

---

## Summary of responses from individuals to the statutory consultation on the inflexible offers licence condition (IOLC)

### Overview

In response to our statutory consultation on the inflexible offers licence condition (IOLC)<sup>1</sup>, we received 51 written responses from individual consumers. All of these responses endorsed the response from a consumer organisation, Over50sMoney. We are publishing the non-confidential responses to this consultation provided by organisations, whilst also publishing this note to acknowledge the responses from the individual consumers.

A few of the individual responses added on additional information over and above their support of the response by Over50sMoney. This included reiterating that Ofgem should reinstate the 'within the operational day' text, take enforcement action on these companies and also ensure we review the impact of the licence condition.

One response stated that a price cap should be put on generators who take part in the behaviour that the IOLC is targeting.

---

<sup>1</sup> [Statutory Consultation on the Inflexible Offers Licence Condition \(IOLC\) | Ofgem](#)