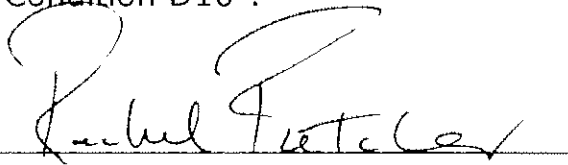


Gas Act 1986

Provision of information in respect of Guaranteed Standards of Performance

The Gas and Electricity Markets Authority ("the Authority"), under section 33C (2A) of the Gas Act 1986 ("the Act"), hereby directs that each gas transporter (including gas distribution network operators and independent gas transporters but excluding the national transmission system operator) shall provide to the Authority in respect of each standard prescribed under section 33AA of the Act by the Gas (Standards of Performance) Regulations 2005 (SI/1135) as amended by the Gas (Standards of Performance) (Amendment) Regulations 2005 (SI/1136) and the Gas (Standards of Performance) (Amendment) Regulations 2008 (SI/696) the number of cases in which compensation was made and the aggregate amount or value of that compensation in respect of the periods specified in a document published by the Authority in August 2009 entitled "Guidance on Guaranteed Standards of Performance and Standard Special Licence Condition D10".

Signed: 

Rachel Fletcher
Director, Distribution

Date: 23/9/09