

# Decision

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## Smart Meter reporting requirements

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Contact: Graeme Kelly

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Team: Smart Metering

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Telephone: 020 7901 1862

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Email: [Smartmetering@ofgem.gov.uk](mailto:Smartmetering@ofgem.gov.uk)

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This document outlines our decision to amend the smart meter reporting requirements energy suppliers submit to Ofgem annually for the smart meter Targets Framework. This decision follows our statutory consultation published in September 2023.

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10 South Colonnade, Canary Wharf, London, E14 4PU.

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## **Executive Summary**

In February 2023 the Department for Energy, Security and Net Zero (DESNZ) consulted on the Third and Fourth rollout years, 2024 and 2025, of the Targets Framework. In this consultation DESNZ proposed to implement a change to the existing format of the Targets Framework, where energy suppliers would be bound by domestic and non-domestic targets separately. For the First and Second rollout years, 2022 and 2023, energy suppliers were required to meet a single installation target for each fuel type (gas and electricity). DESNZ confirmed its decision to make this change to the Third and Fourth rollout years in July 2023.

In respect of the First and Second rollout years, Ofgem confirmed in December 2020 the reporting requirements for energy suppliers, which set out what energy suppliers must report each year of the Targets Framework. These requirements aligned with the framework for 2022 and 2023, whereby the reporting requirements were set at an overall fuel level, electricity and gas separately. In September 2023 we proposed to make changes to the reporting requirements originally set out in December 2020, in order for them to align with the new domestic and non-domestic Targets Framework for 2024 and 2025.

Broadly suppliers agreed with our proposals to make changes to the reporting requirements and generally thought our proposals were appropriate. However, it was highlighted in the feedback that elements of our proposals could be clearer. Having taken stakeholder feedback into account we can confirm that we will implement our proposals set out in the statutory consultation. However, in response to the feedback received, we have decided to implement some amendments to the original proposals. The attached notices to this document set out the updated amendments.

The modifications will take effect from 5 January 2024. Ofgem will issue energy suppliers an updated Beginning Of The Year Report in November 2023 to be used for calculating the 2024 Target Number for Domestic and Designated Premises. There is no requirement for Ofgem to issue an updated End Of Year Performance Report that reflects the amended licence changes at this point, as the changes are only relevant for reporting in January 2025 and 2026.

## Introduction

### Section summary

This section provides an overview of our decision, the consultation process and next steps.

### This decision

- 1.1 This document outlines our decision to amend the smart meter reporting requirements energy suppliers are obligated to submit to Ofgem annually. We have decided **to proceed** with our approach set out in our Statutory Consultation in September 2023.<sup>1</sup>
- 1.2 We have made some minor modifications to the original drafting set out in the September consultation in response to feedback received from suppliers.

### Next steps

- 1.3 The changes set out in the modification notices published alongside this document will take effect from 5 January 2024.
- 1.4 We will issue energy suppliers with an updated Beginning Of The Year Report for 2024 in November 2023. This updated template will reflect the changes set out in the attached notices.
- 1.5 The changes in relation to the End Of Year Performance Report are only applicable to reporting for 2024 and 2025. Therefore, there is no requirement for suppliers to receive an updated reporting template this year. Ofgem will develop an updated End Of Year Performance Report during 2024 that will reflect the changes set out in the attached notices.

### Our decision-making process

- 1.6 In September 2023 we announced proposals to amend the smart meter reporting requirements, in response to the Department for Energy, Security and Net Zero (DESNZ) amending the Targets Framework for 2024 and 2025.<sup>2</sup>

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<sup>1</sup> [Statutory Consultation – Smart Meter Reporting | Ofgem](#)

<sup>2</sup> [Smart Meter Targets Framework: minimum installation requirements for Year 3 \(2024\) and Year 4 \(2025\) - GOV.UK \(www.gov.uk\)](#)

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- 1.7 Following the closure of the consultation on 20 October 2023 we have assessed the feedback provided by respondents.
- 1.8 We received 7 responses to our September 2023 consultation. All of these responses were submitted by energy suppliers. We received one response after the closure date of 20 October 2023, also by an energy supplier, which was taken into consideration when making our decision.
- 1.9 Overall energy suppliers broadly agreed with our proposed changes. However, suppliers did provide some feedback regarding points of clarity and on the proposed drafting set out in the consultation. Some suppliers raised points that were out of scope of this consultation and had no relation to the reporting requirements consulted on.
- 1.10 We have outlined the main points raised in supplier responses for both the Beginning Of The Year Report and the End Of Year Performance Report in the sections below. We have also set out our decision in response to those points.
- 1.11 It was noted during the assessment of consultation responses and a review of our proposed changes, that we should also implement a minor change to what a direction from the Authority may specify in relation to smart meter reporting.

### **Decision-making stages**

<b>Date</b>	<b>Stage description</b>
22/09/2023	Stage 1: Consultation open
20/10/2023	Stage 2: Consultation closed (awaiting decision), Deadline for responses
23/10/2023 – 03/11/2023	Stage 3: Responses reviewed and decision governance
10/11/2023	Stage 4: Consultation decision published

### **General feedback**

We believe that consultation is at the heart of good policy development. We are keen to receive your comments about this report. We'd also like to get your answers to these questions:

1. Do you have any comments about the overall quality of this document?
2. Do you have any comments about its tone and content?
3. Was it easy to read and understand? Or could it have been better written?
4. Are its conclusions balanced?
5. Did it make reasoned recommendations?
6. Any further comments

Please send any general feedback comments to [RetailStakeholderTeam@ofgem.gov.uk](mailto:RetailStakeholderTeam@ofgem.gov.uk)

## 2. Beginning Of The Year Report

### Section summary

In this section, we explain our decisions related to the amendment of the Beginning Of The Year Report reporting requirements for years 2024 and 2025.

### Consultation Questions

- Q1. Do you have any comments or questions on our proposal that the Beginning Of The Year Report reporting requirements should be amended for 2024 and 2025?
- Q2. Do you have any comments or questions with our proposal that all suppliers should report target installations for domestic and non-domestic installations separately, where they have both types of customers?
- Q3. Do you have any other comments or questions on our proposed licence changes to the Beginning of The Year Report?

### Summary of Responses

- 2.1 We received broad support from suppliers on our proposed changes to the Beginning Of The Year Report, who largely agreed with the changes set out in the September consultation.
- 2.2 It was noted in the feedback received that the amended drafting of Standard Licence Condition (SLC) 44A.2 of the Electricity Supply Licence and SLC 38A.2 of the Gas Supply Licence, was not clear with regards to the timing of publishing the Target Number on the licensee’s website for the Third and Fourth rollout year.
- 2.3 It was also noted that it would be helpful if Ofgem could clarify that suppliers will only be required to report installations in Gas Only Premises in the End Of Year Performance Report and that they would not be needed in the Beginning Of The Year Report. Similarly, we also received feedback asking to clarify if Gas Only installation assumptions should be included in the Beginning Of The Year Report.
- 2.4 We received feedback asking Ofgem to align the reporting requirements for all suppliers irrespective of size, therefore requirements would be the same for all suppliers.

- 2.5 We also received feedback from suppliers that was out of scope of this consultation, with suppliers commenting on the policy framework of the targets, including tolerance levels.

### Summary of Decision

- 2.6 In our statutory consultation, we proposed amending the current licence conditions to reflect the changes implemented by DESNZ to the Targets Framework for 2024 and 2025, whereby suppliers will be bound by separate targets for domestic and non-domestic premises separately.
- 2.7 We have decided to proceed with the proposal to make amendments to the SLCs in respect of Beginning Of The Year Report requirements for the Third and Fourth rollout years. In response to consultation feedback, we are however making some slight amendments to the original proposals.
- 2.8 We have decided to amend the drafting of SLC 44A.2 of the Electricity Supply Licence and SLC 38A.2 of the Gas Supply Licence in response to the uncertainty of the timeframe for publishing target information for 2024 and 2025. The amended drafting is set out in the attached documents, and we would highlight that the requirement to publish information on a licensee’s website “no later than 2 working days” after submitting the Beginning Of The Year Report, will **remain the same** for the Third and Fourth rollout years.
- 2.9 The additional weighting for installations completed in Gas Only Premises is only relevant in terms of calculating the number of gas installations a supplier should be “credited for” in relation to performance against its gas Target Number for domestic and designated premises. Therefore, we can confirm that as per the amended licence conditions set out in the September consultation, there will be **no** requirement for energy suppliers to provide information on installations in Gas Only Premises in the Beginning Of The Year Report.
- 2.10 The Beginning Of The Year Report is the same report for all suppliers regardless of size. All suppliers complete the same reporting template issued by Ofgem. The only additional requirement placed on relevant suppliers<sup>3</sup> is the requirement to provide a projected number of installations for Credit and Prepayment customers. We consider

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<sup>3</sup> Suppliers who supply either gas or electricity (or both) to 150,000 or more energy customers.

that the requirement to provide a projected credit/prepayment split should remain the same for the Third and Fourth rollout years and only apply to relevant suppliers.

- 2.11 DESNZ is responsible for smart meter policy which includes the Targets Framework. Ofgem are responsible for monitoring supplier compliance with the smart meter Targets Framework. Any concerns regarding how the targets have been calculated, including tolerance levels, should be directed to DESNZ.

### **3 End Of Year Performance Report**

#### **Section summary**

In this section, we explain our decisions related to the amendment of the End Of Year Performance Report reporting requirements for years 2024 and 2025.

#### **Questions**

- Q4. Do you have any comments or questions on our proposal that the End Of Year Performance Report reporting requirements should be amended for 2024 and 2025?
- Q5. Do you have any comments or questions with our proposal that all suppliers should report target installations for domestic and non-domestic installations separately, where they have both types of customer?
- Q6. Do you have any comments or questions with our proposal that all suppliers should report the number of Gas Only installations in the End Of Year Performance Report?
- Q7. Do you have any other comments or questions on our proposed licence changes to the End Of Year Performance Report?

#### **Summary of Responses**

- 3.1 We received broad support from suppliers on our proposed changes to the End Of Year Performance Report, who largely agreed with the changes set out in the September consultation.
- 3.2 Similar to the point raised in section 2.2, it was noted that the amended drafting of SLC 44A.6 of the Electricity Supply Licence and SLC 38A.6 of the Gas Supply Licence, was not clear with regards to the timing of publishing the number of Qualifying Metering Systems installed in Qualifying Relevant Domestic Premises and Qualifying Relevant Designated Premises on the licensee's website.

- 3.3 We received several comments regarding the Gas Only requirements within the End Of Year Performance Report. The main comments were in relation to: clarity on the definition of Gas Only, whether or not suppliers would be required to publish information regarding Gas Only, including the difference in installations due to the Gas Only “uplift”, and clarity on how gas installations should be calculated in the End Of Year Performance Report to avoid inconsistency in reporting.
- 3.4 As with the feedback received for the Beginning Of The Year Report, we have been asked to align the reporting requirements for all suppliers irrespective of size, therefore requirements would be the same for all suppliers.
- 3.5 Similar to the Beginning Of The Year Report responses, we also received feedback from suppliers that was out of scope of this consultation, with suppliers commenting on the policy framework of the targets and the additional weighting provided for installations in Gas Only Premises.

### Summary of Decision

- 3.6 In our statutory consultation, we proposed amending the current licence conditions to reflect the changes implemented by DESNZ to the Targets Framework for 2024 and 2025, whereby suppliers will be bound by separate targets for domestic and non-domestic premises separately.
- 3.7 We have decided to proceed with the proposal to make amendments to the SLCs in respect of End Of Year Performance Report requirements for the Third and Fourth rollout years. In response to consultation feedback, we are however making some slight amendments to the original proposals.
- 3.8 We have decided to amend the drafting of SLC 44A.6 of the Electricity Supply Licence and SLC 38A.6 of the Gas Supply Licence in response to the uncertainty of the timeframe for publishing installation information for 2024 and 2025. The amended drafting is set out in the attached documents, and we would highlight that the requirement to publish information on a licensee’s website “at the same time as the licensee submits the End Of Year Performance Report” will **remain the same** for the Third and Fourth rollout years.

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- 3.9 The definition of Gas Only Premises has been set in licence by DESNZ, which is set out in SLC 33A.9 of the Gas Supply Licence Conditions. This confirms that a “Gas Only Premises” means a Qualifying Relevant Premises at which:
- (a) neither the Licensee nor an Affiliate is the Relevant Electricity Supplier; and
  - (b) there is not installed an Electricity SMETS2+ Smart Metering System.
- 3.10 When reporting installations in Gas Only Premises to Ofgem, suppliers should use this definition to determine if a premise was a “Gas Only Premises” at the time of installation.
- 3.11 We have decided to amend the drafting of SLC 38A.6 of the Gas Supply Licence in response to the uncertainty of publishing information regarding installations in Gas Only Premises for 2024 and 2025. The amended drafting is set out in the attached documents. Suppliers **will** be required to publish the number of Qualifying Metering Systems, which are a SMETS2+ Smart Metering System,<sup>4</sup> installed in Gas Only Premises on their websites for the Third and Fourth rollout years. This will provide greater transparency to the public in relation to performance against targets.
- 3.12 Suppliers are also welcome to include additional information on their website, alongside the mandatory information, that they feel may be relevant. This could include the number of gas installations the supplier was “credited” for in relation to the additional 1.5 weighting for installations in Gas Only Premises.
- 3.13 The amended licence conditions clearly state what information will be required in the End Of Year Performance Report for 2024 and 2025, which is set out in SLC 38A.7A of the Gas Supply Licence. Ofgem will develop a new End Of Year Performance Report during 2024 for all suppliers to submit in January 2025. This new reporting template will align with the requirements set in licence and it will also clearly set out how qualifying installations in Gas Only Premises will be calculated in accordance with the additional weighting of 1.5.
- 3.14 As with the Beginning Of The Year Report, the End Of Year Performance Report is the same report for all suppliers regardless of size. All suppliers complete the same

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<sup>4</sup> In accordance with SLC 33A.5A of the Gas Supply Licence.

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reporting template issued by Ofgem. The only additional requirement placed on relevant suppliers is the requirement to provide the number of installations completed for Credit and Prepayment customers. We are of the view this should remain the same for the Third and Fourth rollout years.

- 3.15 As outlined in section 2.11, DESNZ is responsible for smart meter policy which includes the Targets Framework. Ofgem are responsible for monitoring supplier compliance with the smart meter Targets Framework. Any concerns regarding how the targets have been calculated, including feedback in relation to gas targets, should be directed to DESNZ.

## Direction

- 4.1 In addition to the modifications we have set out, we are also implementing a further minor change to SLC 44A.10 of the Electricity Supply Licence and SLC 38A.10 of the Gas Supply Licence.
- 4.2 SLC 44A.10 of the Electricity Supply Licence and SLC 38A.10 of the Gas Supply Licence outline what a direction issued by the Authority may specify in relation to SLC 44A of the Electricity Supply Licence and SLC 38A of the Gas Supply Licence.
- 4.3 Currently SLC 44A.10(b) of the Electricity Supply Licence sets out that a direction from the authority may specify the *form and manner in which the information required under paragraph 44A.3 and, where applicable, 44A.4 must be included in the Beginning Of The Year Report*. Similarly, SLC 38A.10(b) of the Gas Supply Licence sets out that a direction from the authority may specify the *form and manner in which the information required under paragraph 38A.3 and, where applicable, 38A.4 must be included in the Beginning Of The Year Report*.
- 4.4 We will amend SLC 44A.10(b) of the Electricity Supply Licence to include reference to **SLC 44A.3A and SLC 44A.4A**. We will also amend SLC 38A.10(b) of the Gas Supply Licence to include reference to **SLC 38A.3A and SLC 38A.4A**. The amended drafting is set out in the attached documents.
- 4.5 Currently SLC 44A.10(c) of the Electricity Supply Licence sets out that a direction from the authority may specify the *form and manner in which the information*

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*required under paragraph 44A.7 and, where applicable, 44A.8 must be included in the End Of Year Performance Report. Similarly, SLC 38A.10(c) of the Gas Supply Licence sets out that a direction from the authority may specify the form and manner in which the information required under paragraph 38A.7 and, where applicable, 38A.8 must be included in the Beginning Of The Year Report.*

- 4.6 We will amend SLC 44A.10(c) of the Electricity Supply Licence to include reference to **SLC 44A.7A and SLC 44A.8A**. We will also amend SLC 38A.10(c) of the Gas Supply Licence to include reference to **SLC 38A.7A and SLC 38A.8A**. The amended drafting is set out in the attached documents.

## Appendix 1 – SLC modifications

- 1.1 Changes to existing SLCs are shown with double underlining for new text. Changes from the statutory consultation version of the proposed SLCs are highlighted in yellow.

### Electricity SLC 44A

#### ***Beginning Of The Year Report***

- 44A.2 No later than 2 working days after the licensee submitted the Beginning Of The Year Report to the Authority, for the First and Second Rollout Year, the licensee must publish prominently on its website the Target Number. **No later than 2 working days after the licensee submitted the Beginning Of The Year Report to the Authority**, for the Third and Fourth Rollout Year, the licensee must publish prominently on its website, the Target Number calculated in accordance with 39A.5 (c) & (d) for the Third Rollout Year, and 39A.5 (e) & (f), for the Fourth Rollout Year. Relevant Suppliers must also publish prominently on their websites the additional information required to be included in their Beginning Of The Year Report under paragraph 44A.4 and 44A.4A.
- 44A.3 In the Beginning Of The Year Report, for the First and Second Rollout Year, the licensee must include the following information:
- (a) The Target Number for the Relevant Year;
  - (b) Number of Qualifying Relevant Premises without a Qualifying Metering System as of the last day of the Rollout Year ending immediately before the Relevant Year;
  - (c) Licensee’s total number of electricity customers eligible for or with a Qualifying Metering System installed as of the last day of the Rollout Year ending immediately before the Relevant Year; and
  - (d) Hyperlink to the Target Number published in accordance with paragraph 44A.2.
- 44A.3A In the Beginning Of The Year Report, for the Third and Fourth rollout year, the licensee must include:
- (a) The Target Number calculated in accordance with 39A.5 (c) & (d) for the Third Rollout Year, and 39A.5 (e) & (f), for the Fourth Rollout Year;

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- (b) Number of Qualifying Relevant Domestic Premises, without a Qualifying Metering System as of the last day of the Rollout Year ending immediately before the Relevant Year;
- (c) Number of Qualifying Relevant Designated Premises, without a Qualifying Metering System as of the last day of the Rollout Year ending immediately before the Relevant Year;
- (d) Licensee’s total number of Domestic Premises, in respect of which the licensee is the Relevant Electricity Supplier on the date which immediately precedes the start date of the Relevant Year;
- (e) Licensee’s total number of Designated Premises, in respect of which the licensee is the Relevant Electricity Supplier on the date which immediately precedes the start date of the Relevant Year; and
- (f) Hyperlink to the Target Number published in accordance with paragraph 44A.2.

44A.4 In the Beginning Of The Year Report, for the First and Second Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Year:

- (a) Number of credit meter customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises;
- (b) Number of pre-payment customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises;
- (c) Number of Domestic Customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises;
- (d) Number of Non-Domestic customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises; and
- (e) any other information as specified in a direction issued by the Authority pursuant to SLC 44A.9 and SLC 44A.10.

44A.4A In the Beginning Of The Year Report, for the Third and Fourth Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Year:

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- (a) Number of credit meter customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Domestic Premises;
- (b) Number of pre-payment customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Domestic Premises;
- (c) any other information as specified in a direction issued by the Authority pursuant to SLC 44A.9 and SLC 44A.10.

### **End of Year Performance Report**

44A.6 At the same time as the licensee submits the End Of Year Performance Report to the Authority, for the First and Second Rollout Year, the licensee must publish the number of Qualifying Metering Systems installed in Qualifying Relevant Premises in the Relevant Previous Year prominently on its website alongside the Target Number for the Relevant Previous Year. **At the same time as the licensee submits the End Of Year Performance Report to the Authority,** for the Third and Fourth Rollout Year, the licensee must publish the number of Qualifying Metering Systems installed in Qualifying Relevant Domestic Premises in the Relevant Previous Year, and the number of Qualifying Metering Systems installed in Qualifying Relevant Designated Premises in the Relevant Previous Year, prominently on its website alongside the Target Number for the Relevant Previous Year. Relevant Suppliers must also publish prominently on their websites the additional information required to be included in their End Of Year Performance Report under paragraph 44A.8 and 44A.8A.

44A.7 In the End Of Year Performance Report, for the First and Second Rollout Year, the licensee must include the following information:

- (a) whether it met its Target Number for the Relevant Previous Year;
- (b) Number of Qualifying Metering Systems installed for Qualifying Relevant Premises for the Relevant Previous Year;
- (c) Licensee's total number of electricity customers eligible for or with a Qualifying Metering System installed as of the last day of the Rollout Year for the Relevant Previous Year;

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- (d) Information related to Qualifying Metering Systems installed compared to planned installations in the Beginning Of The Year Report; and
- (e) Hyperlink to the number of Qualifying Metering Systems installed published in accordance with paragraph 44A.6.

44A.7A In the End Of Year Performance Report, for the Third and Fourth rollout year, the licensee must include:

- (a) whether it met its Target Number calculated in accordance with 39A.5 (c) & (d) for the Third Rollout Year;
- (b) whether it met its Target Number calculated in accordance with 39A.5 (e) & (f) for the Fourth Rollout Year;
- (c) Number of Qualifying Metering Systems installed in Qualifying Relevant Domestic Premises, for the Relevant Previous Year;
- (d) Number of Qualifying Metering Systems installed in Qualifying Relevant Designated Premises, for the Relevant Previous Year;
- (e) Licensee's total number of electricity Domestic Premises, in respect of which the licensee is the Relevant Electricity Supplier as of the last day of the Rollout Year for the Relevant Previous Year;
- (f) Licensee's total number of electricity Designated Premises, in respect of which the licensee is the Relevant Electricity Supplier as of the last day of the Rollout Year for the Relevant Previous Year;
- (g) Information related to Qualifying Metering Systems installed compared to planned installations in the Beginning Of The Year Report; and
- (h) Hyperlink to the number of Qualifying Metering Systems installed published in accordance with paragraph 44A.6.

44A.8 In the End Of Year Performance Report, for the First and Second Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Previous Year:

- (a) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for credit customers;
- (b) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for prepayment customers;
- (c) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for domestic customers; and

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- (d) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for non-domestic customers.

44A.8A In the End Of Year Performance Report, for the Third and Fourth Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Previous Year:

- (a) Number of Qualifying Metering Systems installed at Qualifying Relevant Domestic Premises for the first time for credit customers;
- (b) Number of Qualifying Metering Systems installed at Qualifying Relevant Domestic Premises for the first time for prepayment customers.

**Direction**

44A.10 The direction issued by the Authority may, in particular, specify:

- (a) the format of the Beginning Of The Year Report and the End Of Year Performance Report;
- (b) the form and manner in which the information required under paragraph 44A.3 & 44A.3A and, where applicable, 44A.4 & 44A.4A must be included in the Beginning Of The Year Report;
- (c) the form and manner in which the information required under paragraph 44A.7 & 44A.7A and, where applicable, paragraph 44A.8 & 44A.8A must be included in the End Of Year Performance Report;
- (d) requirements in relation to the submission of the Beginning Of The Year Report and the End Of Year Performance Report in addition to the requirements under paragraphs 44A.1 and 44A.5;
- (e) the manner and method by which any specified information in the Beginning Of The Year Report or the End Of Year Performance Report must be published by the licensee in addition to the requirements to publish under paragraph 44A.2 and 44A.6; and
- (f) the information the licensee must include in the End Of Year Performance Report, which may, where the licensee is required to provide a rollout report to the Secretary of State under SLC 43 (Rollout Reporting and Provision of Information to the Secretary of State), include such parts of the rollout report as are specified in the direction.

## Gas SLC 38A

### **Beginning Of The Year Report**

38A.2 No later than 2 working days after the licensee submitted the Beginning Of The Year Report to the Authority, for the First and Second Rollout Year, the licensee must publish prominently on its website the Target Number. **No later than 2 working days after the licensee submitted the Beginning Of The Year Report to the Authority.** For the Third and Fourth Rollout Year, the licensee must publish prominently on its website, the Target Number calculated in accordance with 33A.5 (c) & (d) for the Third Rollout Year, and 33A.5 (e) & (f), for the Fourth Rollout Year including. Relevant Suppliers must also publish prominently on their websites the additional information required to be included in their Beginning Of The Year Report under paragraph 38A.4 and 38A.4A.

38A.3 In the Beginning Of The Year Report, for the First and Second Rollout Year, the licensee must include the following information:

- (a) The Target Number for the Relevant Year;
- (b) Number of Qualifying Relevant Premises without a Qualifying Metering System as of the last day of the Rollout Year ending immediately before the Relevant Year;
- (c) Licensee's total number of gas customers eligible for or with a Qualifying Metering System installed as of the last day of the Rollout Year ending immediately before the Relevant Year; and
- (d) Hyperlink to the Target Number published in accordance with paragraph 38A.2.

38A.3A In the Beginning Of The Year Report, for the Third and Fourth rollout year, the licensee must include:

- (a) The Target Number calculated in accordance with 33A.5 (c) & (d) for the Third Rollout Year, and 33A.5 (e) & (f), for the Fourth Rollout Year;
- (b) Number of Qualifying Relevant Domestic Premises, without a Qualifying Metering System as of the last day of the Rollout Year ending immediately before the Relevant Year;
- (c) Number of Qualifying Relevant Designated Premises, without a Qualifying Metering System as of the last day of the Rollout Year ending immediately before the Relevant Year;
- (d) Licensee's total number of Domestic Premises, in respect of which the licensee is the Relevant Gas Supplier on the date which immediately precedes the start date of the Relevant Year;

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- (e) Licensee's total number of Designated Premises, in respect of which the licensee is the Relevant Gas Supplier on the date which immediately precedes the start date of the Relevant Year; and
- (f) Hyperlink to the Target Number published in accordance with paragraph 38A.2.

38A.4 In the Beginning Of The Year Report, for the First and Second Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Year:

- (a) Number of credit meter customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises;
- (b) Number of pre-payment customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises;
- (c) Number of Domestic Customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises;
- (d) Number of Non-Domestic customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Premises; and
- (e) any other information as specified in a direction issued by the Authority pursuant to SLC 38A.9 and SLC 38A.10.

38A.4A In the Beginning Of The Year Report, for the Third and Fourth Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Year:

- (a) Number of credit meter customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Domestic Premises;
- (b) Number of pre-payment customers for whom the Relevant Suppliers intend to install for the first time a Qualifying Metering System at Qualifying Relevant Domestic Premises;
- (c) any other information as specified in a direction issued by the Authority pursuant to SLC 38A.9 and SLC 38A.10.

***End of Year Performance Report***

38A.6 At the same time as the licensee submits the End Of Year Performance Report to the Authority, for the First and Second Rollout Year, the licensee must publish the number of Qualifying Metering Systems installed in Qualifying Relevant Premises in the Relevant Previous Year prominently on its website alongside the Target Number for the Relevant Previous Year. **At the same time as the licensee submits the End Of Year Performance Report to the Authority**, for the Third and Fourth Rollout Year, the licensee must publish the number of Qualifying Metering Systems installed in Qualifying Relevant Domestic Premises in the Relevant Previous Year, and the number of Qualifying Metering Systems installed in Qualifying Relevant Designated Premises in the Relevant Previous Year, prominently on its website alongside the Target Number for the Relevant Previous Year. **The licensee must also publish on their website the information required under paragraph 38A.7A (e) and (f)**. Relevant Suppliers must also publish prominently on their websites the additional information required to be included in their End Of Year Performance Report under paragraph 38A.8 and 38A.8A.

38A.7 In the End Of Year Performance Report, for the First and Second rollout year, the licensee must include the following information:

- (a) whether it met its Target Number for the Relevant Previous Year;
- (b) Number of Qualifying Metering Systems installed for Qualifying Relevant Premises for the Relevant Previous Year;
- (c) Licensee's total number of gas customers eligible for or with a Qualifying Metering System installed on the last day of the Rollout Year for the Relevant Previous Year;
- (d) Information related to Qualifying Metering Systems installed compared to planned installations in the Beginning Of The Year Report; and
- (e) Hyperlink to the number of Qualifying Metering Systems installed published in accordance with paragraph 38A.6.

38A.7A In the End Of Year Performance Report, for the Third and Fourth rollout year, the licensee must include:

- (a) whether it met its Target Number calculated in accordance with 33A.5 (c) & (d) for the Third Rollout Year;
- (b) whether it met its Target Number calculated in accordance with 33A.5 (e) & (f) for the Fourth Rollout Year;

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- (c) Number of Qualifying Metering Systems installed in Qualifying Relevant Domestic Premises, for the Relevant Previous Year;
- (d) Number of Qualifying Metering Systems installed in Qualifying Relevant Designated Premises, for the Relevant Previous Year;
- (e) Number of Qualifying Metering Systems installed in Qualifying Relevant Domestic Premises, that were Gas Only Premises, for the Relevant Previous Year;
- (f) Number of Qualifying Metering Systems installed in Qualifying Relevant Designated Premises, that were Gas Only Premises, for the Relevant Previous Year;
- (g) Licensee's total number of gas Domestic Premises, in respect of which the licensee is the Relevant Gas Supplier as of the last day of the Rollout Year for the Relevant Previous Year;
- (h) Licensee's total number of gas Designated Premises, in respect of which the licensee is the Relevant Gas Supplier as of the last day of the Rollout Year for the Relevant Previous Year;
- (i) Information related to Qualifying Metering Systems installed compared to planned installations in the Beginning Of The Year Report; and
- (j) Hyperlink to the number of Qualifying Metering Systems installed published in accordance with paragraph 38A.6.

38A.8 In the End Of Year Performance Report, for the First and Second Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Previous Year:

- (a) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for credit customers;
- (b) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for prepayment customers;
- (c) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for domestic customers; and
- (d) Number of Qualifying Metering Systems installed at Qualifying Relevant Premises for the first time for non-domestic customers.

38A.8A In the End Of Year Performance Report, for the Third and Fourth Rollout Year, Relevant Suppliers must include the following additional information for the Relevant Previous Year:

- (a) Number of Qualifying Metering Systems installed at Qualifying Relevant Domestic Premises for the first time for credit customers;

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- (b) Number of Qualifying Metering Systems installed at Qualifying Relevant Domestic Premises for the first time for prepayment customers.

### **Direction**

38A.10 A direction issued by the Authority may, in particular, specify:

- (a) the format of the Beginning Of The Year Report and the End Of Year Performance Report;
- (b) the form and manner in which the information required under paragraph 38A.3 & 38A.3A and, where applicable, 38A.4 & 38A.4A in the Beginning Of The Year Report;
- (c) the form and manner in which the information required under paragraph 38A.7 & 38A.7A and, where applicable, paragraph 38A.8 & 38A.8A must be included in the End Of Year Performance Report;
- (d) requirements in relation to the submission of the Beginning Of The Year Report and the End Of Year Performance Report in addition to the requirements under paragraphs 38A.1 and 38A.5;
- (e) the manner and method by which any specified information in the Beginning Of The Year Report or the End Of Year Performance Report must be published by the licensee in addition to the requirements to publish under paragraph 38A.2 and 38A.6; and
- (f) the information the licensee must include in the End Of Year Performance Report, which may, where the licensee is required to provide a rollout report to the Secretary of State under SLC 37 (Rollout Reporting and Provision of Information to the Secretary of State), include such parts of the rollout report as are specified in the direction.