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Sent via email only

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Dear Graeme

Statutory Consultation: Smart Meter Reporting Requirements

Thank you for the opportunity to respond to the proposed changes to the smart meter reporting requirements for 2024 and 2025.

E.ON's response to this consultation is not confidential and so we are happy for this response to be published in whole or in part, alongside those of other energy suppliers. E.ON notes that the changes within this consultation are limited in scope to the licence conditions changes necessary to improve reporting requirements and we have responded to each question accordingly.

However, market conditions continue to hamper smart meter delivery and are having a significant bearing on the industry's progress towards targets in 2023. We therefore await with interest an update on next steps following Ofgem's call for evidence on customer switching (September 2023).

This response is on behalf of E.ON Next Energy Limited and Npower Commercial Gas Limited. Our response to the specific consultation questions is provided in annexe A below.

If you have any further questions on any of the responses provided, please do not hesitate to contact me.

Yours sincerely

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Annexe A

Question 1: Do you have any comments or questions on our proposal that the Beginning Of The Year Report reporting requirements should be amended for 2024 and 2025?

E.ON has no comments or questions at this time.

Question 2: Do you have any comments or questions with our proposal that all suppliers should report target installations for domestic and non-domestic installations separately, where they have both types of customer?

E.ON has no comments or questions at this time.

Question 3: Do you have any other comments or questions on our proposed licence changes to the Beginning Of The Year Report?

Whilst we understand that the relevant licence conditions will not change until January 2024, it is important that suppliers have sufficient time to understand and implement the necessary changes to their reporting systems. We note that a draft report was shared with suppliers in August and we ask that Ofgem confirm the final format of the Beginning of the Year report, with all of the changes in scope of this consultation, as soon as possible and no later than 1st December.

Question 4: Do you have any comments or questions on our proposal that the End Of Year Performance Report reporting requirements should be amended for 2024 and 2025?

E.ON has no comments or questions at this time.

Question 5: Do you have any comments or questions with our proposal that all suppliers should report target installations for domestic and non-domestic installations separately, where they have both types of customer?

E.ON has no comments or questions at this time.

Question 6: Do you have any comments or questions with our proposal that all suppliers should report the number of Gas Only installations in the End Of Year Performance Report?

E.ON has no comments or questions at this time.

Question 7: Do you have any other comments or questions on our proposed licence changes to the End Of Year Performance Report?

E.ON has no comments or questions at this time.