electricity north west
Bringing energy to your door

Electricity North West
Hartington Road, Preston,
Lancashire, PR1 8AF

Email: enquiries@enwl.co.uk
Web: www.enwl.co.uk

Direct line: 07879 115204
Email: paul.auckland@enwl.co.uk

Rachel Clark
Switching.Programme@ofgem.gov.uk
Office of Gas and Electricity Markets
10 South Colonnade
Canary Wharf
London
E14 4PU

22 July 2021

Dear Rachel,

Consultations on the Retail Energy Code v3.0 and consequential changes to the codes

Thank you for the opportunity to respond to the consultations on the Retail Energy Code (REC) v3.0 and consequential changes to the codes.

Electricity North West continues to support the objectives of the Switching Programme and welcomes the ongoing dialogue with Ofgem on the REC and consequential changes to other industry codes to deliver the Switching Programme Significant Code Review (SCR).

We have no comments on the consequential codes changes published as an addendum.

Attached to this letter is our comments on the REC v3.0 schedules and service definitions (included in the template spreadsheet) which are relevant to us an Electricity Distribution Network Operator.

Our response to both consultations is based on the regulatory drafting attached to the consultations as published and does not account for the outstanding design Change Requests referred to in the consultations or new design Change Requests issued since publication.

I hope these comments are helpful. Please do not hesitate to contact me or Catherine Duggan (07775 547624) if you would like to follow up on any particular aspect of our response.

Yours sincerely,

Paul Auckland
Digitally signed by Paul Auckland
Date: 2021.07.22 13:09:23 +01'00'

Paul Auckland
Head of Economic Regulation

We are a Living Wage Employer
Carbon Literate Organisation Bronze
ServiceMark Accredited from Dec '17 to Dec '20 The Institute of Customer Service
TrainingMark™ Accredited from Sep '19 to Sep '20 The Institute of Customer Service