

LAST RESORT SUPPLY DIRECTION

Date: 25 September 2021

Direction made by the Gas and Electricity Markets Authority under standard condition 8 of the electricity supply licence granted or treated as granted under section 6(1)(d) of the Electricity Act

1989 to Shell Energy Retail Limited

To: Shell Energy Retail Limited (Company Number: 05070887)

Whereas:

- A. The Gas And Electricity Markets Authority (the "Authority") has the principal objective under section 3A(1) of the Electricity Act 1989 (the "Act") to protect the interests of consumers in relation to electricity conveyed by distribution systems or transmission systems.
- B. The Authority's general duties include the duty under section 3A(2)(a) of the Act to have regard to the need to secure that all reasonable demands for electricity are met.
- C. Circumstances have arisen which entitle the Authority to revoke the electricity supply licence of Green Supplier Limited (company registration number 11042716).
- D. Shell Energy Retail Limited (the "Licensee") is the holder of an electricity supply licence (the "Licence") granted or treated as granted under section 6(1)(d) of the Act.
- E. The Authority has the power under paragraph 1 of standard condition 8 (the "Condition") of the Licence to direct the Licensee to supply electricity to the customers of another electricity supplier.
- F. The Authority considers that the Licensee could comply with a last resort supply direction in respect of customers of Green Supplier Limited without significantly prejudicing its ability to continue to supply its existing customers and to fulfil its contractual obligations for the supply of electricity.

G. The Authority considers it is appropriate to exercise its power under the Condition in order to

protect the interests of consumers and will, in due course, separately issue and publish a notice

setting out its reasons for this decision in accordance with section 49A(1)(C) of the Act.

Therefore:

Pursuant to the Condition of the Licence, the Authority hereby directs the Licensee to supply electricity

to all legal and natural persons which were being supplied by Green Supplier Limited in its capacity as

a licensed electricity supplier at the time and date which immediately precedes the time and date this

direction takes effect ("Relevant Persons"), and otherwise in accordance with the terms of this

direction, the terms of the Condition and any information or instructions which may be provided by

the Authority for the purposes of identifying Relevant Persons.

This direction shall take effect on and from 00:01 hours on 27 September 2021 and shall continue in

force for a period of six months on and from the date on which this direction takes effect.

Signed

Neil Lawrence

Authorised on behalf of the Authority

25 September 2021