

Retail Market Review Response

Following the latest Martin Lewis' newsletter...I really welcome a review of Energy Company pricing which has always been a mystery to me. I often have had unexplained charges the most latest from EDF is a non-energy charge. I've phoned the "helpline" and after waiting an age was told the operator didn't know what it was either.

Apparently someone will get back to me but based on previous experience I'm not hopeful.

Biggest issue I have is the two tariffs for the same fuel. I could understand maybe a higher rate for the first units but why in my last bill did I pay the higher rate then the lower one then a month or so later back up to the higher rate again. On my last bill I had three lots of this price variation at what seems like random intervals.

Regards,

[REDACTED]