance,
et	cc.), firm capacity that
fle	exibility could provide
to	replace conventional
ca	apacity/network in the
fu	iture.
<u>5</u>	6. Evaluate system
in	npact of trial events
(€	economic): Impact on
Sy	stem from an



oconomic porchoctivo
economic perspective
(i.e., avoided cost of
curtailment/imbalance,
etc.), savings of
conventional
capacity/network
investment avoidance.
67. Evaluate system
impact of trial events
(environmental): Impact
on system from an
environmental (CO2)
perspective (i.e.,
avoided CO2 emissions
of
curtailment/imbalance,
etc. via domestic
flexibility).
78. Extrapolate for
integration into BAU:



			Model the potential for the future of domestic flexibility. 89. Undertake DSO impact assessment: Impact assessment of flexibility events on DNOs. 910. Assessment of primacy rules and stacking options: Review performance of customers subject to ESO/DSO primacy rules.		
Milestone 4	WP3: Implementation strategy	17 October, 202530	Overall work package objectives: To assess any barriers to implementation.	M3-1: Completion of roadmap: Roadmap complete. (£133,410.90235,099.50)	£235,099.50133,410.90 (1%)



To develop the plans
across the consortium
partners for bringing the
models and any services
/ products into BAU.
Key tasks:
1. Identification of
output model / services
/ products: Identify the
specific models, services
and products that can be
taken forward into BAU.
2. Assess barriers to
implementation:
Examine operational
links between the
models and the service.
Includes an assessment



of the arrangements for	
how FSPs provide	
forecasts / data to ESO	
on an on-going basis.	
3. Road mapping:	
Develop a roadmap for	
bringing the model,	
services and products	
examined and tested in	
CrowdFlex into BAU.	
4. Implementation	
strategy: Develop the	
learnings from	
CrowdFlex: Beta into a	
strategy to implement	
the flexibility model into	
BAU. Includes initiation	
of further use case	
prototyping to	
operationalise the model	



for integration into ESO
IT Systems.
5. Market development:
Development of a
detailed plan for
implementing any
changes to operational
BAU markets /
regulations to enable the
model developed in
CrowdFlex to enter BAU
(e.g., requirements for
data provision).
6. <u>Update Roadmap,</u>
Plan and Barriers:
Update the initial
assessments of impacts
and barriers, roadmap
and commercialisation
strategy.



			7.Go-To-Market Plan: Industry partners will also develop internal plans for how they can enter new and existing markets, based on the outputs of CrowdFlex.		
Milestone 5	WP4a: Iterative development of Octopus's model of domestic demand	2025	Overall work package objectives: To develop the Minimum Viable Products for each FSP's model of domestic demand. To train the models and deploy them. To take in trial data and findings and iterate and refresh these models based on updated user	M4a-1: First aggregated demand profiles provided to ESO by Octopus: First aggregated demand profiles received. (£88,198.61117,390.04) M4a-2: Octopus Model Completed: Models complete. (£260,685.59318,521.46)	£348,884.20435,911.50 (2%)



requirements and trial
findings.
Key tasks:
1. Data architecture &
pipeline build: Design
and develop data
architecture approach;
identify and confirm
data sources; build data
pipelines.
2. Build asset registry:
Build asset registry
system.
3. Initial design &
development: Creating
the Minimum Viable
Products (MVPs) of the



FSP Domestic Demand
models.
4. Create user interface
/ interaction: Design and
build the user
interaction points.
5. Develop
authentication layer:
Develop systems and
processes for ensuring
access is permissioned
and authenticated as
required.
6. Develop model
monitoring and
evaluation tools: Build
the tools to track the
models' forecasting
performance over time
and capture any model



drift (when performance
deviates outside user-
specified thresholds).
7. Initial model training:
Initial training of the
model using the first set
of trial data.
8. Model deployment:
Ongoing hosting of the
"trained" models in a
place that downstream
services (ESO) can
access them.
9. Data collection: Data
input from CrowdFlex
beta trials, transferred
via the agreed data
management process
(WP0).



	WP4h: Iterative	10. Iterative development: Sprint- based development to improve the models. Also includes API / integration. 11. Model retraining: On an agreed frequency (e.g., fortnightly, monthly or quarterly) retrain the model on the latest data. 12. Reporting: Provide appropriate input to the internal and final reports (see WP5). Overall work package		0450 000 7745 007 50
Milestone 6	WP4b: Iterative development of OVO's models	objectives:	profiles provided to ESO by OVO:	£ 152,830.77 <u>45,637.58</u> (<u>40</u> %)



of domestic	October,	To develop the Minimum	First aggregated demand profiles	
demand	2025	Viable Products for each	received. (£ 33,682.92 9,322.02)	
		FSP's model of domestic demand. To train the models and	M4b-2: OVO Model Completed: Models complete.	
		deploy them.		
		To take in trial data and		
		findings and iterate and		
		refresh these models		
		based on updated user		
		requirements and trial		
		findings.		
		Key tasks:		
		1. User Requirements:		
		Confirm outputs and		
		user requirements.		
		Consolidate ESO		



	requirements with	
	internal FSP use cases.	
	2. Design: Develop a	
	model design to deliver	
	requirements	
	3. Build: Iterative	
	development of the	
	model, including	
	performance	
	improvements and	
	feature development.	
	4. Interface / VES	
	Integration:	
	Development to	
	interface the model with	
	ESO's VES	
	infrastructure, including	
	authentication,	
	reporting, data	
	architecture and	



			pipelines. Includes relevant specific feature or performance development requested by ESO. 5. Reporting: Provide appropriate input to the internal and final reports (see WP5).		
Milestone 7	WP4c: Iterative development of Ohme's models of domestic demand	30 January, 2026 17 October, 2025	Overall work package objectives: To develop the Minimum Viable Products for each FSP's model of domestic demand. To train the models and deploy them. To take in trial data and findings and iterate and	M4c-1: First aggregated demand profiles provided to ESO by Ohme: First aggregated demand profiles received. (£9,667.9056,767.70) M4c-2: Ohme Model Completed: Models complete. (£27,629.1047,605.90)	£37,297.00104,374 (01%)



	refresh these models	
	pased on updated user	
	requirements and trial	
f	findings.	
	Key tasks:	
	1. Data architecture &	
	pipeline build: Design	
	and develop data	
į	architecture approach;	
	dentify and confirm	
	data sources; build data	
	pipelines.	
	2. Build asset registry:	
E	Build asset registry	
	system.	
	3. Initial design &	
	development: Creating	
l l	the Minimum Viable	



	Products (MVPs) of the
	FSP Domestic Demand
	models.
	4. Create user interface
	/ interaction: Design and
	build the user
	interaction points.
	5. Develop
	authentication layer:
	Develop systems and
	processes for ensuring
	access is permissioned
	and authenticated as
	required.
	6. Develop model
	monitoring and
	evaluation tools: Build
	the tools to track the
	models' forecasting
	performance over time
 <u> </u>	



and capture any model
drift (when performance
deviates outside user-
specified thresholds).
7. Initial model training:
Initial training of the
model using the first set
of trial data.
8. Model deployment:
Ongoing hosting of the
"trained" models in a
place that downstream
services (ESO) can
access them.
9. Data collection: Data
input from CrowdFlex
beta trials, transferred
via the agreed data



management process
(WP0).
10 Itorativo
10. Iterative
development: Sprint-
based development to
improve the models.
Also includes API /
integration.
11. Model retraining: On
an agreed frequency
(e.g., fortnightly,
monthly or quarterly)
retrain the model on the
latest data.
12. Reporting: Provide
appropriate input to the
internal and final reports
(see WP5).



1ilestone 8	WP5: Iterative development of an ESO model of domestic flexibility	30 January, 2026 17 October, 2025	Overall work package objectives: To develop the MVP for an ESO model of domestic flexibility. To integrate the FSP Domestic Demand and ESO Domestic Flexibility models. To train the ESO Domestic Flexibility model and deploy it. To iterate and refresh the ESO model based on updated user requirements and trial data feed.	M5-1: First aggregated domestic demand prediction produced. (£521,219.54244,771.80) M5-2: Internal modelling performance update 1 given. (£221,390.43421,820.40) M5-3: Internal modelling performance update 2 given. (£198,609.19107,050.50) M5-4: Final ESO Domestic Flexibility Model deployed. (£154,633.17261,345.70) M5-5: Model Final Report delivered. (£124,583.9599,302.38)	£1, 220,436.27 134,290.78 (7 <u>6</u> %)
			Key tasks:		



1. Data architecture &
pipeline build: Design
and develop data
architecture approach;
identify and confirm
data sources; build data
pipelines.
2. Initial design &
development: Creating
Minimum Viable Product
(MVP) of the ESO
Domestic Flexibility
model.
3. Create user interface
/ interaction: Design and
build the user
interaction points (e.g.,
dashboards, reporting,
etc).



	4. Develop
	authentication layer:
	develop systems and
	processes for ensuring
	access is permissioned
	and authenticated as
	required.
	5. Develop model
	monitoring and
	evaluation tools: Build
	the tools to track the
	models' forecasting
	performance over time
	and capture any model
	drift (when performance
	deviates outside user-
	specified thresholds).
	6. Model deployment:
	Hosting the "trained"
	models.



	7. Data collection:
	Secure transfer of FSP
	aggregated demand
	data via the agreed data
	management process
	(WP0) and collection of
	additional data streams.
	8. Model training: Trying
	slight variants of
	different models to
	optimise for a given
	objective (e.g., reducing
	the error of predictions,
	using metrics such as
	mean absolute error, or
	mean squared error).
	Begins once first
	aggregated demand
	data is received.



9. Iterative
development: Sprint-
based development to
improve the models
based on developing
requirements (WP1).
Also includes API /
integration work.
10. Model retraining: On
a certain frequency
(e.g., fortnightly,
monthly or quarterly)
retrain the model on the
latest data.
11. Reporting (Internal
and External): Formal
reporting of the results
of the modelling work
both internally for audit
trail and the final report



	WDG . Trial	30 January, 2026 17 October, 2025	on the model development. Overall work package objectives: To develop the trial protocol, which will include agreeing and identifying: the trial structure, the participants, customer	M6-1: Completion of the initial trial protocol: Initial trial protocol produced as living document. (£847,454.635256,463.25) M6-2: Payment arrangements agreed: Plan in place for transfer of payments from ESO to Customers via	
Milestone 9	WP6: Trial design, planning and scheduling		engagement strategies, the criteria for assessing trial performance, etc. To develop an approach for ensuring primacy rules are followed and primacy and stacking can be tested. To agree and develop the technical and	FSPs. (£288,067.94596,385.17) M6-3: Finalisation of Trial Protocol: All changes made to trial protocol. (£1,023,819.40084,495.31)	£2, 159,341.97 206,343.73 (12%)



	procedural structures for
	scheduling and
	delivering trials and trial
	events.
	To agree the framework
	by which payments will
	be made from ESO/BAU
	-> FSPs -> customers.
	To update the trial plans
	based on the
	recommendations made
	by the ESO model owner
	and confirmed by the
	Steering Committee.
	Key tasks:
	1. Develop initial Trial
	Protocol: Update the
	draft Trial Protocol



	created in alpha to	
	provide a complete plan	
	for the first round of	
	trialling. Includes	
	designing the process	
	for ensuring primacy	
	rules are followed,	
	engage the ESO Control	
	Room, and establishing	
	both a trial performance	
	monitoring framework	
	and the process for	
	adjusting the	
	subsequent trials based	
	on evolving modelling	
	requirements. The Trial	
	Protocol will then be	
	maintained as a living	
	document.	
	2. Refresh customer	
	archetypes and finalise	
	a. d. det pes and initialise	



	recruitment targets:
	Establish the locational
	and demographic (or
	similar, as appropriate)
	profiles for customers to
	feed in to the plans for
	recruiting the required
	volumes of participants.
	3. Create general
	engagement
	advice/guidelines: Based
	on the work conducted
	in alpha, workshop and
	produce advice for the
	tone of participant
	engagement material.
	Outputs will be reviewed
	by "Voice of Customer"
	representatives (CAB,
	Local Authorities) who
	will give advice to help



ensure no accidental
harm comes to trial
participants.
4. Run focus groups:
Run focus groups with a
small selection of FSP's
customers to gather
insights on consumer
attitudes to the trial
plans.
5. Develop recruitment
and refreshment
targets: Agree outcomes
for recruiting and
refreshing customers to
participate in CrowdFlex.
6. Develop trial technical
infrastructures: Develop
the technical
infrastructure required



within each organisation
to deliver the trials. This
includes the approaches
to issuing trial event
instructions to
consumers via a range
of delivery mechanisms
such as Home Assistants
like Alexa.
7. Create consumer
interaction interfaces:
Develop the interfaces
within each organisation
(manual and automated)
with which to engage
participants.
8. Develop support for
automation APIs:
Develop any necessary
technical infrastructure



to be able to dispatch automated domestic assets within CrowdFlex (e.g., EVs/HPs/HEMS/Home assistants/Smart devices). 9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event schedule and the			
assets within CrowdFlex (e.g., EVs/HPs/HEMS/Home assistants/Smart devices). 9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		to be able to dispatch	
(e.g., EVs/HPs/HEMS/Home assistants/Smart devices). 9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		automated domestic	
EVs/HPs/HEMS/Home assistants/Smart devices). 9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		assets within CrowdFlex	
assistants/Smart devices). 9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		(e.g.,	
devices). 9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		EVs/HPs/HEMS/Home	
9. Implement a data gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		assistants/Smart	
gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		devices).	
gathering approach: Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event		9. Implement a data	
Agree the systems, processes, and data schemes for the collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event			
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collection of data both for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event			
for the modelling and surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event			
surveying. 10. Utilisation event trials scheduling and planning: Develop the utilisation event			
10. Utilisation event trials scheduling and planning: Develop the utilisation event			
trials scheduling and planning: Develop the utilisation event			
planning: Develop the utilisation event		10. Utilisation event	
utilisation event		trials scheduling and	
		planning: Develop the	
schedule and the		utilisation event	
		schedule and the	



		T
	process for	
	implementing changes	
	coming from the	
	evolving modelling	
	requirements.	
	11. Availability trials	
	planning: Develop	
	availability event	
	schedule and the	
	process for	
	implementing changes	
	coming from the	
	evolving modelling	
	requirements.	
	12. Confirm "Post gate	
	closure" (BM)	
	participation	
	arrangements:	
	Understand the	
	requirements and	
	i equil erricites und	



develop the approach for	
BM access (current	
options identified include	
derogation, elective-HH	
settlement or contract	
for difference).	
13. Develop trial	
payment arrangements:	
Coordinate and set up	
frameworks for trial	
event payments to flow	
through to participants.	
Includes establishing the	
arrangements for	
ensuring the correct	
payment is made for	
any flexibility delivered.	
Each FSP will establish	
their own frameworks to	



			make payments to customers. 14. Update Trial protocol: Ongoing updates of the trial protocol based on the evolving modelling requirements. Culminates in the publication of the trial protocol as a record of the trial plans.		
Milestone 10	WP7: Trial delivery	30 January, 2026 17 October, 2025	Overall work package objectives: To recruit participants (and refresh recruitment as necessary). To deliver the required trial data to the appropriate partners in	M7-1: Trial month 1 complete: Monthly schedule of trials delivered. (£ $\frac{1,404,182.61642,058.47}{1}$) M7-2: Trial month 2 complete: Monthly schedule of trials delivered. (£ $\frac{521,797.77}{120,694.70}$)	£8, 651,180.00 703,934.51 (46 <u>47</u> %)





trial protocol reflecting	M7-9: Trial month 9 complete:	ſ
	·	
the evolving user	Monthly schedule of trials delivered.	
requirements.	(£ 681,648.74 725,434.12)	l
	M7-10: Trial month 10 complete:	
	·	l
Key tasks:	Monthly schedule of trials delivered.	
	(£ 214,077.76 <u>687,634.76</u>)	l
General:	M7-11: Trial month 11 complete:	l
1. Recruit participants:	·	l
Recruitment of	Monthly schedule of trials delivered.	
	(£ 525,750.00 646,623.96)	1
participants, monitoring	M7-12: Trial month 12 complete:	
recruitment progress	·	l
against plan and	Monthly schedule of trials delivered.	
launching additional	(£ 459,350.44 <u>643,465.81</u>)	
recruitment activities	M7-13: Trial month 13 complete:	!
where needed.	Monthly schedule of trials delivered.	
Recruitment will need to	(£ 441,421.21 <u>605,909.84</u>)	
be aligned with specific	M7-14: Trial month 14 complete:	
areas of interest for	Monthly schedule of trials delivered.	
CrowdFlex, such as		
CMZs while also	(£ 440,203.51 <u>605,209.84</u>)	
		l



 	,	
ensuring sufficient GB	M7-15: Trial month 15 complete:	
coverage.	Monthly schedule of trials delivered.	
2. Refresh participants:	(£ 430,938.07 <u>607,406.49</u>)	
Review participation	M7-16: Trial month 16 complete:	
levels at regular	Monthly schedule of trials delivered.	
intervals and run	(£ 417,572.64 <u>64,996.64</u>)	
additional recruitment campaigns ahead of	M7-17: Trial month 17 complete:	
each trial, if required.	Monthly schedule of trials delivered.	
each that, it required.	(£51,975.42)	
3. Survey participants:		
Run pre-event surveys		
with customers to collect	M7-18: All Trialling complete: Final	
data required for	payments made.	
modelling and analysis	(£ 51,975.42 <u>64,996.64</u>)	
(e.g., Low Carbon		
Technologies (LCT) in		
homes, affluence, house		
properties, etc.).		
Additional surveys will		
be run during the trial to		



	collect further data	
	(e.g., consumer	
	experience, impact of	
	trial on comfort, etc.).	
	4. Monitor performance:	
	Monitor the trial	
	implementation to	
	ensure performance is	
	as per Trial Protocol	
	(e.g., no issues arise	
	with vulnerable	
	consumers, for example)	
	and act to rectify any	
	performance issues. Halt	
	study if major issues	
	occur that cannot be	
	rectified.	
	5. Implement changes:	
	Implement any changes	
	defined in the trial	



protocol updates based
on the changes
recommended by the
ESO model owner/user
and the Steering
Committee.
Scheduled service
(utilisation payment)
events:
6. Other flexibility trial
co-ordination: Co-
ordinate with the other
domestic flexibility
services and trials (e.g.,
Local Constraint Market
(LCM), DFS, Local
Flexibility)as they
undertake trials and roll-
outs, to ensure we do



	not duplicate any work	
	un-necessarily and to	
	gather learnings from	
	the appropriate teams.	
	7. Perform utilisation	
	payment mini-trials:	
	Perform trial events	
	based on the event	
	schedule - Winter 1	
	(2023/24); Summer 1	
	(2024) & Winter 2	
	(2024/25) – as defined	
	in the trial protocol.	
	8. Undertake special	
	DNO-co-ordinated	
	events: Where main-	
	series events do not	
	provide any required	
	learnings, undertake	
	specially designed	



events to test DNO-
related questions.
9. Calculate baseline &
trial event consumption:
Based on consumption
data, calculate the
baseline demand and
trial event response to
evaluate the
performance of the trial
event and to remunerate
participants.
10. Controlled data
provision: Provide data
to appropriate parties
for analysis and
modelling, according to
the agreed data control
framework (WP0).



11. Undertake customer	
compensation &	
feedback surveying:	
Invite customer	
feedback and	
compensate customers.	
Post-gate closure service	
(availability) events:	
12. Perform availability	
trials: Undertake the	
two tranches of	
availability trials as	
defined in the trial	
protocol.	
13. Special DNO-co-	
ordinated events: Where	
main-series events are	
not already co-	



	ordinated, undertake	
	special events to test	
	DNO-related questions.	
	14. Uptake data	
	collection and provision:	
	Collect data on customer	
	participation. Feed back	
	into modelling work as	
	per data control	
	framework.	
	15. Asset response data	
	collection and provision:	
	Collect data on customer	
	asset's response to	
	events to understand	
	effectiveness. Feed back	
	into modelling work as	
	per data control	
	framework.	





trial event: FSPs each	
analyse the trial	
participant consumption	
data both in and outside	
of trial events to	
establish insights.	
Outputs will be reported	
both to provide pure	
insight for flexibility	
services, and as an input	
to the modelling work	
packages. This will	
include, but is not	
limited to:	
Response to events	
and the factors that	
influenced it (incl. event	
timing, external factors,	
proximity to other	
events, behaviour	
outside of trial event	



windows, state of
system at trial event
(e.g. system peak),
etc.).
Price sensitivity.
Fatigue to repeated
flexibility events.
• Flexibility
characteristics (incl.
magnitude of response,
persistence of response,
ramp rate, etc.).
Consumer participation
factors (incl. Opt-in rate,
continued participation,
etc.).
Impact of domestic
technology and
automation.



Impact of baseline	
tariff.	
2. Data analysis of each	
post-gate closure	
(availability) trial event:	
As above but for "post-	
gate closure" services.	
3. Ongoing ESO model	
owner/user and SteerCo	
feedback: Progress	
updates and findings	
provided to the ESO	
model user/owner and	
the SteerCo to guide	
decision making on trial	
focus. Also feeds into	
trial spec, event design,	
change requests, etc.	
4. Conduct meta-	
analysis at project close:	



Undertake an overall
meta-analysis of all trial
events utilising the data
already provided to ESO
throughout the trial.
5. Automation "Horizon
scan": Based on trial
findings, undertake a
study to assess how
Smart devices may be
able to assist future
flexibility.
6. Reporting:
Appropriate internal and
external reporting of the
findings.



14.USE OF LOGO

The Funding Party and the Project Partners, External Funders and Project Supporters or subcontractors¹⁰ must not use the Innovate UK/UKRI and/or Ofgem logo for purposes associated with the Project in any circumstances.

As an alternative for use of both Ofgem and UKRI logos, all external Project communications must include the following standard form of wording:

(i) "this project is funded by network users and consumers under the Strategic Innovation Fund, an Ofgem programme managed in partnership with UKRI."

For additional guidance, refer to the communications and media guidelines for competition winners, detailed as part of your delivery pack. These guidelines are designed to help with some suggestions and encourage you to take a proactive approach to communicating about your Project.

15.SHARING OF LESSONS LEARNED

The Funding Party is required to ensure that the sharing of lessons learned and the facilitation of knowledge transfer is conducted as effectively as possible, to ensure that all parties, and therefore all consumers including future consumers, can benefit from Projects.

As contained within Chapter 3 of the SIF Governance Document, we require the Funding Party to work collaboratively to maintain the ENA Smarter Networks Portal so that all reporting and dissemination of learnings on Projects (as required by chapter 6 of the SIF Governance Document) is available via the ENA Smarter Networks Portal.

16.COLLABORATION

The Funding Party must collaborate with third-party innovators as Project Partners, as well as work closely with other parties in the energy supply chain, as set out in Chapter 3 of the SIF Governance Document.

The Funding Party must collaborate with other parties and with UKRI to organise an annual conference in a format appropriate to enabling the building of consortiums and

¹⁰ As detailed in the Application.



disseminating learning widely. The conference may be a single event for gas and electricity, or more than one event, as appropriate.

17.AMENDMENT OR REVOCATION

As set out in Chapter 7 of the SIF Governance Document, this SIF Project Direction may be amended or revoked under the following circumstances:

- if the Funding Party considers that there has been a material change in circumstance that requires a change to the SIF Project Direction, and the Authority agrees; or
- (ii) to reflect amendments made to the Licence.

18.HALTING OF PROJECTS

This SIF Project Direction is subject to the provisions contained in Chapter 7 of the SIF Governance Document relating to the halting of Projects. By extension, this SIF Project Direction is subject to any decision by the Authority to halt the Project to which this SIF Project Direction relates and to any subsequent relevant SIF Funding Direction issued by the Authority pursuant to Special Condition 3.4 of the Electricity Transmission Licence (the "Licence").

Further to the requirements in Chapter 7 of the SIF Governance Document, in the event the Authority decides to halt the Project, to which this SIF Project Direction relates, the Authority may issue a statement to the Funding Party clarifying the effect of that halting decision as regards to the status and legal force of the conditions contained in this SIF Project Direction.

NOW THEREFORE:

In accordance with the SIF Governance Document issued pursuant to Special Condition 3.4 of the Electricity Transmission Licence (the "Licence") of the Licence the Authority hereby issues this SIF Project Direction to the Funding Party in relation to the Project.

This constitutes notice of reasons for the Authority's decision pursuant to section 49A (Reasons for decisions) of the Electricity Act 1989.



Failure to comply with the conditions of this SIF Project Direction means that Ofgem may treat all or part of the SIF Approved Amount received by the Funding Party as SIF Disallowed Expenditure.



ANNEX 1: PROJECT BUDGET

SIF Project Direction costs							
Cost Category	Total Project costs (£)	Total SIF Funding requested (£)					
Labour	£13, 185,504 443,751	£ 10,946,889 9,791,394					
Materials	£ 131,597 <u>126,897</u>	£ 118,437 114,267					
Subcontracting	£1, 339,125 052,125	£ 1,092,603 752,000 300,12 5					
Travel and subsistence	£ 42,115 74,815	£ 34,378 <u>67,428</u>					
Other costs	£7,831,795	£7,827,210 6,418,047					
Total	£22, 530,136 529,383	£18, 610,355 <u>552,299</u>					

Project Partner	Total project costs (£)	Project contribution (£)	Total SIF Funding requested (£)	In-kind contribution (£)	Project contribution (%)
NATIONAL GRID ELECTRICITY SYSTEM OPERATOR LIMITED	£10, 632,804 <u>632,3</u> <u>25</u>	£1, 918,761 <u>976,0</u> <u>65</u>	£8, 714,043 656,26 0	£0	
ELEMENT ENERGY LIMITED	£498, 809 <u>810</u>	£62,351	£436,458	£0	
NATIONAL GRID ELECTRICITY DISTRIBUTION PLC	£42,372	£4,237	£38,135	£0	
OCTOPUS ENERGY LIMITED	£2,235,875	£447,175	£1,788,700	£0	
OVO ENERGY LTD	£3,266,460	£653,292	£2,613,168	£0	
SOUTHERN ELECTRIC POWER DISTRIBUTION PLC	£181,194	£18,119	£163,075	£0	
CENTRE FOR NET ZERO LIMITED	£1,940, 680 <u>655</u>	£194, 068 <u>065</u>	£1,746, 612 <u>589</u>	£0	
OHME OPERATIONS UK LIMITED	£2, 498,050 497,80 0	£375,000	£2, 123,050 122,80 0	£0	
AMAZON WEB SERVICES	£1,233,892	£246,778	£987,114	£0	
TOTAL	£22, 530,136.00 529,383	£3, 919,781.00 977,084	£18, 610,355.00 552,299	£0	21%

ANNEX 2 TO SCHEDULE: TEMPLATE OF BANK ACCOUNT DETAILS TO BE PROVIDED TO NG ESO (<u>revenue.invoice@nationalgrideso.com</u>)

Company name:

Primary Contact Details (only one contact permitted)

First Name: Last Name: Email address:

Mobile phone number: Work phone number:

Address details

Address name: Street address:

City:

State / region: Post code:

PO box: (if applicable)

PO box post code: (if applicable)

Banking details

These should be evidenced in non-editable format. The evidence provided must show company name and bank details and it should be dated within the last 6 months. Any of the below documents will suffice:

- Bank statement (scanned document)
- Void cheque
- Paying in slip
- Screenshot of online banking (showing a logged in account with bank account and sort code, with browser visible)