

Retail Market Review Response

The number of tariffs available with all their variations makes it virtually impossible to feel confident that you are paying a fair price. Get it wrong and you can pay hundreds more than you need to.

If we have competition in the market let's have a level playing field. I propose a new framework which will promote true competition. Energy bills should be made up of 3 elements.

1. Charges for fuel (**national** rates for gas and electricity set by either OFGEM or some other independent body. Why should rates from the same supplier be different depending on where you live?)
2. Service charges made by your chosen supplier (clearly shown and published so consumers can make an informed choice)
3. VAT at the current rate.

I dread having to go through the switching process but feel I have to because tariffs 'expire' and you get dumped onto the expensive 'standard tariff'. I'd be happy to stay with the same supplier for life if I was confident they weren't going to hike the price after an introductory period.

Please end the 'smoke and mirrors' in the energy market.

Thank you.

