

Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU

11th August 2022

To whoever it may concern

RIIO-ED2 Draft Determinations – ENWL – Response to ENWL-Q6 – Support for Proposed Decarbonisation Advice Service'

I am writing to express the strong support of Cumbria Chamber of Commerce for ENWL's proposed Decarbonisation Advice Service. The proposal aligns closely with our objective (and indeed purpose) of supporting the prosperity, sustainability and growth of Cumbria's business community, and our range of activities to deliver that.

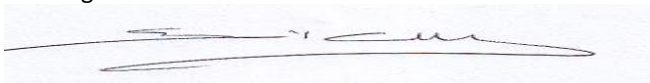
In doing this we seek not to directly deliver everything, rather to work with a range of specialist partners, complementing our own directly delivered activities. We see this partnership based approach, drawing together the breadth of support and services available to businesses and making them and working together to make it easy for businesses to find and access these services. This applies to business decarbonisation and to the range of other topics.

We have been working with ENWL since 2021 to jointly provide advice to businesses to support their journeys to net zero. Following training sessions with ENWL, our business advisers are now helping businesses to identify needs and opportunities to reduce their energy bills and CO2 emissions. ENWL are providing follow-up, business-specific advice to our members, advice which is otherwise not available to them in Cumbria. Our joint public events are helping ensure that businesses from across the county can access the information and support we know they need.

Our work to date with ENWL is based on the need to fill the current gap in decarbonisation support for businesses. We are at an early stage in our partnership, but with a growing number of examples where ENWL are providing practical advice, guidance and support. Prior to our joint work, such support was not available to Cumbria Chamber members or the businesses we work with as Cumbria Business Growth Hub. Through the combination of the Chamber's reach and ENWL's expertise, we intend to grow our partnership to help increasing numbers of businesses to make strides on their journeys to net zero. And help businesses to take urgent action to reduce their bills at a time when rocketing energy prices are putting increasing numbers at risk of closure.

We are therefore keen that Ofgem agrees to ENWL delivering their proposed service and look forward to a positive, and strengthening, working relationship in the best interests of Cumbrian businesses.

Kind regards



Suzanne Caldwell
Managing Director



Registered Office: Broadacre House, 16 - 20 Lowther Street, Carlisle, Cumbria, CA3 8DA
Cumbria Chamber of Commerce & Industry Ltd is a company limited by guarantee registered in England and Wales. Company Number 042 11 364

Head Office
Broadacre House
16 - 20 Lowther Street
Carlisle
Cumbria CA3 8DA
Tel: 0845 226 0040

E: info@cumbriachamber.co.uk
W: www.cumbriachamber.co.uk

