

Draft Determination Publication

Network Queries

Network Reference number	CADENT_DDQ_4
Licence	RIIO-2 Draft Determinations – Wales & West Utilities Annex
Topic/Activity:	Bespoke outputs
Question:	<p>The WWU annex does not provide a decision on a number of vulnerability related bespoke outputs. They appear to be missing from the document. Can Ofgem point us to the location of these outputs/provide the missing information?</p> <p>Bespoke outputs that appear to be missing:</p> <ol style="list-style-type: none">1. Use it or lose it allowance: Fuel poverty – partnership between WWU and Warm Wales to work with Local Authorities to identify fuel poor and vulnerable households and provide a range of services to meet their needs.2. Use it or lose it allowance: Safeguarding customers lives and health through CO awareness and provision of free CO monitors.3. Use it or lose it allowance: Community project fund reaching out to hard to reach groups on energy efficiency, CO awareness and the Priority Services Register (PSR).4. Use it or lose it allowance: PSR referrals and data sharing with utilities leading to customers being safeguarded and prioritised during utility outages.5. Use it or lose it allowance: GDN collaborative projects
DDQ raised by	Jahir Kashem

Date query raised	13/07/2020
Expected response date	15/07/2020
<p>Ofgem Response:</p> <p>These programmes of work all relate to WWU's strategy for utilising their proportion of the £30million use-it or lose-it allowance to support consumers in vulnerable situations and raise awareness for the dangers of carbon monoxide.</p> <p>WWU did not submit these proposals as bespoke outputs, and did not request any additional funding for these programmes beyond the vulnerability and CO allowance. We have not made decisions on proposed projects utilising the vulnerability and CO allowance within our draft determinations, as it can be used flexibly during RIIIO-2. We will be developing further guidance for use of the allowance over the summer with stakeholders.</p> <p>We have made decisions on proposed outputs that require additional funding beyond what is provided for within the use-it or lose-it allowance. However by rejecting these outputs this does not necessarily mean that they would be ineligible to be funded through the use-it or lose-it allowance, providing they are within the budget allocated to each company and are in line with the to be drafted guidance.</p>	
<p>Attachments:</p>	