To: All holders of a gas supply licence

Gas Act 1986 Section 23(1)(b)

MODIFICATION OF THE STANDARD CONDITIONS OF GAS SUPPLY LICENCES GRANTED UNDER SECTION 7A(1) OF THE GAS ACT 1986.

Whereas -

1. Each of the companies to whom this document is addressed (a Licence Holder) is the holder of a gas supplier licence (a Licence) granted or treated as granted under section 7A(1) of the Gas Act 1986 (the Act).

2. In accordance with section 23(2) of the Act the Gas and Electricity Markets Authority (the Authority) gave notice on 19 December 2013 (the Notice) that it proposed to make modifications to conditions 1, 25A, 31, 32, 25, 36 and 39 of the Licence and by requiring any representations to the modification to be made on or before 24 January 2014.

3. In accordance with section 23(4)(b) of the Act, the Authority gave notice of its intention to make the modifications to the Secretary of State and has not received a direction not to make the modification.

4. Prior to the close of the consultation period, the Authority received four responses. All non-confidential responses have been placed on the Ofgem website.

5. The Authority has carefully considered in relation to the proposed modification all representations received. Its response to those representations is attached at Schedule 2 to this modification notice.

6. The Authority will make the following additional modification to those set out in the Notice: remove the reference to Standard Licence Condition 25A referred to in paragraph 1(ii) of the Notice and paragraph 3 of the Schedule to Appendix 1 of the Notice.

7. In accordance with section 38A of the Act the Authority gives the following reason for making the licence modifications: to reflect the changes brought about by the Public Bodies (Abolition of the National Consumer Council and Transfer of the Office of Fair Trading's Functions in relation to Estate Agents etc) Order 2014.

8. The effect of the modifications will be to:

- a. delete the definition of 'Consumer Council';
- b. replace any reference to 'the National Consumer Council' or 'the Consumer Council' with 'Citizens Advice' and/or 'Citizens Advice Scotland'; and
- c. insert definitions of 'Citizens Advice' and 'Citizens Advice Scotland'.

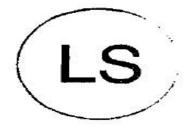
9. Where an application for permission to appeal the Authority's decision is made to the Competition Commission under section 23B of the Act, Rule 5.7 of the Competition Commission's Energy Licence Modification Appeals Rules requires that the appellant must send to any relevant licence holders who are not parties to the appeal a non-confidential notice setting out the matters required in Rule 5.2. The attached Schedule 1 provides a list of the relevant licence holders in relation to this modification. The meaning of 'relevant licence holder' is set out in section 23(10) of the Act.

Now therefore

In accordance with the powers contained in section 23(1)(b) of the Act, the Authority hereby modifies the standard licence conditions for all gas supplier licences in the manner specified in attached Schedule 3. This decision will take effect on and from 22 April 2014.

This document constitutes notice of the reasons for the decision to modify the gas supply licences as required by section 38A of the Act.

The Official Seal of the Gas and Electricity Markets Authority here affixed is authenticated by the signature of



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Paul Heseltine Associate Director Finance and Risk Management

Duly authorised on behalf of the Gas and Electricity Markets Authority

24 February 2014

Schedule 1

Altitude Energy Supply Limited Addito Supply Limited Axis Telecom Limited Better Energy Supply Limited British Gas Trading Limited Co-Operative Energy Limited Countrywide Farmers Plc Crown Oil Limited Daligas Limited Donnington Energy Limited Dual Energy Direct Limited E.ON Energy Gas (Eastern) Limited E.ON Energy Solutions Limited Eclipse Energy Supply Limited Economy Energy Supply Ltd Economy Energy Trading Limited EDF Energy Customers Plc Europa Energy Supply Limited Extra Energy Supply Limited First Utility Limited Flow Energy Limited Gas Plus Supply Limited GnERGY Limited Green Energy Limited Goldgas UK Limited Good Energy Gas Limited Hudson Energy Supply UK Limited I Supply Energy Limited

- KAL-Energy Limited
- Lovely Energy Limited
- Nationwide Electricity Limited
- Npower Direct Limited
- Npower Gas Limited
- Npower Northern Limited
- Npower Yorkshire Limited
- Open4Energy Limited
- **Opus Energy Limited**
- Opus Gas Supply Limited
- Ovo Gas Limited
- Pan-Utility Limited
- Riadace Ltd
- Scottish Power Energy Retail Limited
- Seeboard Energy Gas Limited
- Shale Gas UK Limited
- Smarter Eco Energy Limited
- Social Ventures in Energy Limited
- Southern Electric Gas Limited
- Spark Energy Supply Limited
- SWALEC Gas Limited
- Symbio Energy LLP
- Telecom Plus PLC
- The Renewable Energy Company Limited
- Total Gas & Power Limited
- UK Healthcare Corporation Limited
- Utilita Energy Limited
- Utilita Gas Limited
- Zog Energy Limited

Adrian Francis Associates Limited

AMRECS LLC

Better Business Energy Limited

Blizzard Utilities Limited

BP Gas Marketing Limited

Brilliant Energy Limited

Britannia Gas Limited

Business Energy Solutions Limited

Ceres Energy Limited

Chevron Products UK Limited

Cofathec Heatsave Limited

Contract Natural Gas Limited

Corona Energy Retail 1 Limited

Corona Energy Retail 2 Limited

Corona Energy Retail 3 Limited

Corona Energy Retail 4 Limited

Data Energy Management Services Limited

Distrigas S.A.

Distrigaz S.A/NV

Dong Energy Sales (UK) Limited

Dong Energy Sales (UK) Limited

Dong Naturgas A/S

E.ON Energy Gas (North West) Limited

E.ON UK Gas Limited

E.ON UK Plc

Eco Green Management Limited

Economy Gas Limited

EDF Trading Limited

Energy Data Company Limited

Energy For Business Limited ENI Trading & Shipping S.P.A Eni UK Limited Fylde Gas and Power Limited Gazprom Marketing & Trading Retail Limited GDF Suez Energy UK Limited GDF Suez Marketing Limited **GDF** Suez Sales Limited **GDF** Suez Solutions Limited ICD Gas Limited International Power Fuel Company Limited International Power Plc J.P. Morgan Energy Europe Limited JP Morgan Securities Plc K O Brokers Limited Krave Management Limited Lourdes Associates Limited Macquarie Bank Limited Macquarie Commodities Finance (UK) Limited Macquarie Factoring (UK) Limited Nationwide Gas Limited North Sea Gas Limited Npower Commercial Gas Limited **Regent Gas Limited RWE Npower Plc** RWE Supply and Trading Gmbh S. C. Isramart SRL SmartestEnergy Limited Société Valmy Défense 17

SSE Energy Supply Limited Statoil (UK) Limited Statoil Gas Trading Limited Swift Administration Limited Team Gas and Electricity Limited The Nuclear Decommissioning Authority The Royal Bank of Scotland Public Limited Company Total Energy Gas Supplies Limited TXU Europe (AHG) Limited Unigas Limited Universal Bioenergy Limited Uttily plc Valero Energy UK Ltd Vayu Limited WINGAS GmbH Wingas UK Limited Winnington Networks Limited

Schedule 2

Modifications to SLC 25A

Comment From	Paragraph reference in the statutory notice	Comment	Ofgem Response and (where appropriate) the reasons for differences between the modifications and those set out in the statutory consultation	Change made to licence
Scottish Power	Appendix 1- Gas Supply Licence, paragraph 1(ii) and paragraph 3 of schedule to appendix 1	In the notices accompanying the consultation, the Authority is proposing to make the relevant changes to SLC 25A in both the Gas and Electricity Supply Licences. However, SLC 25A lapsed in July 2012 and is no longer a Standard Licence Condition in either licence. Therefore, no changes are necessary in relation to this Condition and we would recommend that it is removed from the scope of the modifications. Including wording purporting to update a Condition that no longer exists might cause confusion in the future as to whether it had really lapsed.	Agree, this proposed modification was made in error.	The modification to SLC 25A as proposed in the Notice dated 19 December 2013 has been removed.

Schedule 3

Standard Conditions 1, 31, 32, 35 and 36 of each gas supply licence is to be modified in the manner set out in paragraph 1 to 15 of this Schedule 3.

- In Standard Licence Condition 1 (Definitions for standard conditions) paragraph 1.2 (Definitions for standard conditions) delete 'Consumer Council means the Gas and Electricity Consumer Council established under section 2 of the Utilities Act 2000.'
- In Standard Licence Condition 1 (Definitions for standard conditions) paragraph 1.2 (Definitions for standard conditions) after the definition of 'Charges for the Supply of Gas' and before the definition of 'Citizens Advice consumer service' insert:

'Citizens Advice'	means the National Association of Citizens Advice Bureaux.
'Citizens Advice Scotland'	means the Scottish Association of Citizens Advice Bureaux.

- In Standard Licence Condition 31 (General information for Domestic Customers) paragraph 31.1(b) (Information about Citizens Advice consumer service) substitute 'the Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- 4. In Standard Licence Condition 31 (General information for Domestic Customers) paragraph 31.5 (Energy Consumer Guidance) substitute 'the National Consumer Council' with 'Citizens Advice or Citizens Advice Scotland'.
- 5. In Standard Licence Condition 31 (General information for Domestic Customers) paragraph 31.6 (Energy Consumer Guidance) substitute 'the National Consumer Council' with 'Citizens Advice or Citizens Advice Scotland'.
- 6. In Standard Licence Condition 31 (General information for Domestic Customers) paragraph 31.9 (Energy Consumer Guidance) substitute both references to 'the National Consumer Council' with 'Citizens Advice or Citizens Advice Scotland'.
- In Standard Licence Condition 32 (Reporting on performance) paragraph 32.1 substitute 'the Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'
- 8. In Standard Licence Condition 32 (Reporting on performance) paragraph 32.3 substitute 'the Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- In Standard Licence Condition 35 (Smart Metering Installation and Installation Code of Practice – Domestic Customers) paragraph 35.14(a)(ii) (Content of the Domestic Installation Code) substitute 'the National Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- 10. In Standard Licence Condition 35 (Smart Metering Installation and Installation Code of Practice – Domestic Customers) paragraph 35.15 (Consultation on the Domestic Installation Code) substitute 'the National Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.

- 11. In Standard Licence Condition 35 (Smart Metering Installation and Installation Code of Practice – Domestic Customers) paragraph 35.20(a) (Review of the Domestic Installation Code) substitute 'the National Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- 12. In Standard Licence Condition 36 (Smart Metering Installation and Installation Code of Practice – Micro Business Consumers) paragraph 36.8(a)(ii) (Content of the Installation Code) substitute 'the National Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- 13. In Standard Licence Condition 36 (Smart Metering Installation and Installation Code of Practice – Micro Business Consumers) paragraph 36.9 (Consultation of the Installation Code) substitute 'the National Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- 14. In Standard Licence Condition 36 (Smart Metering Installation and Installation Code of Practice – Micro Business Consumers) paragraph 36.14(a) (Review of the Installation Code) substitute 'the National Consumer Council' with 'Citizens Advice and Citizens Advice Scotland'.
- 15. In Standard Licence Condition 39 (Smart Metering Consumer Engagement) paragraph 39.6(e) (Composition of the Board) substitute 'the National Consumer Council' with 'Citizens Advice or Citizens Advice Scotland'.