

In response to the consultation paper reference 41/09.

- 5.11 Agreed
- 5.14 Agreed
- 5.20 Agreed

I don't see the following reference contracts mentioned (but could be mistaken)

If as a result of a tender or request for price, a contract is issued by a selected supplier, and it is returned correctly filled in and signed by the customer by the due dates stated by the energy provider, that provider is then obliged to accept the contract. If not, as has happened to clients of mine, the customer is then put at disadvantage, as had they not accepted the contract, and had chosen another supplier, they would not be at the disadvantage they currently find themselves. The inefficiency of supplier's disparate systems must not be a cause to reject a contract entered into in good faith by the customer. (More detail available if needed)

Kind Regards,



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