

## **Boiler Upgrade Scheme (BUS)**

### **Summary of updates in the BUS property owner guidance v2.1**

#### **Introduction**

This document outlines the updates that we have made to the Boiler Upgrade Scheme guidance for property owners that are now reflected in version 2.1. The paragraph numbers referred to in this document relate to the paragraph numbers in the current version (version 2.1).

#### **Overview of amendments to Boiler Upgrade Scheme property owner guidance**

##### **Throughout the document**

- Amendments to text to improve clarity.
- Addition of footnotes to support guidance
- Replaced mentions of 'BEIS' with 'The Department for Energy' to reflect the department's restructuring.
- Added new guidance to reflect digitisations of voucher redemptions

##### **BUS Overview**

- Figure 1: Changed 'plant' to 'heating system' for greater clarity.
- Paragraph 1.18: Added in line to reflect BEIS's name change to The Department for Energy Security and Net Zero (the Energy Department)

##### **Role of government**

- Paragraph 2.1: Added in line to reflect the BEIS's name change to The Department for Energy Security and Net Zero (the Energy Department)

##### **Role of government**

- Paragraph 2.5: Added in guidance on amending any details you have provided to Ofgem.

### **Eligible properties**

- Paragraph 4.36: Replaced 'has the minimum level of' to 'meets the insulation requirements' for clarity.

### **Choosing an installer and technology**

- Paragraph 5.3: Reworded for clarity and added in footnote referencing MCS's 'Find a Contractor' tool.

### **Applying for the BUS voucher**

- Paragraph 5.6: Replaced 'BEIS' with 'Energy Department'

### **Desk Audits**

- Paragraph 6.3: Added in sentence to explain how Ofgem may request additional information via email or post.

### **Complaints about policy and policy decisions**

- Paragraph 9.3: Replaced 'BEIS' with 'Energy Department'