

## Retail Market Review Response

Dear Sir

I think it is about time the Gas & Electric companies gave us (the customer) a fare deal. I am an OAP living on state pension only and am finding it very hard to cope. My supplier gives me a rate for OAP's but I am not even sure what that is. Have tried to ask but get given the run around.

When prices fall the suppliers do not put the prices down. They are making thousands out of you and me and do not give a dam.

Gas prices are so expensive it is shocking. Why do they charge so much? Is it because they can get away with it, on some pretext or other. How am I going to survive the next winter with all these increases? I will have to go cold!!!!!!

If you can do anything, even in a small way that would help everyone that would be great.

Kind regards

[REDACTED]