

Retail Market Review Response

I would like to register my full support for changing the way energy companies set a plethora of confusing and conflicting tariffs for gas and electricity. Having just changed to an on-line tariff just on [REDACTED] web-site I am now saddened to realise that if I had gone on a switching site I could have compared with other companies and got a better deal. I am now of course tied in for a year and would have to pay a penalty of £60 to get out of the websaver tariff I have signed up to. I have 2 degrees and am by no means stupid and even I was bamboozled and totally over faced by the number of different tariffs available. It was as hard as trying to compare prices of fresh fruit in the supermarket when they price some by kilos, some by number, some by whole pack etc - i.e. virtually impossible to compare at all!!!!!!

[REDACTED]