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| Network Innovation Competition 2021 Supplementary Answer form | | |

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| Project Name | EQUINOX | | |
| Question number | 23 | Pro forma section | 4 |
| Question date | 14/09/2021 | Answer date | 16/09/2021 |
| Question summary | The development of the in-home automation and the mobile app etc is the province of Equinox’s partners, and will not be funded by NIC. Nevertheless what assurance can you give that these developments will be appropriately interoperable and therefore can be available from other energy service providers as part of future wider adoption? What safeguards and/or standards will the project be adopting to ensure this? | | |

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## Answer (please retain document formatting and do not exceed 2 pages unless otherwise agreed with Ofgem)

The trials design will be approved by WPD and such approval will be contingent on interoperability. Proprietary developments by partners for their software and hardware are inevitable but this should not mean that customers are left with solutions that cannot be operated by another supplier should they switch. We will seek guidance from the appropriate standards authorities during the design phase to ensure that this interoperability standard can be met.