

To:
National Grid Gas Plc (NTS)
Cadent Gas Limited
Northern Gas Networks Limited
Scotland Gas Networks plc
Southern Gas Networks plc
Wales & West Utilities Limited

## Gas Act 1986 Section 23(2)

Notice of statutory consultation on a proposal to modify the standard special conditions of the Gas Transporter licence held by the licensees listed above

- The Authority<sup>1</sup> proposes to modify the standard special conditions (SSCs) of the Gas Transporter licence, granted or treated as granted under section 7 of the Gas Act 1986 held by each of the above licensees (the Licensees), by amending the following standard special conditions (Part A) under section 23(1) of the Gas Act 1986:
  - Standard Special Condition A31: Supply Point Information Service

The proposed modifications are set out in Schedule 1 to this Notice.

- 2. Pursuant to the Authority's Switching Significant Code Review (SCR), version 3.0 of the dual-fuel Retail Energy Code (REC) will introduce the necessary code requirements to enable faster, more reliable switching of energy supplier by consumers (the Switching Programme). Version 3.0 of the REC builds on version 2.0, which came into effect on 1 September 2021.
- 3. The reason why the Authority is proposing to make these SSC modifications is in order that the new policy arrangements aimed at making the customer switching process more reliable, and requiring suppliers to complete switches within five working days, and consequential changes, are properly reflected in the SSCs (Part A).
- 4. In summary, the effect of these proposed modifications is to provide clarification that one or more "Supply Point Information Services" (SPIS) as currently listed in SSC A31.2, which licensees are required to provide or arrange provision of as part of their Central Data Service Provider (CDSP) licence obligations in accordance with the requirements of SSC A15, may instead be delivered under an industry code to which the licensee is a party. This is to take effect from the point at which the new Central Switching Service (CSS) goes live.
- 5. A more detailed description of the reasons for, and effects of, these proposed licence modifications can be found in our accompanying statutory consultation document, as well as in our policy consultation, 'Switching Programme and Retail Code Consolidation: Proposed licence modifications', published in November 2020.<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> The terms "the Authority", "we" and "us" are used interchangeably in this document.

<sup>&</sup>lt;sup>2</sup> Link to the <u>policy consultation document</u> on the Ofgem website here

- 6. Any representations with respect to the proposed licence modifications must be made on or before **5pm on Monday 21 March 2022** by email to: <a href="mailto:switching.programme@ofgem.gov.uk">switching.programme@ofgem.gov.uk</a>.
- 7. We normally publish all responses on our website. However, if you do not wish your response to be made public then please clearly mark it as not for publication. We prefer to receive responses in an electronic form so they can be placed easily on our website.
- 8. If we decide to make the proposed modifications, they will take effect not less than 56 days after the decision is published.

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Nicola Garland, Head of Delivery, Switching Programme

Duly authorised on behalf of the Gas and Electricity Markets Authority

17th February 2022

## Schedule 1 to Notice – Draft of proposed modifications to the Standard Special Conditions applicable to both NTS and DN Licensees: Part A

We have included the sections of the gas transporter SSCs (Part A) we have proposed to remove or amend below. Deletions are shown in strike through and new text is <u>double</u> <u>underlined</u>. We have only shown those licence conditions where modifications are proposed.

## STANDARD SPECIAL CONDITIONS APPLICABLE TO BOTH NTS AND DN LICENSEES: PART A

## Standard Special Condition A31: Supply Point Information Service

- 2A. With effect from the CSS Go-Live Date, certain functions referred to in paragraph 2 above may be provided through a separate service under or pursuant to an industry code that the licensee is party to. For the avoidance of doubt, in such a case additional provision of such service(s) by the Central Data Service Provider (as defined by Standard Special Condition A15) will not be required.
- 8. For the purposes of this condition:

**CSS Go-Live Date** 

means the time and date designated as such by the Authority.