

Dan Norton
Ofgem
10 South Colonnade
London
E14 4PU

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Dear Dan

We are writing in response to Ofgem's Additional debt-related costs allowance policy consultation.

We have assessed the comments made in EUK's response and endorse all the points made.

In terms of specific questions where we wish to add our thinking see Q4 below.

4. Do you have any views on whether it would be appropriate to explore a specific levy mechanism for DNI ('do not install') customers? This would be separate to any adjustment for additional debt-related costs.

We believe it is critical that this unique cohort of customers is accounted for, by way of a dedicated levy mechanism.

We are aware of Scottish Power's DNI proposal and support its principles and aims. The mechanism for a specific levy is less important than the acceptance of the principle which is fundamental to servicing this type of customer.

Yours sincerely

Robert Cameron-Higgs
Director of Regulation & External Affairs (Designate)