# Boiler Upgrade Scheme (BUS)

## Request to withdraw your application for a BUS voucher

Once an application has been withdrawn it cannot be reinstated. If you wish to apply for a boiler upgrade grant at a later date, you must make a new application by completing the boiler upgrade scheme voucher application form and submitting it to Ofgem.

To confirm your withdrawal, please provide the following information and email the completed form to [BUS.application@ofgem.gov.uk](mailto:BUS.application@ofgem.gov.uk)

**Full Name:**

**Voucher ID:**

**Installation address:**

Once the completed form has been received, we may get in touch with you to ask for more information. Otherwise, we will notify you that your application has been withdrawn.

If you need any assistance, you can contact our helpdesk on

* Email: BUS.enquiry@ofgem.gov.uk
* Tel: 0330 053 2006

Thank you,

BUS Team