

redress@ofgem.gov.uk

Avonbank  
Feeder Road  
Bristol  
BS2 0TB

Email [nrichardson@westernpower.co.uk](mailto:nrichardson@westernpower.co.uk)

Sophia McGuigan, Enforcement Manager  
Ofgem  
10 South Colonnade  
Canary Wharf  
London E14 4PU

Our ref

Your ref

Date

5 March 2021

Dear Sophia

**Consultation to review the Energy Industry Voluntary Redress Scheme**

I am writing on behalf of Western Power Distribution (South Wales) plc, Western Power Distribution (South West) plc, Western Power Distribution (East Midlands) plc and Western Power Distribution (West Midlands) plc in relation to the above consultation.

Please see attached responses.

If you have any queries please contact Natasha Richardson at [nrichardson@westernpower.co.uk](mailto:nrichardson@westernpower.co.uk)

Yours sincerely



PAUL BRANSTON  
Regulatory & Government Affairs Manager

## **1. The types of projects**

**Question 1.** Do you consider the funding split between the Main Fund, Innovation Fund and Decarbonisation Fund to be appropriate?

**Question 2.** Do you consider the proportionate funding split between vulnerable consumers and all energy consumers to be appropriate? i.e. 70% to vulnerable consumers and a total of 30% to all energy consumers.

Answer: We would support a rebalance towards Innovation and Decarbonisation i.e. 50% vulnerable, 25% Innovation and 25% Decarbonisation.

**Question 3.** Should a fuel voucher fund remain a permanent feature of the overall Energy Redress Scheme, so that it can react quickly to specific crises?

Question 4. If a fuel voucher fund is set up, what type of consumer should be eligible to apply for these vouchers? e.g. vulnerable consumers, pre-payment meter consumers.

No comments.

## **2. Widening the eligibility scope to other organisations**

**Question 5.** What are your views on expanding the applicant scope beyond charities and organisations that partner with charities? If you think the scope should be expanded, do you have any suggestions for how eligibility should be defined? (e.g. what legal structures/status should qualify? Should there be other qualifying criteria?)

Answer: We would support the expansion of eligibility to Local Authorities who can deliver similar projections to charities.