Poster toolkit

Helping you be #EnergyAware

Updated January 2023

ofgem

Contents

Understanding your bill
Scam aware
Average unit rates
Winter help
Help with bills
Need help with your energy bills
Priority services register
Household support fund
Complaining to your energy company
Household energy guide
Getting energy advice
Household appliance usage
Unredeemed EBSS vouchers
Blank posters

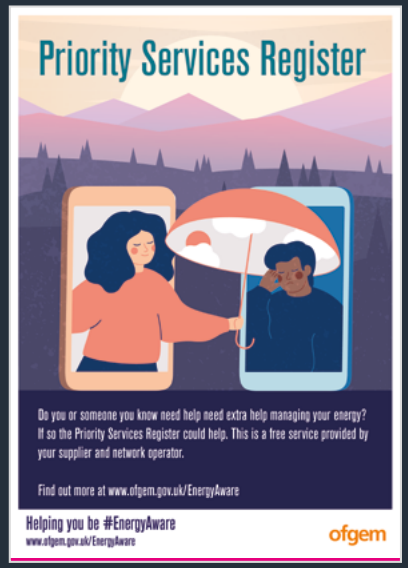
Using this guide/the posters

This guide has been created to show the range of posters available for you to print. You can add your logo to any of the posters, we have also included a few blank poster templates for you to add your own messaging, which may be useful if you find you have common questions.

File formats available: PDF, JPEG and Word

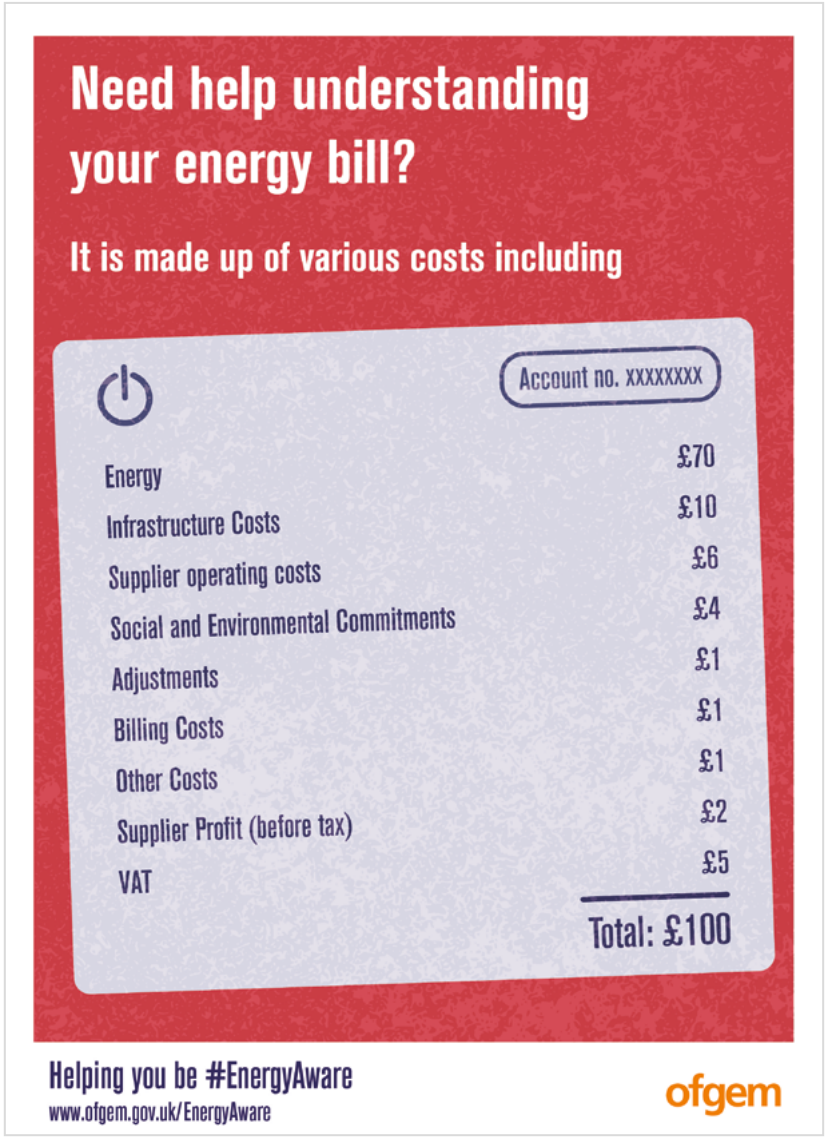
Four free information posters

We have a printed poster pack available for free, on request. Please email: stakeholders@ofgem.gov.uk, stating the number of packs you need and the name/ address to post them to.



Understanding your bill

Filename: Help understanding your bill.jpg

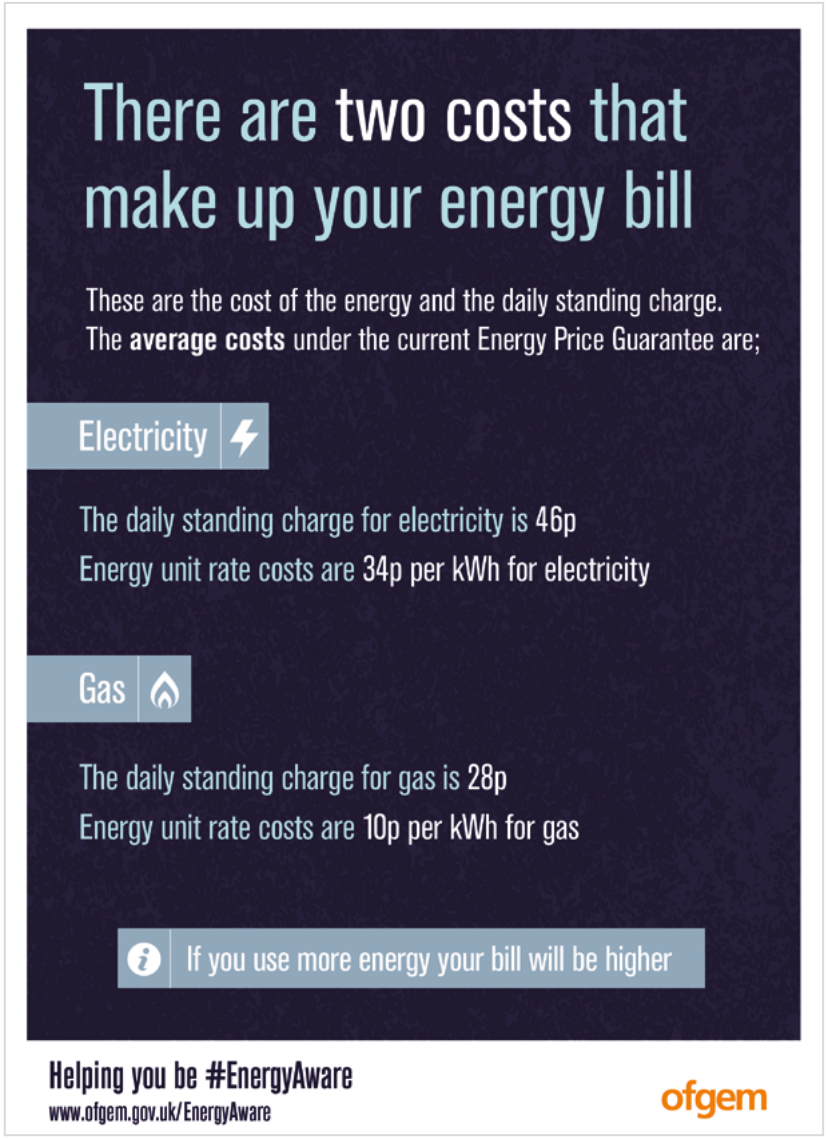


Scam aware

Filename: Scam aware poster.jpg

Average unit rates

Filename: Average unit rates poster.jpg



Winter help

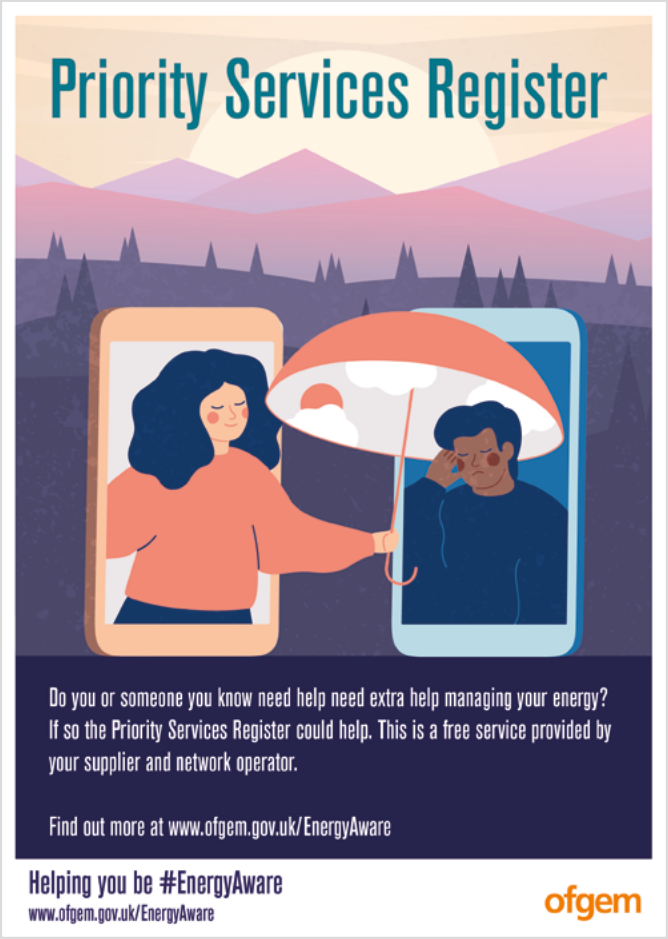
Filenames: Winter help poster.jpg

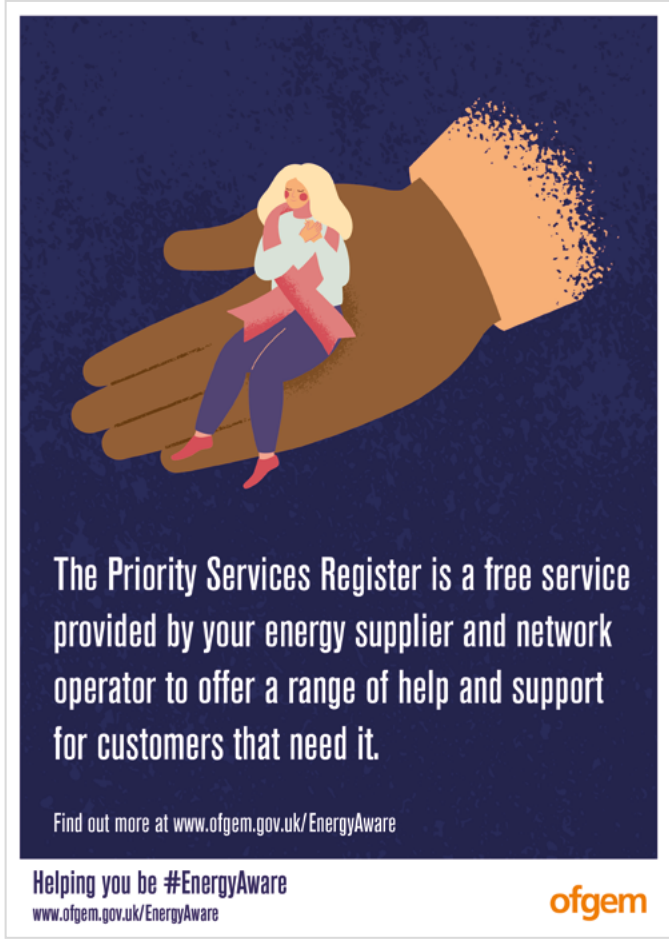
Help with bills

Filenames: Help with bills poster.jpg Help with your energy bills poster 2.jpg

Priority services register

Filename: Priority service register poster 1.jpg Priority service register poster 2.jpg Priority service register poster 3.jpg



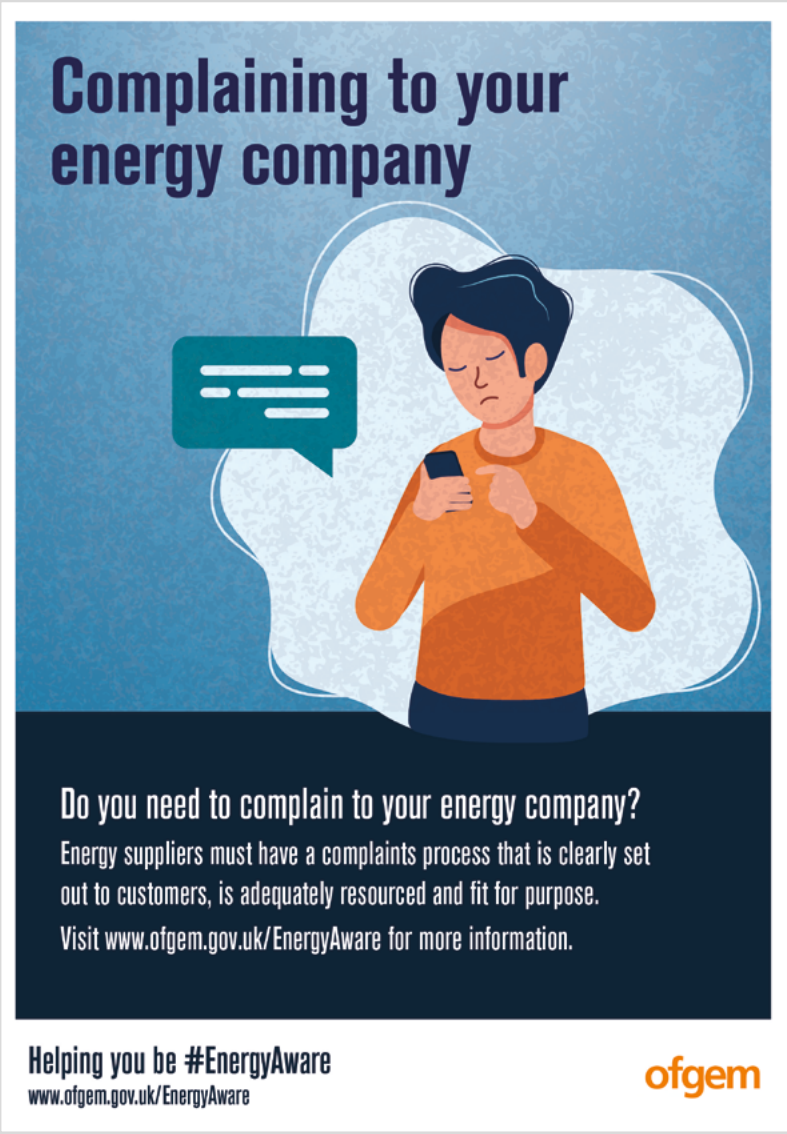


Household support fund

Filenames: Household support fund poster 1.jpg Household support fund poster 2.jpg

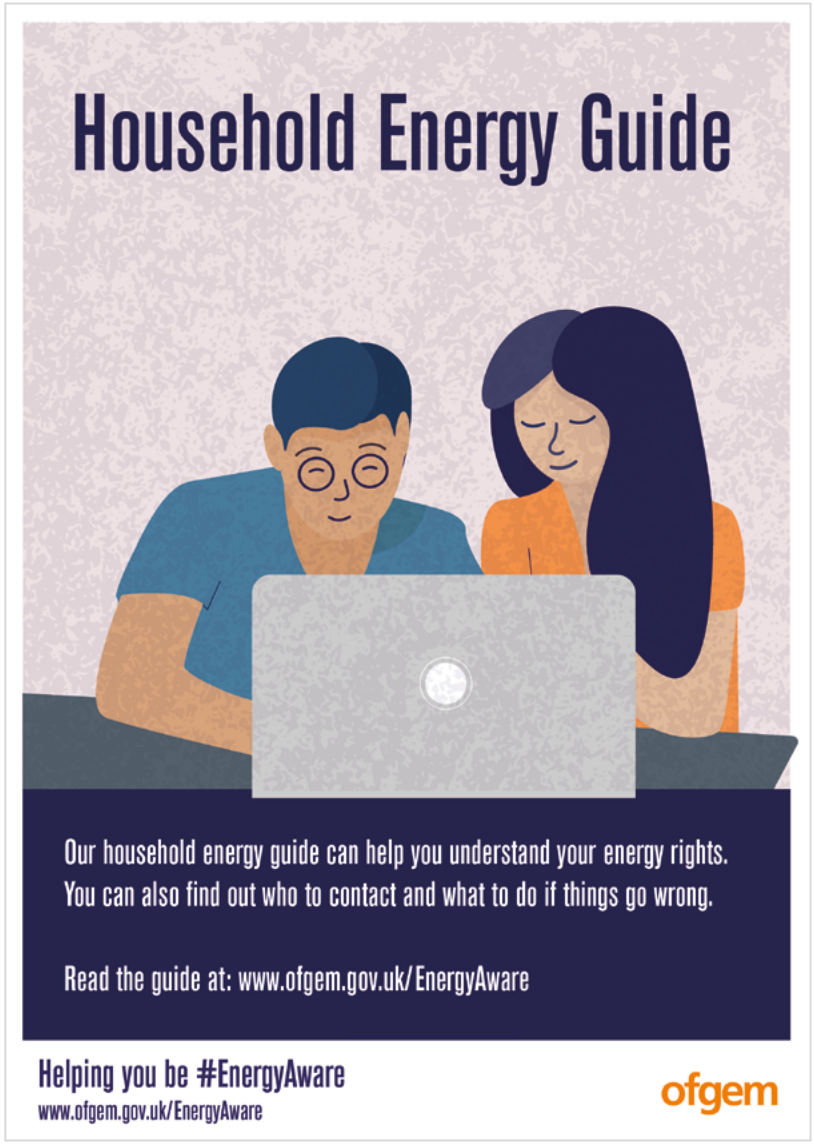
Complain to your energy company

Filename: Complaining to supplier poster.jpg



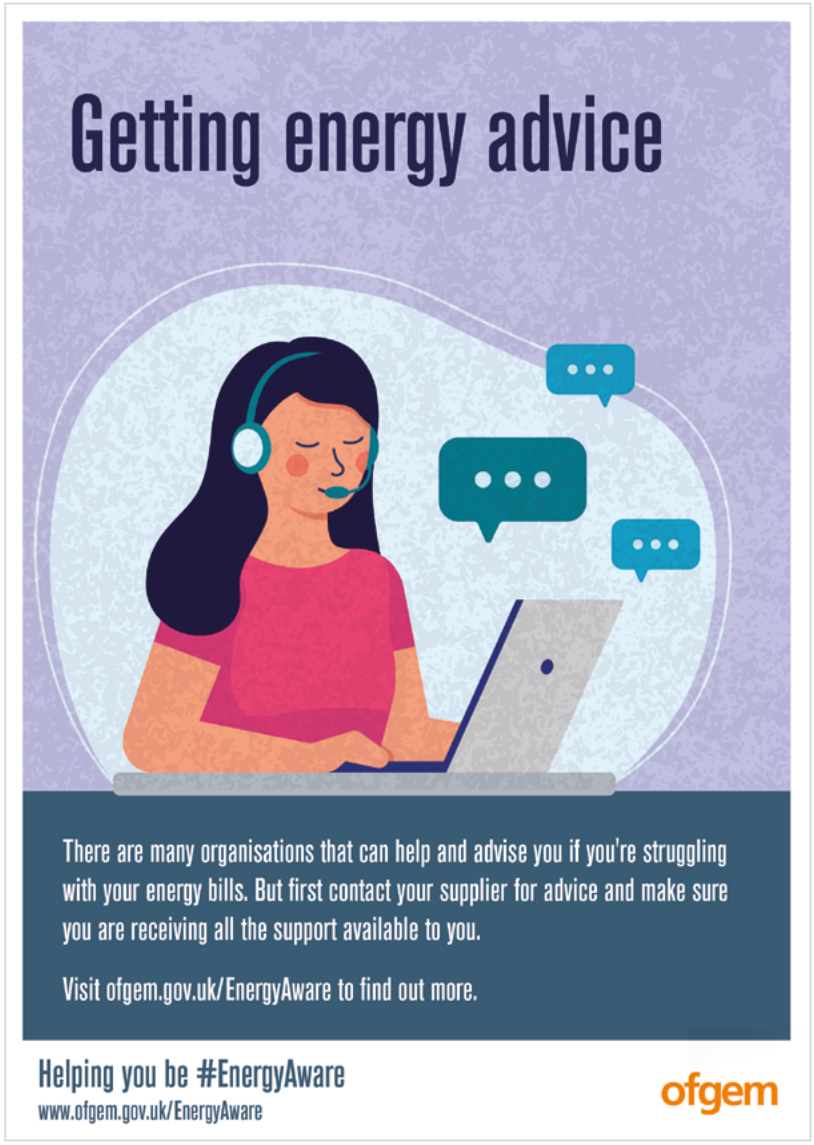
Household energy guide

Filename: Household energy guide poster.jpg



Getting energy advice

Filename: Getting energy advice poster.jpg

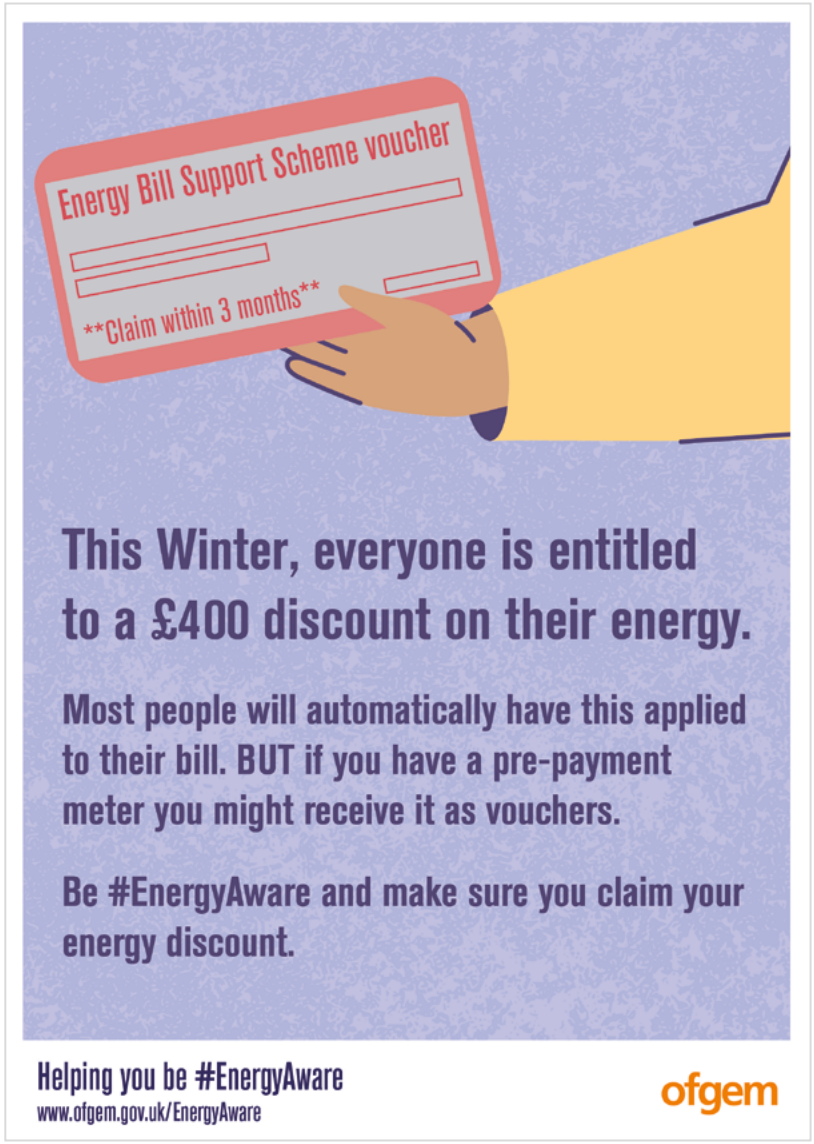


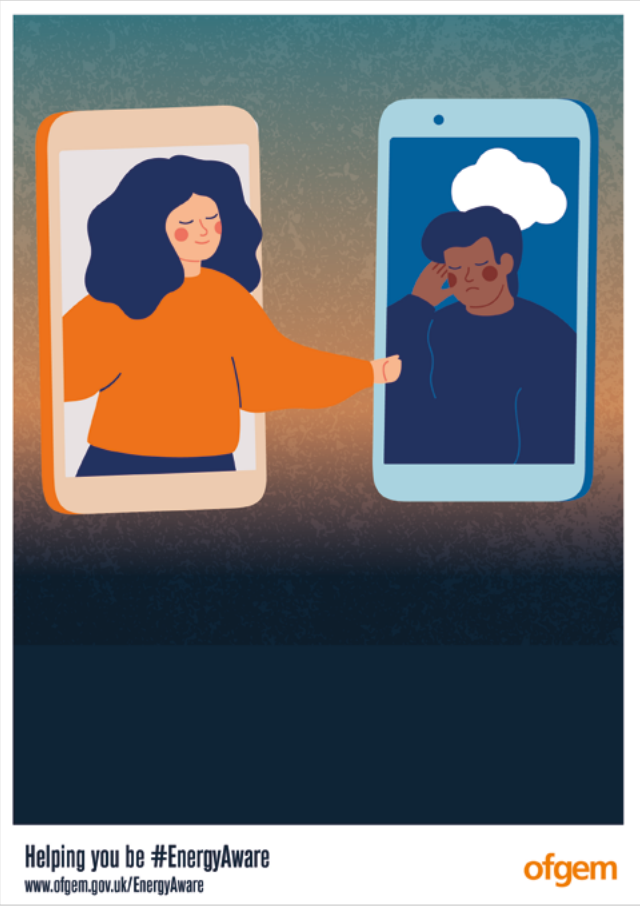
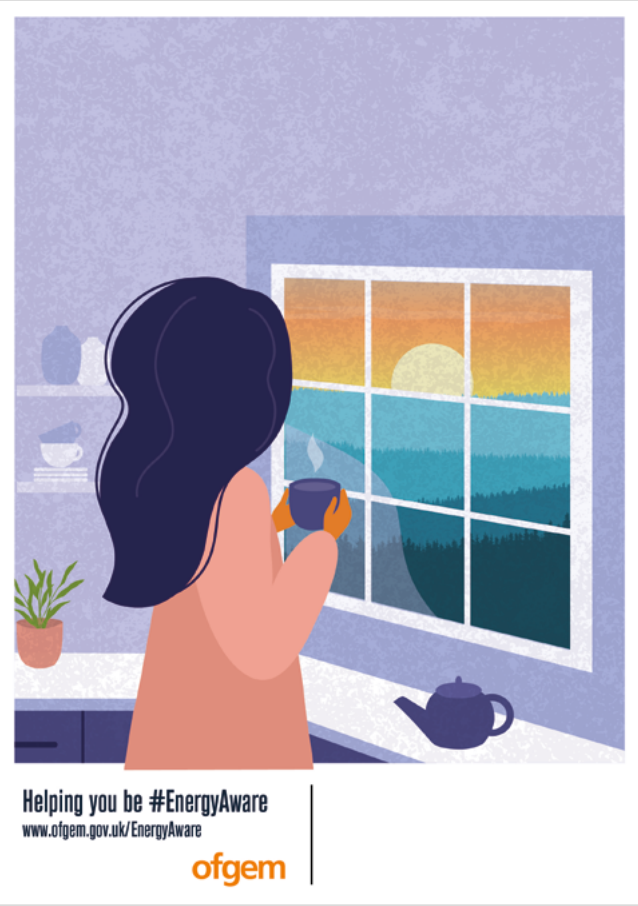
Household appliance usage

Filename: Appliance usage cost poster.jpg

Unredeemed EBSS vouchers

Filename: EBSS Vouchers poster.jpg



Blank posters (x3)

Filename: Blank poster style 1.jpg Blank poster style 2.jpg Blank poster style 3.jpg