# ECO4 and Great British Insulation Scheme Flex: householder application form

Use this form for households to apply for the ECO4 and Great British Insulation Scheme Flex through their local authority or devolved administration.

Find out more about the schemes on the [Energy Company Obligation (ECO) homeowners and tenants](https://www.ofgem.gov.uk/environmental-and-social-schemes/energy-company-obligation-eco/homeowners-and-tenants) and [Great British Insulation Scheme](https://www.ofgem.gov.uk/environmental-and-social-schemes/great-british-insulation-scheme) pages of the Ofgem website. Your local authority can refer your application to both schemes. If a supplier decides to take the referral forward, a retrofit assessor will then determine which of the schemes is suitable, and the specific energy efficiency measures that would benefit your home.

This application does not guarantee eligibility for ECO4 or Great British Insulation Scheme Flex, and all applications are subject to assessments carried out by the local authority and an energy supplier.

## How to apply

Households should use the tick boxes below to choose one or more of the four routes that they are eligible for.

## Householder information

Name of householder

Date

Address

Postcode

Household contact number

## ECO4 and Great British Insulation Scheme Flex eligibility routes

Please tick any of the flex routes below that you think may apply to your household. For route 2, households should meet at least two of the criteria listed.

If you do not know the energy performance certificate (EPC) rating of your home, please indicate which routes you may be eligible for to the best of your knowledge.

### Route 1

Households with a combined gross annual income less than £31,000. Households with EPC rating D to G may be eligible under this route.

### Route 2

Households that meet **two** or more of the criteria. However, there are exceptions, they are:

* criterion 1 cannot be used with criterion 3
* criterion 5 cannot be used with criterion 7
* criterion 6 cannot be used with criterion 7

Households with EPC rating E to G may be eligible.

#### Criterion 1.

Homes in England in Lower Layer Super Output Area 1 to 3 (LSOA) on the [English Indices of Deprivation 2019](https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019)[[1]](#endnote-2), or homes in Wales in LSOA 1-3 on the [Welsh Index of Multiple Deprivation 2019](https://statswales.gov.wales/Catalogue/Community-Safety-and-Social-Inclusion/Welsh-Index-of-Multiple-Deprivation/WIMD-2019)[[2]](#endnote-3), or homes in Scotland in “data-zone” 1 to 3 on the [Scottish Index of Multiple Deprivation 2020](https://www.gov.scot/publications/scottish-index-of-multiple-deprivation-2020v2-ranks/)[[3]](#endnote-4).

Criterion 1 cannot be used with criterion 3.

The English and Welsh Lower Layer Super Output Areas (LSOAs), and Scottish data-zones are small local areas, used to measure levels of deprivation across Great Britain. For more information on LSOAs in England and Wales please follow the links above. For further information on Scottish data zones please visit [Scottish Index of Multiple Deprivation 2020 - gov.scot (www.gov.scot)](https://www.gov.scot/collections/scottish-index-of-multiple-deprivation-2020/).

#### Criterion 2.

A person in the household is entitled to a Council Tax reduction due to low income.

#### Criterion 3.

A person in the household is vulnerable to the cold for one of the following reasons (from the [National Institute for Health and Care Excellence (NICE) Guidance NG6: Recommendation 2](https://www.nice.org.uk/guidance/ng6/chapter/1-Recommendations#recommendation-2-ensure-there-is-a-singlepointofcontact-health-and-housing-referral-service-for)[[4]](#endnote-5)):

* people with cardiovascular conditions
* people with respiratory conditions (in particular, chronic obstructive pulmonary disease and childhood asthma)
* people with mental health conditions
* people with disabilities
* older people (65 years and over)
* households with young children (from new‑born to school age)
* pregnant women

Criterion 3 cannot be used with criterion 1.

#### Criterion 4.

A child in the household is eligible for free school meals, due to low income.

#### Criterion 5.

A person in the household is supported by a local authority run scheme, that is named and described on the local authorities ECO and Great British Insulation Scheme Statement of Intent (a local authority or devolved administration will publish a Statement of Intent on their website if they are participating in the schemes).

Criterion 5 cannot be used with 7.

#### Criterion 6.

A person in the household has been referred to the local authority for support by their energy supplier or Citizens Advice because they are struggling to pay their electricity and or gas bills.

Criterion 6 cannot be used with 7.

#### Criterion 7.

Households identified by their energy supplier through energy debt data.

Criterion 7 cannot be used with criterion 5 or 6.

### Route 3

Households identified and referred by a GP, a Health Board or an NHS trust, as a person in the household is suffering from severe or long-term ill-health due to one of the conditions below, and their health is adversely affected by living in a cold home:

* a cardiovascular condition
* a respiratory disease
* immunosuppression
* limited mobility

Households with EPC rating D to G may be eligible.

### Route 4 (applicable to ECO4 Flex only)

Households referred under Route 4: Bespoke Targeting for low income and vulnerable households, who are not eligible under existing routes.

To use Route 4, the local authority, devolved administration or supplier needs to have proposed a new method to identify households for ECO4 Flex, and had this method approved by the Department for Energy Security and Net Zero.

Households with an EPC rating D to G may be eligible.

## How your personal data is used

Your local authority or devolved administration may share your contact and personal details with funding energy suppliers, installers, and Ofgem (the administrator for the schemes). For details of how any individual or organisation will collect and process your data you should contact them directly.

Details of how Ofgem will collect and process your data in connection with the ECO4 and the Great British Insulation Scheme are contained in the [ECO privacy notice](https://www.ofgem.gov.uk/publications/eco-privacy-notice)[[5]](#endnote-6) and the [Great British Insulation Scheme privacy notice](https://www.ofgem.gov.uk/publications/great-british-insulation-scheme-privacy-notice#:~:text=Your%20personal%20information%20collected%20under,Standards%20of%20Performance%20and%20the) on the OFGEM website.

I understand that this document is not a declaration, and that it will not guarantee my eligibility for ECO4 or Great British Insulation Scheme Flex measures.

I understand that the availability of ECO4 and Great British Insulation Scheme funding and measures will be subject to a retrofit coordinator and that the **[local authority name]** does not endorse any specific provider or contractor.

I certify that the information I provide about my financial and personal circumstances is true and correct. I understand that the **[local authority name]** will require evidence to substantiate this claim.

**Householder signature**

1. **Endnotes**

   Published at <https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019> The deciles are published in “File 7: all ranks, deciles and scores for the indices of deprivation, and population denominators”. [↑](#endnote-ref-2)
2. Published at <https://statswales.gov.wales/Catalogue/Community-Safety-and-Social-Inclusion/Welsh-Index-of-Multiple-Deprivation/WIMD-2019> [↑](#endnote-ref-3)
3. Published at <https://www.gov.scot/publications/scottish-index-of-multiple-deprivation-2020v2-ranks/> [↑](#endnote-ref-4)
4. <https://www.nice.org.uk/guidance/ng6/chapter/1-Recommendations#recommendation-2-ensure-there-is-a-singlepointofcontact-health-and-housing-referral-service-for> [↑](#endnote-ref-5)
5. <https://www.ofgem.gov.uk/publications/eco-privacy-notice> [↑](#endnote-ref-6)