

**R/54**

**21 December 2005**

## **NEW SUPPLIERS ARE APPOINTED FOR CUSTOMERS OF ELEDOR LIMITED AND REEPHAM LIMITED**

Ofgem today (Wednesday) announced the appointment of new suppliers for customers of Eledor Limited and Reepham Limited which are both insolvent.

npower has been appointed as the new electricity supplier for Eledor's 500 business customers and British Gas will be the gas supplier for the 300 businesses which are customers of Reepham Limited.

If a supply company fails, Ofgem has powers provided by licence conditions made under the Gas Act 1986 and Electricity Act 1989 to protect customers from the risk of disconnection by appointing a new supplier for them.

Ofgem is working with all four companies and npower and British Gas will be writing to the respective customers shortly, to explain the terms of their supply. The customers will also receive full information and advice and arrangements will be made to ensure they will continue to be supplied without interruption.

If a customer wishes to enter into a contract with another supplier, they should contact that supplier, which will provide the information they need and arrange the transfer. energywatch can also provide a factsheet on choosing a new supplier and a list of alternative suppliers. This can be obtained at the energywatch website [www.ofgem.gov.uk](http://www.ofgem.gov.uk) or by telephoning 08459 060708.

**- Ends -**

### **Notes to editors:**

1. For further information any customers of Eledor Limited or Reepham Limited should contact the number given on their bill.
2. Copies of the Last Resort Supply Directions are available from the Ofgem website at [www.ofgem.gov.uk](http://www.ofgem.gov.uk)
3. Ofgem is the Office of the Gas and Electricity Markets, which supports the Gas and Electricity Markets Authority, the regulator of the gas and electricity industries in Great Britain. Ofgem's aim is to bring choice and value to all gas and electricity customers by promoting competition and regulating monopolies. The Authority's powers are provided for under the Gas Act 1986, the Electricity Act 1989 and the Utilities Act 2000. In this information note, the functions of the Authority under the relevant Acts are, for simplicity, described as the functions of Ofgem.

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