

Domestic Renewable Heat Incentive (DRHI)

www.ofgem.gov.uk/drhi

9 FEBRUARY 2022

Guide to making an application to the DRHI

You can still apply to join the Domestic RHI (DRHI). The scheme will close to new applicants at **midnight at the end of 31 March 2022**, so your renewable heating system must be installed and commissioned when you make your application, and your application must be submitted in time and be properly made.

This guide sets out some key things you will need to know about applying: eligibility, required documentation, and the application process.

Please note: This is not a comprehensive guide to the DRHI and must be read alongside our <u>Essential Guide for Applicants</u>.

What is the DRHI?

The DRHI is a renewable heat financial incentive scheme we run on behalf of the Department for Business, Energy and Industrial Strategy (BEIS). Successful applicants become participants who, if they meet their ongoing obligations, will receive quarterly payments for seven years.

Can I apply?

Before you start your application, check that you are eligible to apply **and** that you have all the documents you need.

Eligibility

There are several 'eligibility criteria' to be met for accreditation onto the scheme. They will apply to you, your heating system and the property. Read our <u>Essential Guide for Applicants</u> for full details.

Figure 1, below, gives an overview of some of these eligibilty criteria.

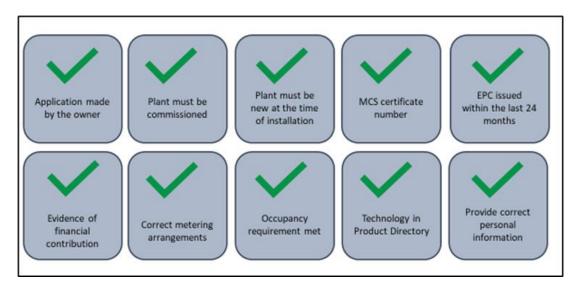


Figure 1: Eligibility criteria

Documents

You should ensure you have the documents you need **before** starting your online application, as once you begin you'll need to complete it all in one go, or have to start again. Read our Document Checklist below and see our Essential Guide for Applicants for more information.

Document Checklist:

- Property's Energy Performance Certificate (EPC), which must be less than 24 months old when you apply and confirm loft and/or cavity wall insulation not required.
- MCS certificate(s) for heating systems.
- Purchase receipt or invoice for installation.
- Installer Metering Questions (IMQs) from your installer if system is metered for payment.
- Documentation for any grant funding you have received (excludes loaned funds that will be repaid).
- Copy of a utility bill or council tax bill.
- Bank details for a UK bank account in your name as the applicant, or in the name of the company that owns the heating system.
- Your ID details, or that of the company that owns the heating system.

Application journey

We want your application experience to be as smooth as possible. The key steps below highlight the things you need to do when you apply, and how we process your application.

Key steps in the DRHI application process:

- Apply to the DRHI by clicking on this link <u>here</u>.
- Enter all required information about you the applicant, your commissioned heating system, and the property.
- Attach all relevant supporting documents.
- Submit your application.
- We review the submitted application and grant accreditation if all eligibility criteria are met.
- If all eligibility criteria are **not** met, accreditation is either rejected, or we
 may ask you to send us more information by a specified deadline. See what
 to do if your application is placed in review <u>here</u>.
- We review the additional information and if all eligibility criteria are satisfied,
 we grant accreditation to the eligible installation or reject it if not.

Figure 2, below, shows your application journey from the moment you submit it to us, to when we make a decision. Click on the link to our <u>Essential Guide for Applicants</u> for more information.

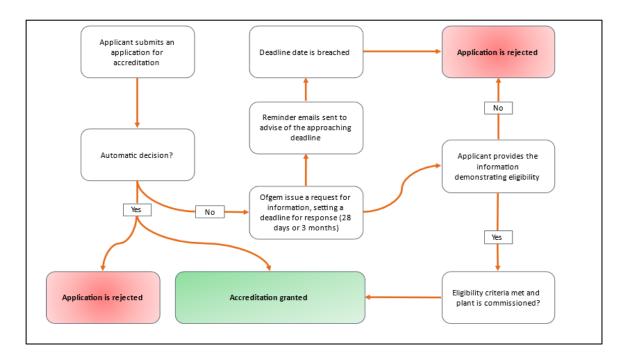


Figure 2: An overview of the application process

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Application tips

The following tips will help you avoid some of the most common pitfalls, which could result in your application being rejected or delayed if put in review.

- You, the applicant, must own or co-own the heating system.
- You, the applicant, must own and/or occupy the home it heats.
- You, the applicant, must complete and submit the application yourself. Your installer must not do this for you.
- Check that your installed heating system is on the MCS <u>Product directory.</u>
- Provide correct personal details such as bank and ID details.
- Check that the property name and address details on the EPC and MCS certificate(s) match.
- Submit one application if your MCS certificates are for the same technology type (e.g., both are air source heat pumps), or submit separate applications for different technologies.
- If you have more than one renewable heating technology for space heating, (for example you have a biomass boiler to heat your first floor and a heat pump to heat your ground floor) this can be complicated. Please see the Multiple Products section in our Key Terms guidance for more information.
- Check that the information on your EPC corresponds with the property and the heating system.
- If metering is required, ensure it is installed <u>before</u> you apply. See our <u>Guide to</u>
 <u>Metering</u> for full details.
- Declare if your property has been occupied for less than 183 days in the 12 months before the application, as it will need to be metered for payment unless it's an eligible new build.
- Provide necessary evidence if your property is a new build. Please note, your
 application will be classed as a 'retrofit' if you occupied the property before the
 system was commissioned.
- Ensure you are metered for performance if you have an air source or ground source heat pump.

If you need help with your Domestic RHI application, you can contact our applicant support team on: Telephone: 0300 003 0744. Email: domesticrhi@ofgem.gov.uk